



STRÖER

Ströer Capital Markets Day

London, April 2018



**“The most customer-centric,
multi-channel media company
in/from Germany.”**

Current Key Questions from Analysts' and Investors' Communities

1 Strategic Roadmap & Market Environment

2 Further Potential of Direct Media

3 Outlook for Business Segments

4 Impact of new IFRS Leasing Rules



Capital Markets Day London 2018: Agenda and Focus Areas

Morning Session: Focus on Strategy and Segments

10:00	Welcome and Agenda	CL
10:15	Strategic Review and Update 2018	UM
10:45	Deep Dive Out-of-Home Media	CS
11:15	Deep Dive Content Media	CS
11:45	Deep Dive Direct Media	CS
12:15	Financials and Q&A	BM

Afternoon Session: Focus on Source of Business

13:15	Lunch and Q&A	
14:00	Update on Statista	FS
14:30	Deep Dive Monetization National	RB
15:00	Deep Dive Monetization Regional and Local	CvB
15:30	Trending Topics AI, AR, Blockchain, Smart Places	CvB
15:45	Summary, Wrap-Up and Closing Remarks	Board

The background features a dynamic, abstract composition of light trails. The top half is dominated by dark blue and black tones with thin, glowing blue lines that curve across the frame. The bottom half is filled with vibrant, multi-colored light streaks in shades of blue, green, yellow, and orange, suggesting motion and energy. A central horizontal band with a fine, grid-like texture is white, providing a clear space for the text.

Strategic Update



Moving Fast & Faster



Everything

Everywhere

Anytime

01 0010 101101 0110

**Digitization has
reversed the balance:
There is more supply of (almost)
everything than demand.**

01 01011001 01001 01

A photograph of a diverse group of people in a meeting or conference. In the center, a woman with dark hair pulled back is pointing her right index finger upwards. Other people around her are also looking in various directions, some with their hands raised as if participating in a discussion. The image has a semi-transparent white rectangular overlay in the center containing text.

**Buyer dominates, not seller:
The consumer is the boss!**


The background of the slide features a dark blue, textured surface. In the upper right, two hands are shown shaking in a firm grip. Scattered across the background are several white icons of a person in a business suit, representing a team or customer base. A large, semi-transparent white rectangle with a fine grid pattern is centered on the slide, containing the main text.

**Consumer & Customer
Centricity wins!**

An aerial photograph of a city street grid, showing a dense network of roads and buildings. A semi-transparent white rectangular box is overlaid on the center of the image, containing text. The text is in a dark blue, sans-serif font. The word 'UBER' is in a larger, bold font than the rest of the text.

The world's largest taxi company
owns no vehicles.

UBER

An aerial photograph of a city, likely New York City, showing a dense grid of buildings and streets. A semi-transparent white rectangular box is overlaid on the center of the image, containing text. The text is in a dark blue, sans-serif font. The word 'AIRBNB' is in a larger, bold font than the rest of the text.

The largest accommodation
provider owns no real estate.

AIRBNB

The most popular media provider
creates no content.

FACEBOOK



The most valuable retailer
has no own inventory.

ALIBABA



Global platforms have developed
a **new form of CRM business:**
Controlling customer access and
then doing '**CRM arbitrage**'.

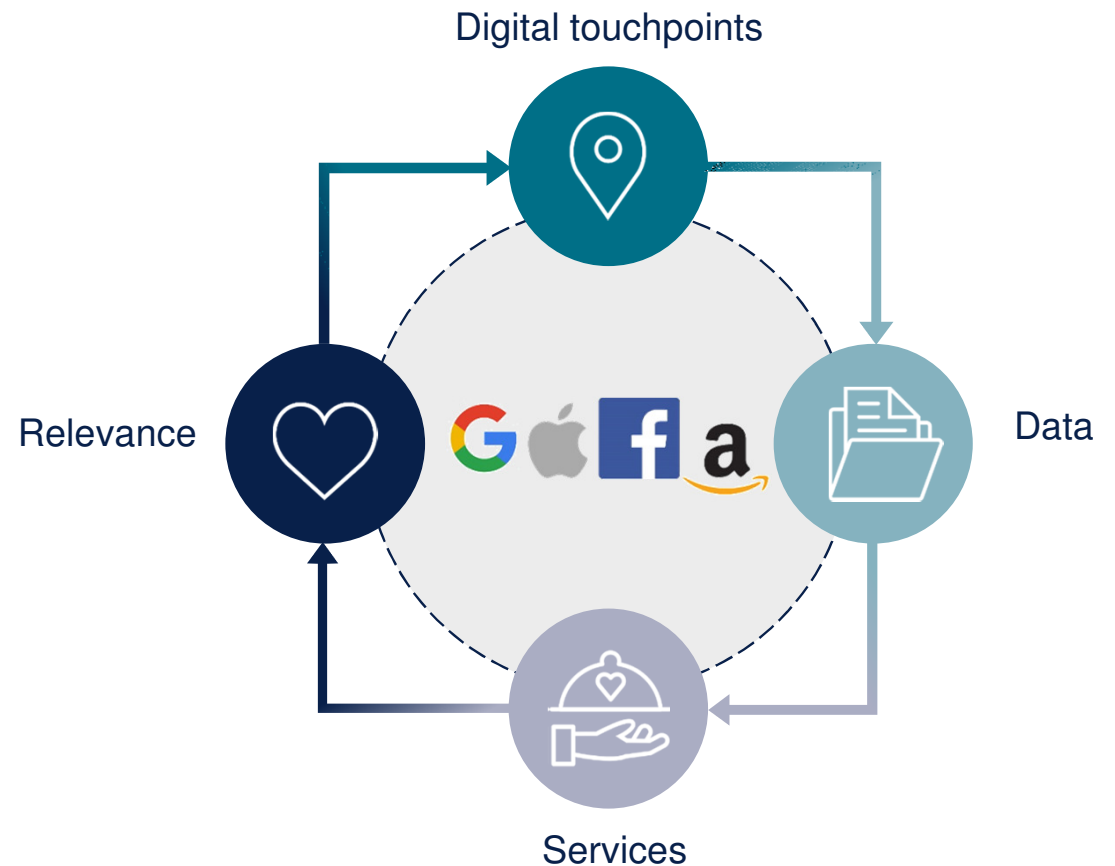
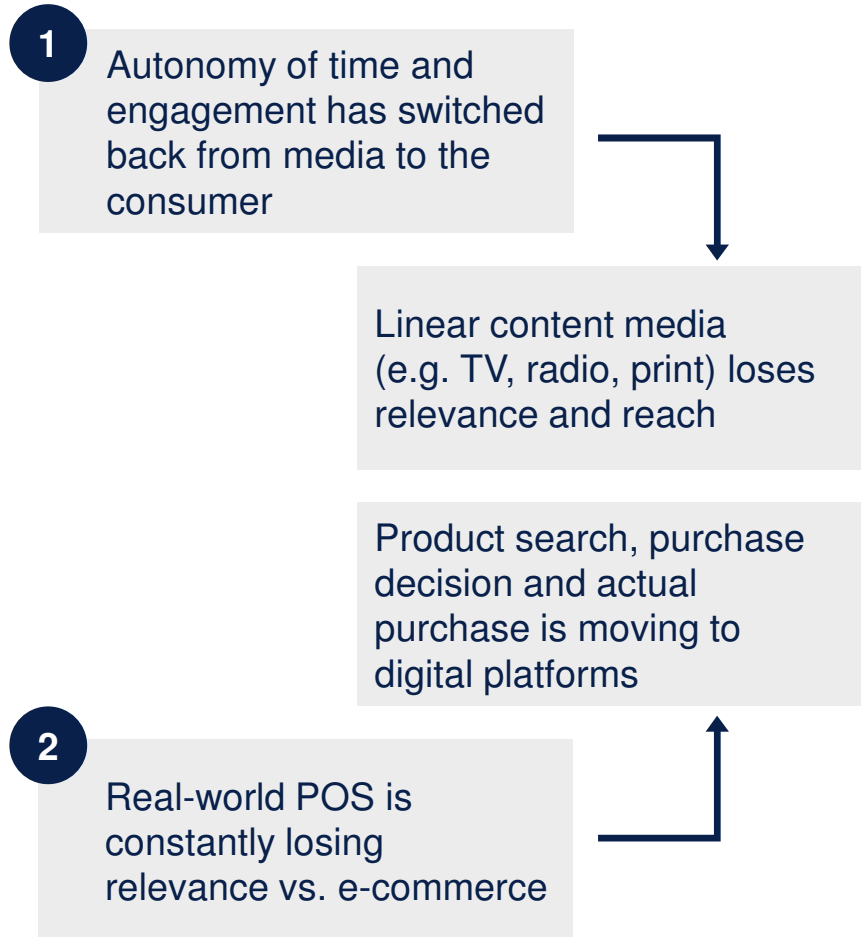
Consumer Access for Advertisers has changed dramatically

Traditional value-chain business model

Linear and one way



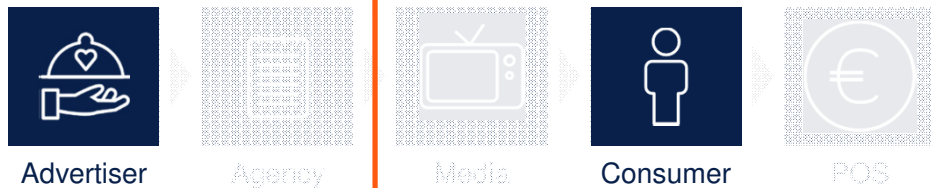
We listen to our Customers: Their Challenges in the Age of GAFA



Consumer Access for Advertisers has changed dramatically

Traditional value-chain business model

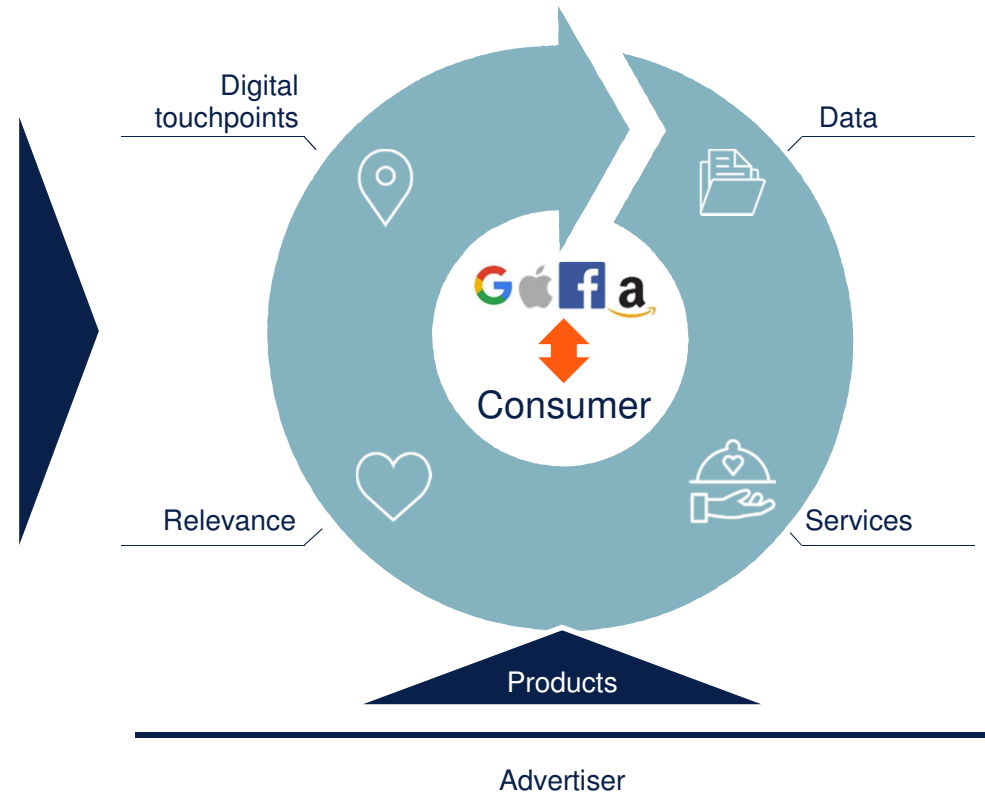
Linear and one way



Value-chain disruption

Data/platform driven CRM business model

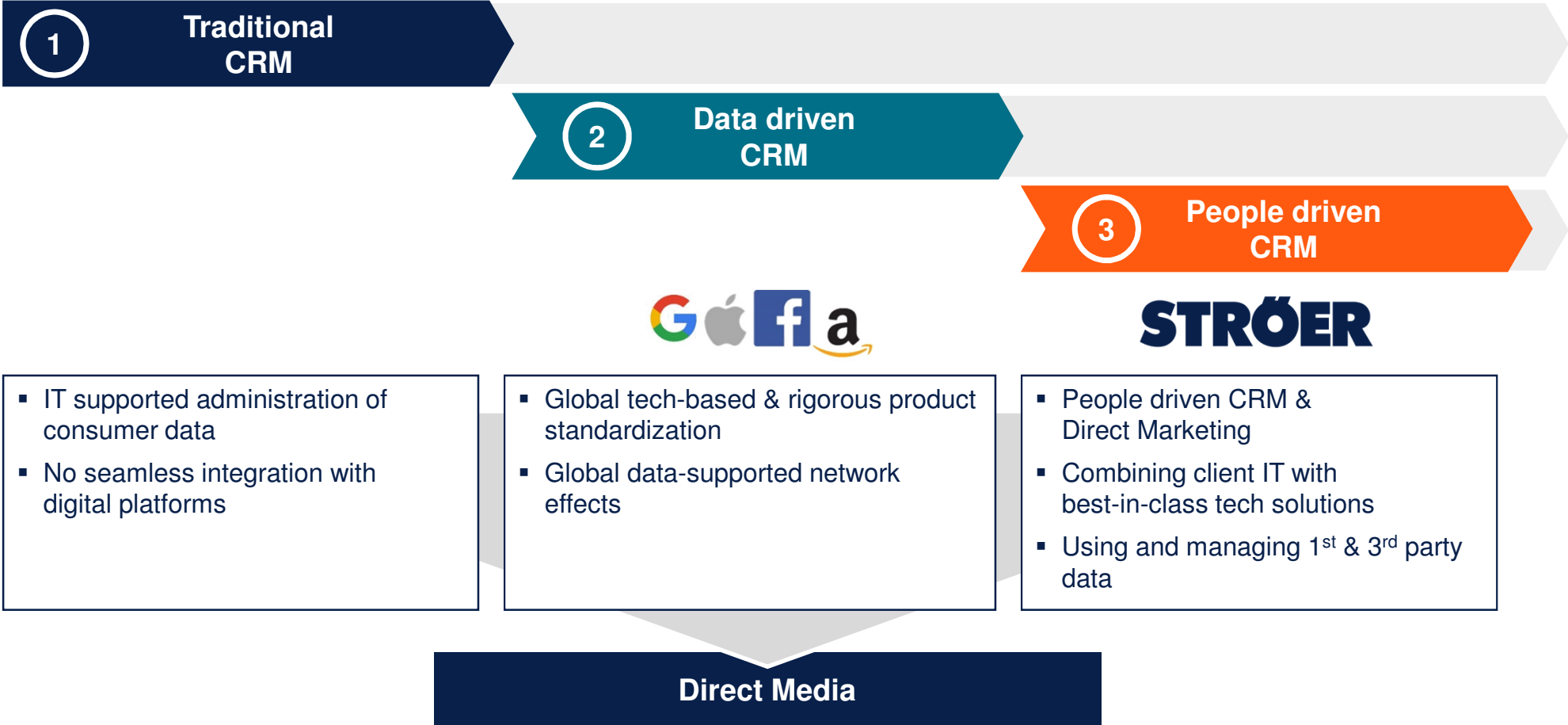
Two way and continuous



What's
next



Clients have a growing Demand for alternative CRM Models

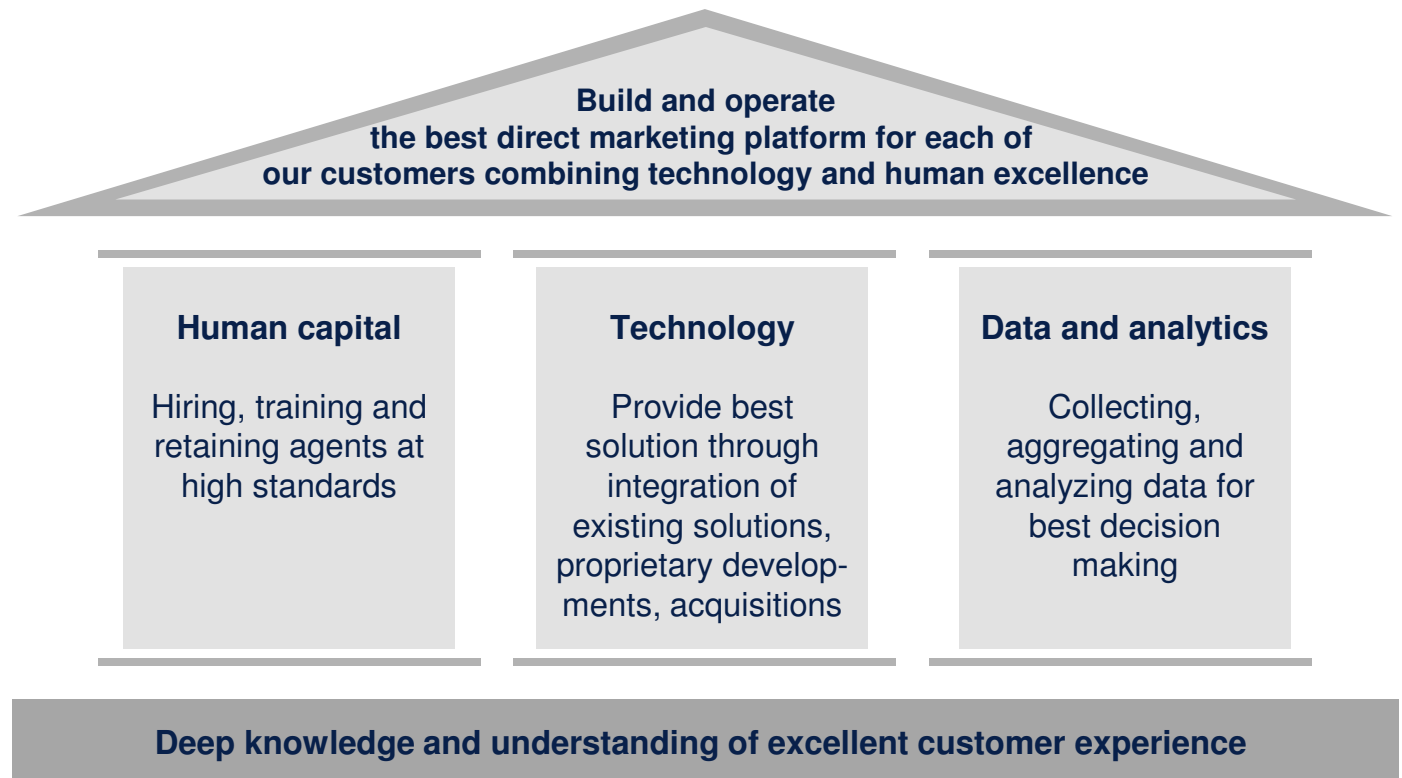


Trusted Partner to operate Direct Marketing in the digital Age

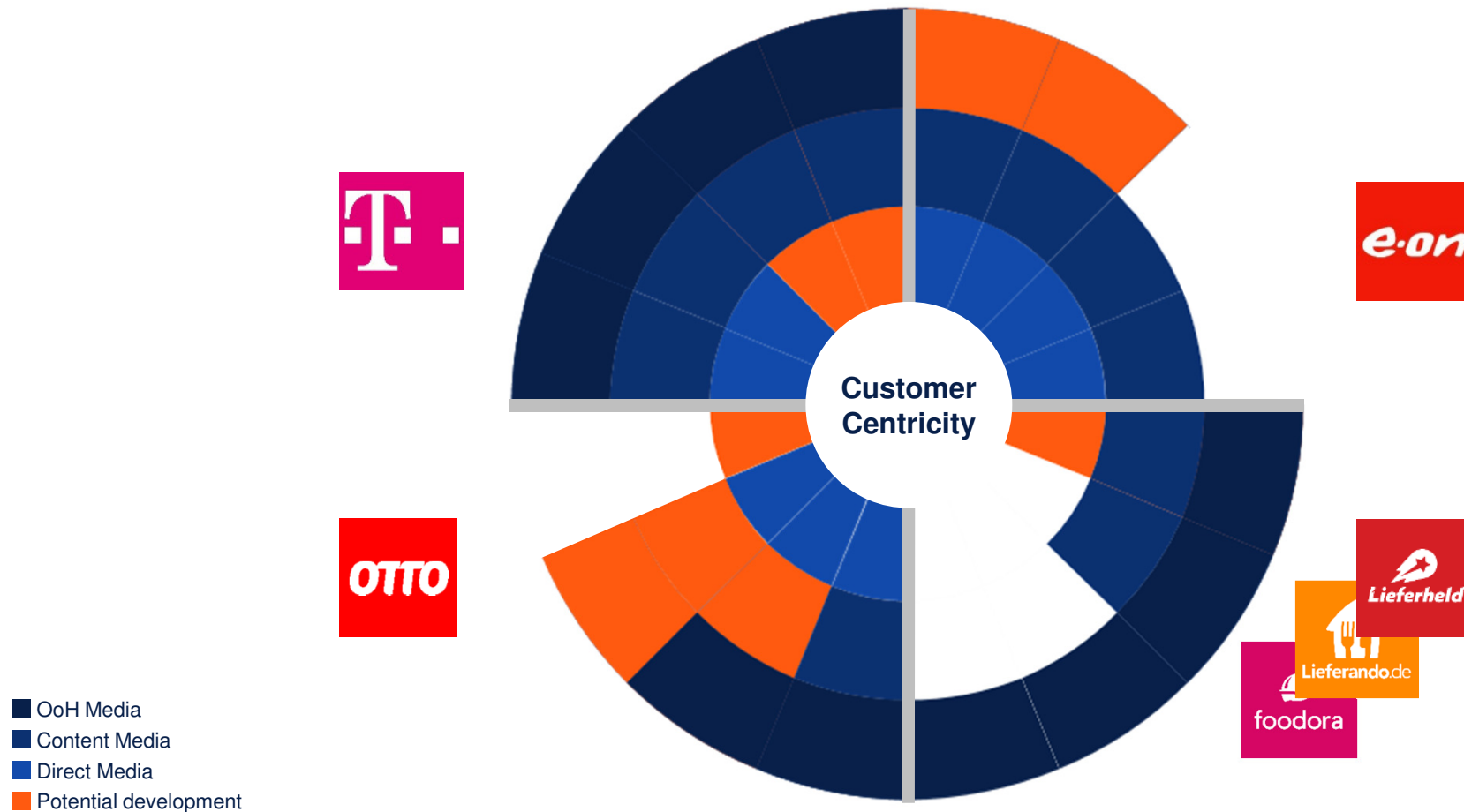
Customer demands

- Many customers struggle to master the trend of digitization due to lack of knowledge
- They are hesitant to invest in people and technology to ramp-up capabilities in fear of complexity and potential damage
- They prefer to have a trusted partner to support them in navigating the CRM digitization

Ströer's supply



Customer centric Strategy leads to increasing Relevance and strengthens Partnerships with major Brands



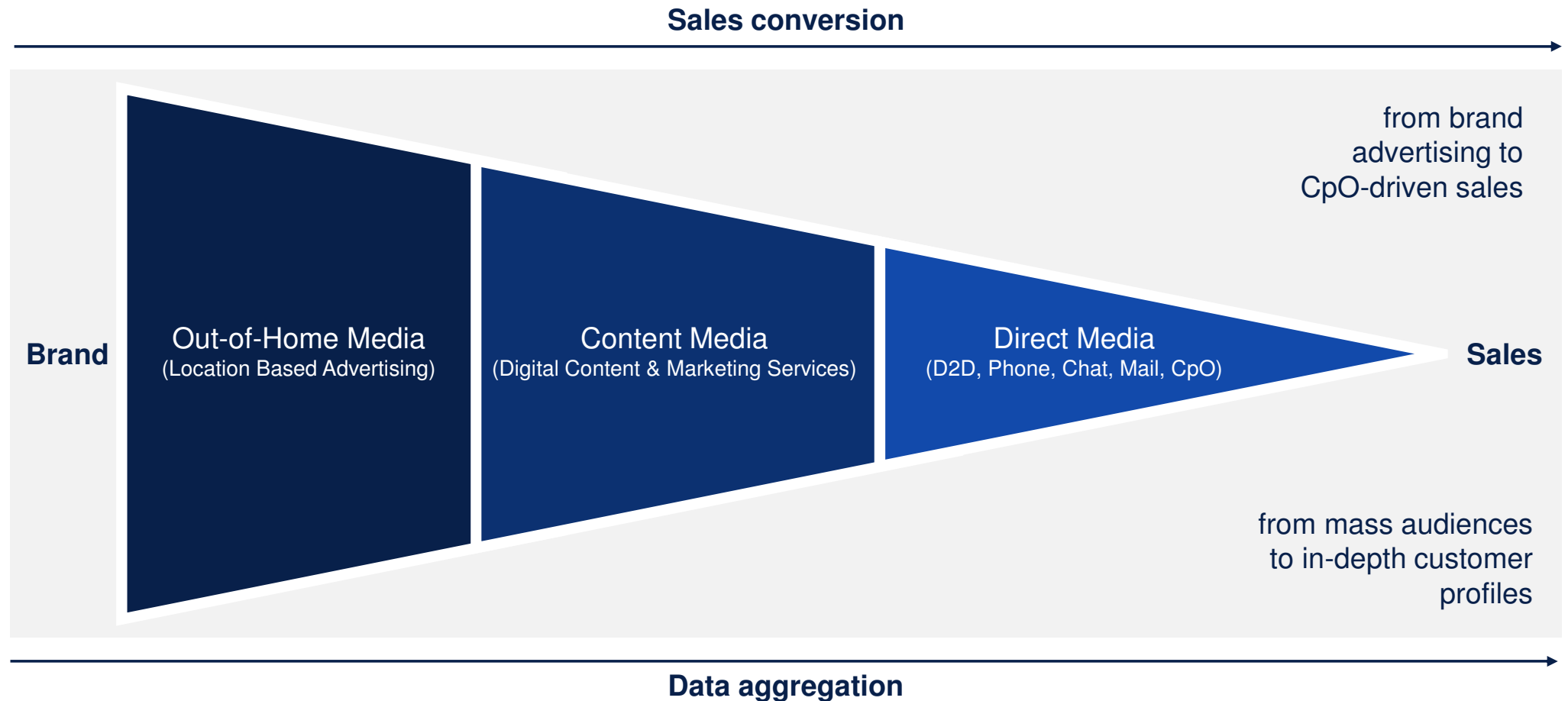
Top Clients – Overall enhanced Opportunities



● High ◐ Medium ◑ Low

📺 OoH Media 📺 Content Media 📞 Direct Media ⚙️ Integrated

Complementing integrated Brand-Performance-Sales Funnel



Ströer – Already a strong Player in Direct Marketing



141 locations
in Germany

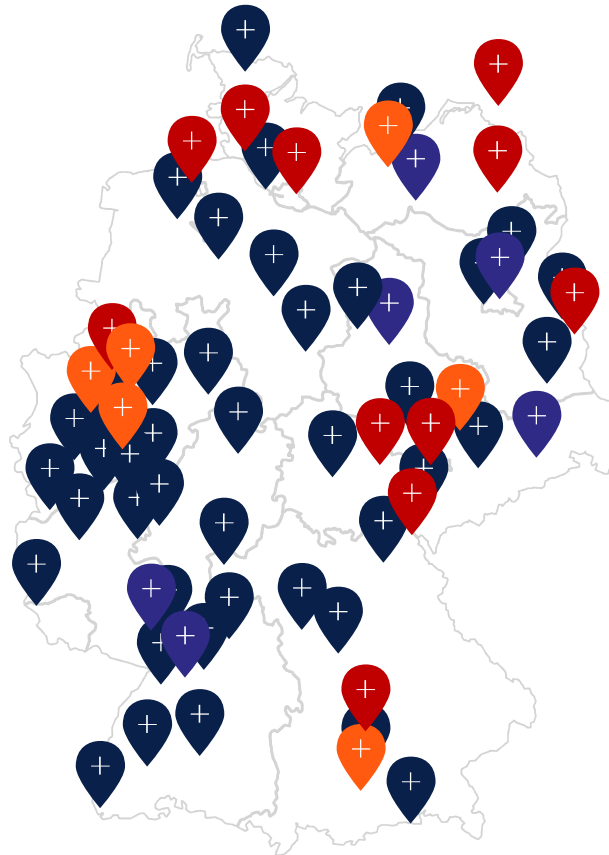
213

#2 in call center
ranking



Sales
focus

Avedo



DV-COM
als vollqualifizierte Dienstleister

RANGER



~ 300 m€*
revenue



Client
diversification



Synergies in
client access & costs

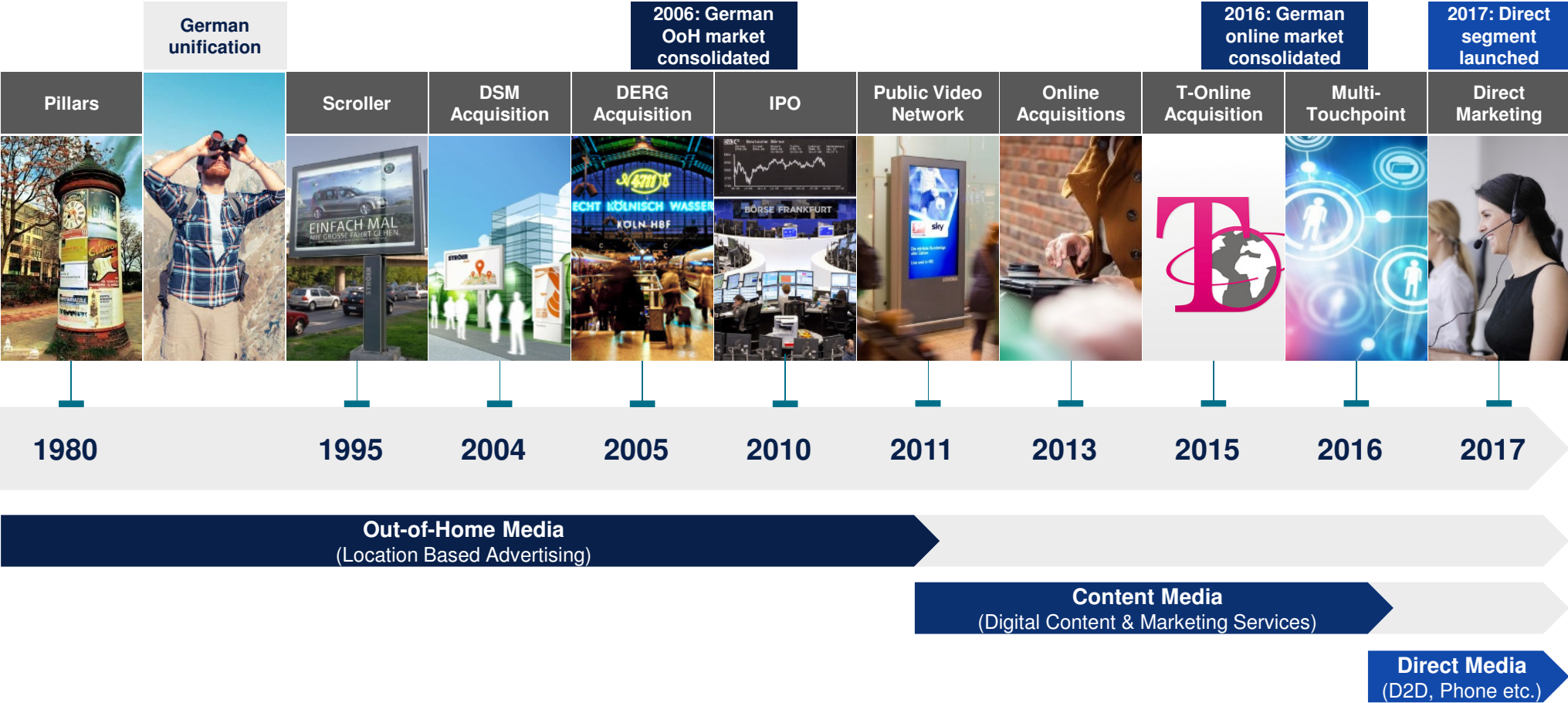
D+S360
IHR INNOVATIVER PARTNER
FÜR 360° KUNDENSERVICE

*Full 12 month annualized

Capture new Business Segments: Ströer's general Strategy



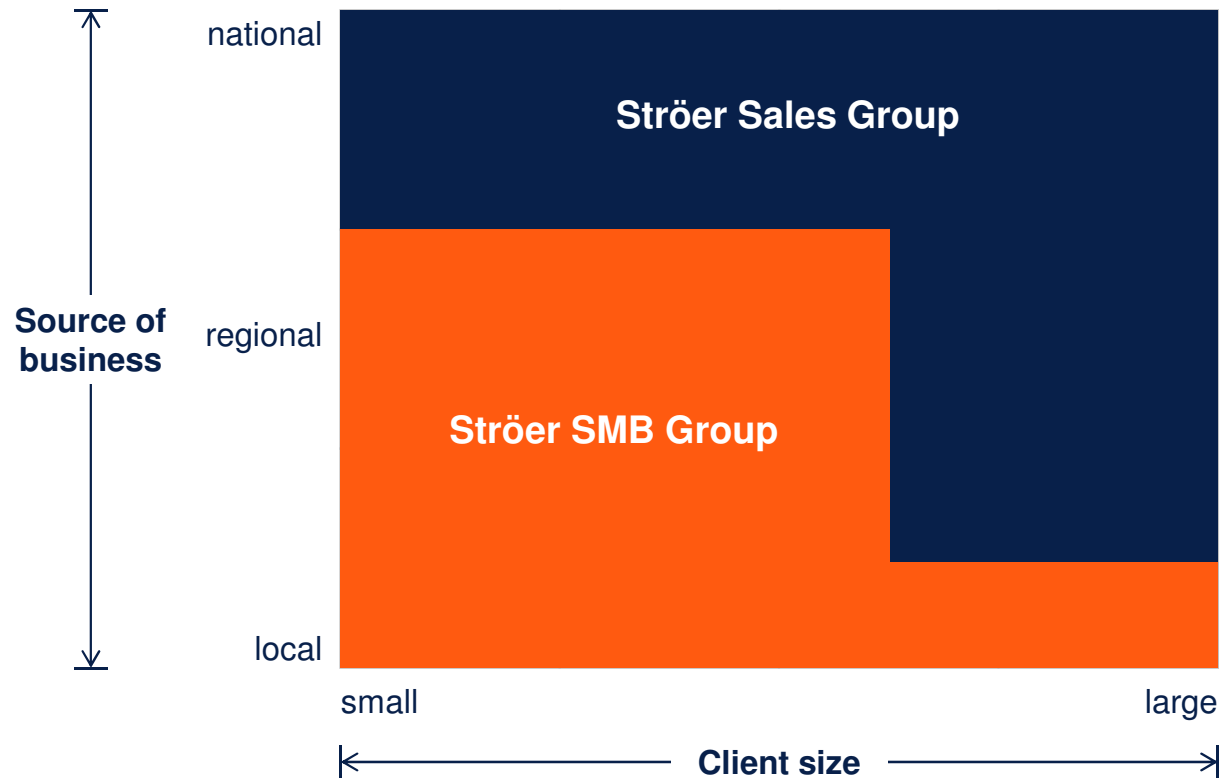
Milestones of Ströer's strategic Development





Deep Dive Business Segments

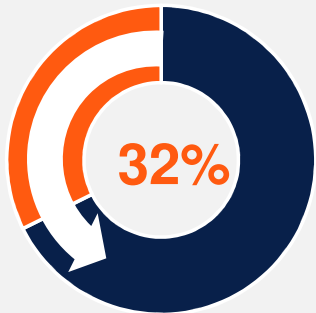
Customer centric Sales Organization Set-Up allows efficient Access to the largest Media Client Base in Germany



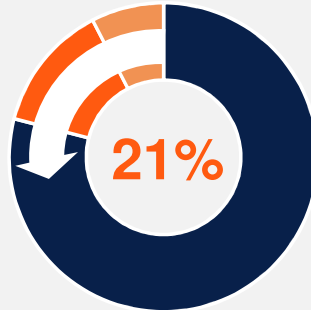
Customer Centricity: Customized for SMBs and large Customers



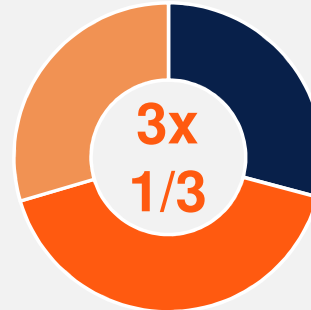
Share of local customers ('signage & subscription') vs. regional clients ('campaigns & services')



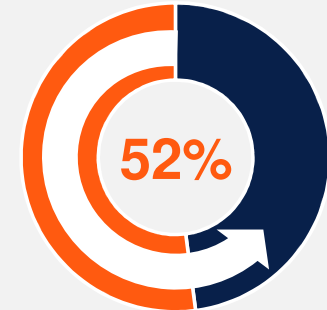
Share of direct marketing vs. digital services vs. classic outdoor advertising and production revenues



Share of direct marketing vs. digital services vs. classic outdoor advertising and production revenues



Share of direct customer deals and relations vs. sales primarily through agencies/intermediaries





T... Online t-online.de 11:12



BILD DES TAGES

STROER



Out-of-Home Media

Location Based Advertising

1 Market Environment

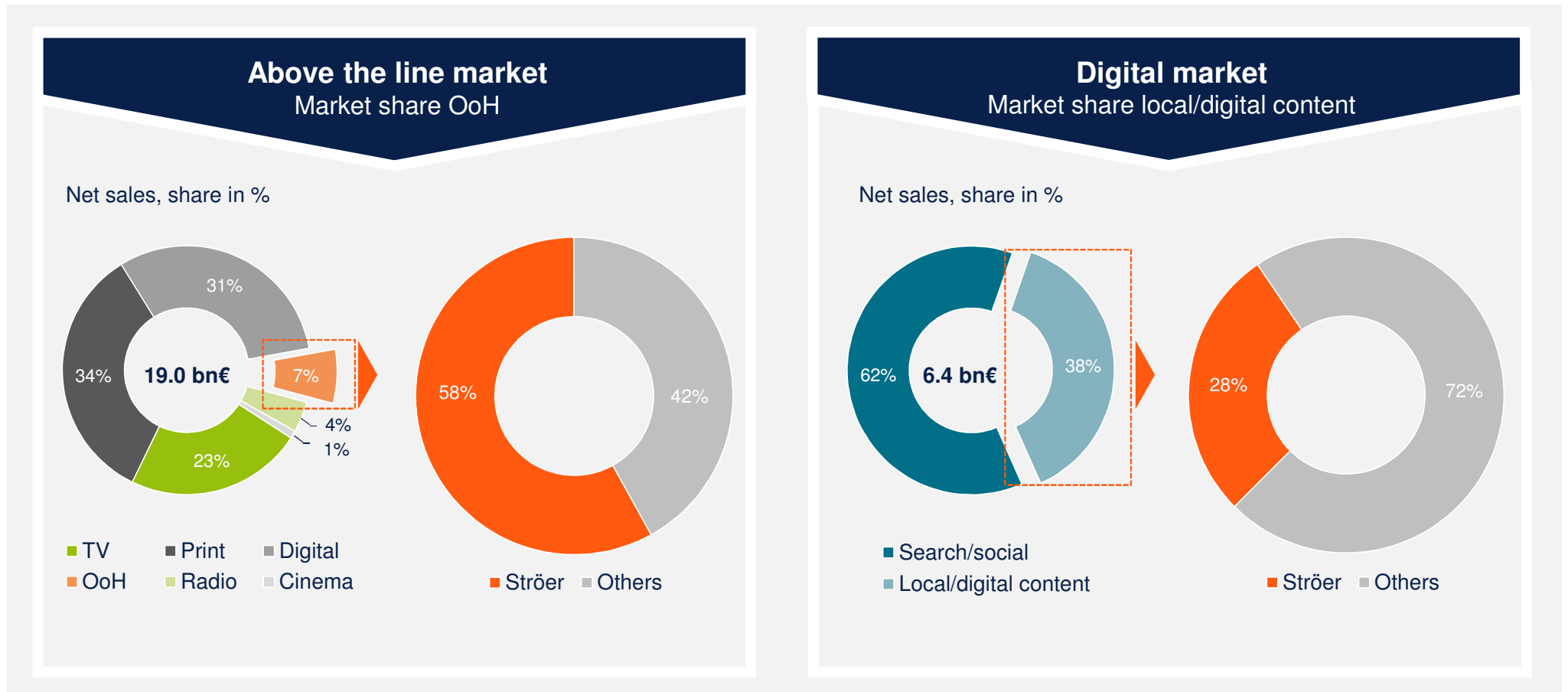
2 Digitization

3 Enhancement of Quality

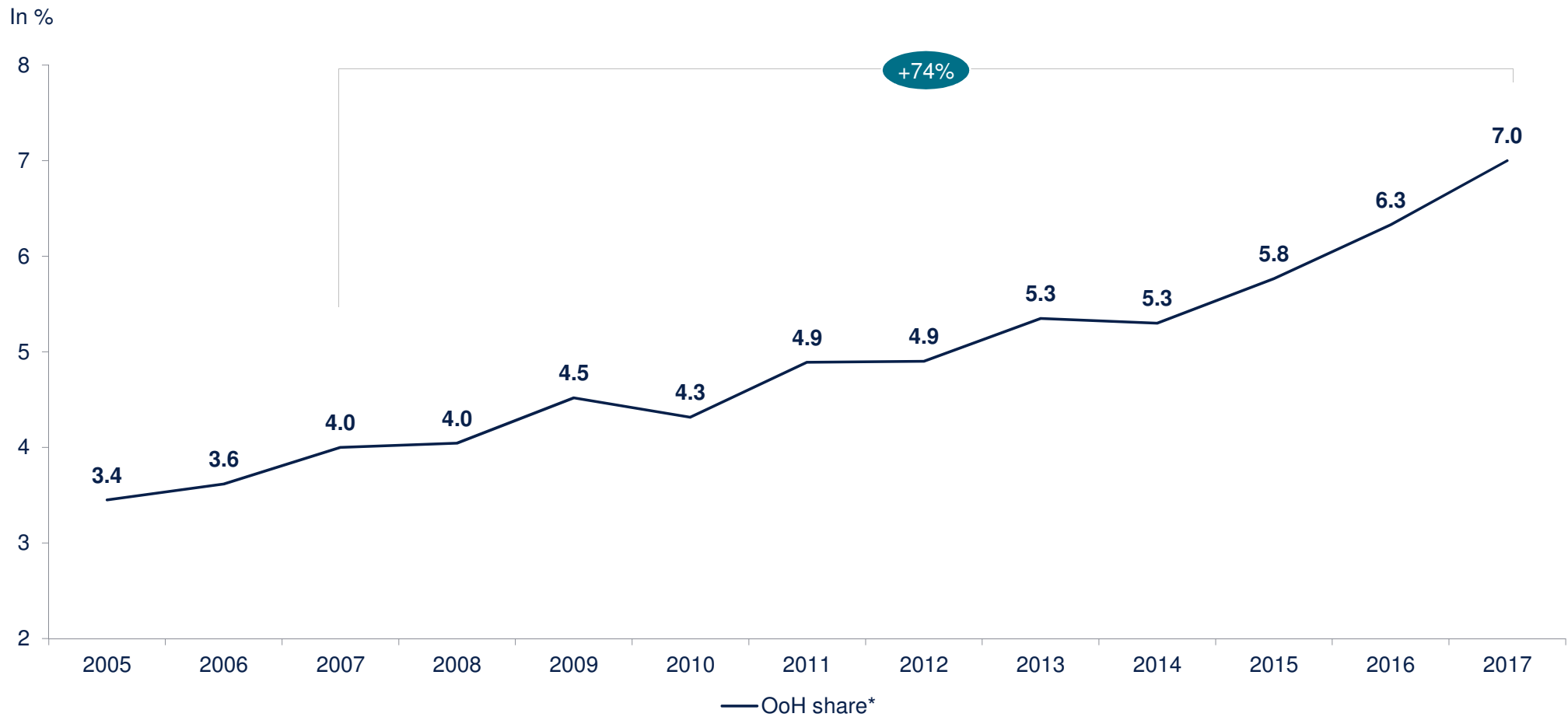
4 Improvement of Services



Out-of-Home (& Content Media): A strong Base Platform



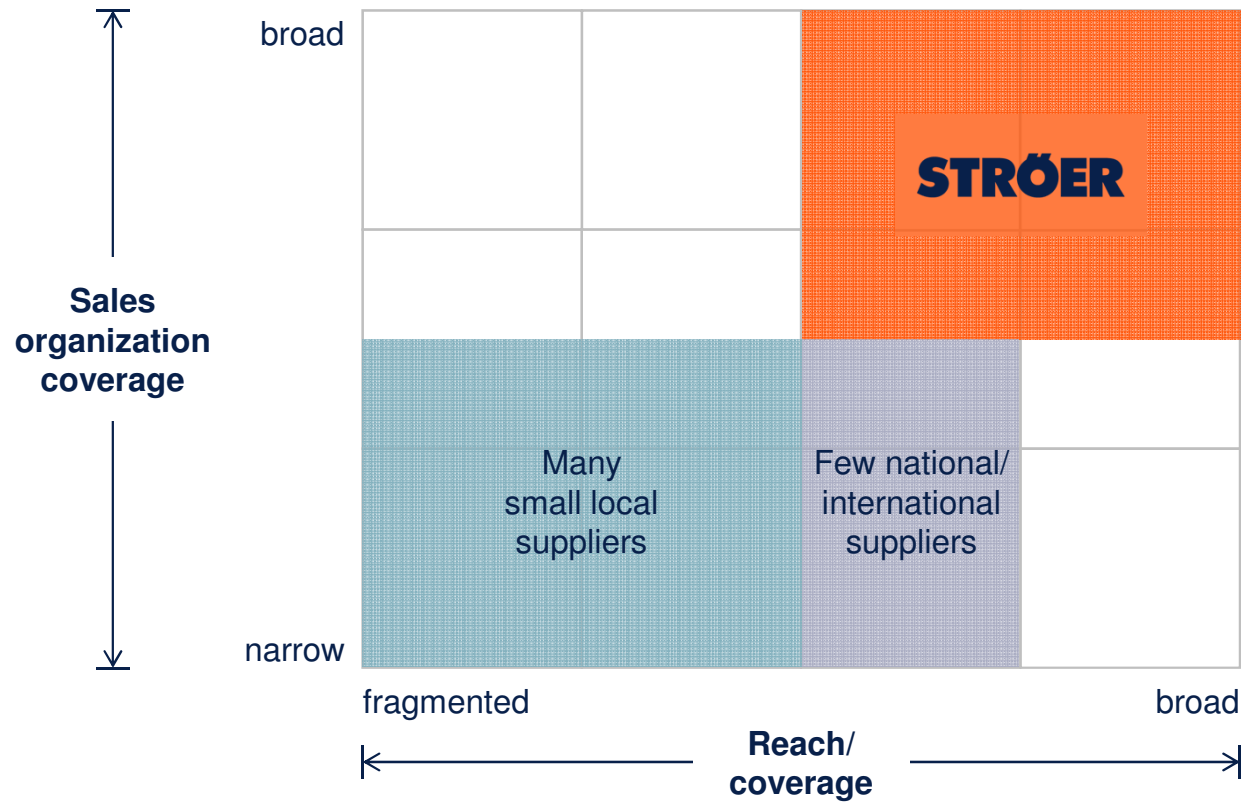
Out-of-Home on the Rise



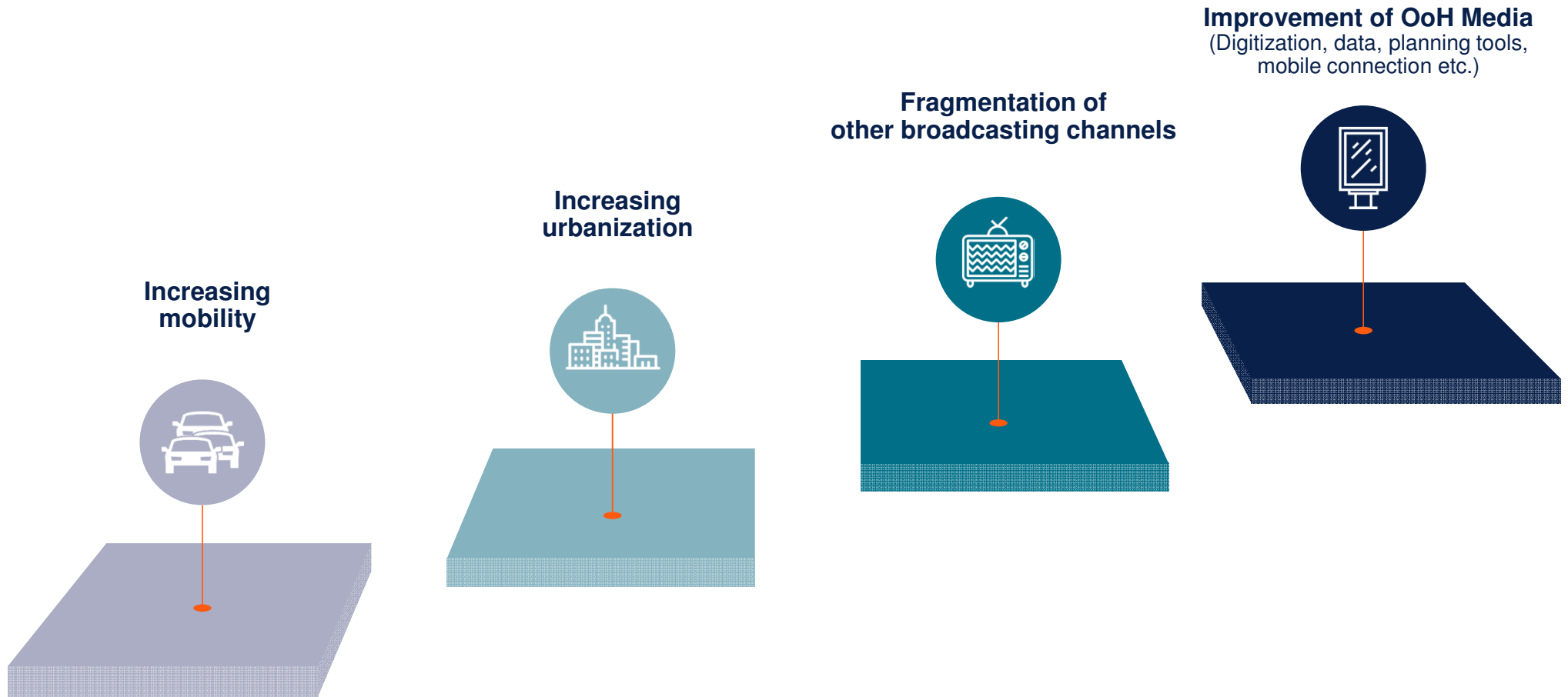
Source: Nielsen Media Research, gross advertising without advertising mail
*OoH incl. billboard, transport media incl. Public Video and Infoscreen, at-retail-media incl. Mall Video, ambient media

Portfolio and Sales Structure in OoH Media

Ideally suited to support optimal Yield Monetization



Reasons for sustainable Growth in OoH Media



Out-of-Home Media

Location Based Advertising

- 1 Market Environment
- 2 Digitization
- 3 Enhancement of Quality
- 4 Improvement of Services



Out-of-Home Media is digitally transforming



Source: In-house, FAW, invidis *excluding rights of promotion

Digital OoH Portfolio Strategy



Public Video Network (Premium traffic and shopping POIs)



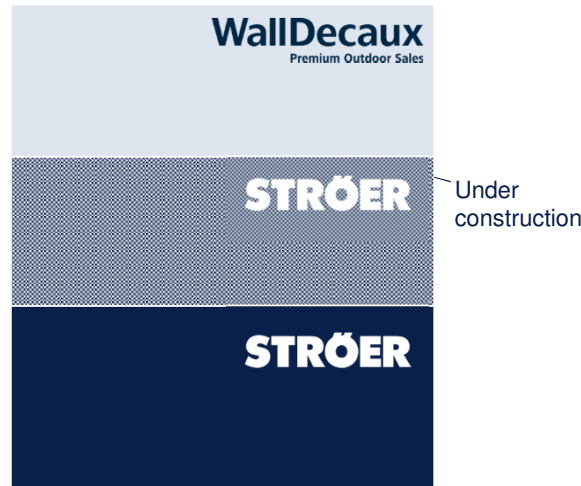
Roadside Screens (RSS, DCLB, DCLP)



POS/Digital Signage (Food & other channels)*



Screens



Screens



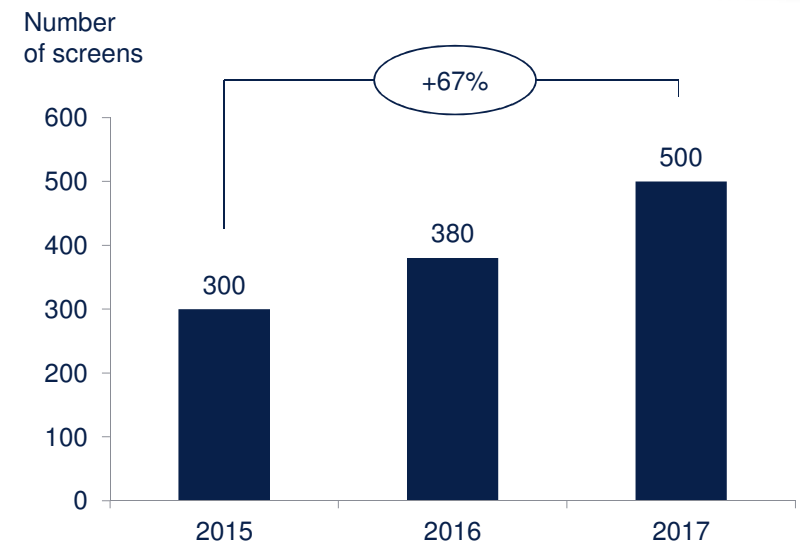
Screens

Source: In-house, DMI – Digital Out of Home Standorte Screens 2018-02-15.1.pdf; *excluding rights of promotion

Infoscreen – 70% Portfolio Growth Rate



Infoscreen Increase of screen capacity



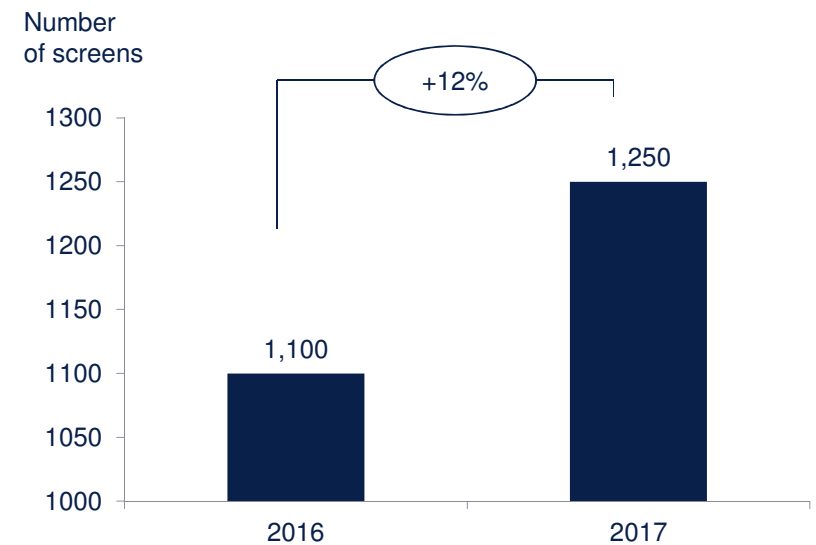
At highly frequented subway and suburban train station platforms and airports

- 500 screens nationwide in operation
- 120 screens constructed in 2017
- Planned for 2018: Additionally >100 screens

Station Video – Continuous Expansion of Capacity



Public Video Station
Increase of screen capacity



At highly frequented main train stations

- 1,250 screens nationwide in operation – 150 screens built up in 2017
- Enhancing the local reach with upgrading cities like Hamburg, Frankfurt and Cologne
- Highlight: 30 screens on train station 'Hamburg Jungfernstieg'

160 additional Screens in Mall Video

LOOM Bielefeld



Mall Video is part of LOOM from day one

The ECE Projektmanagement GmbH, Germany's biggest shopping mall provider, opened the new mall „LOOM“ in Bielefeld on 25th of October 2017. As long-term contract partner of ECE, the Mall Video installation with 58 screens was integrated in the planning process of the mall and ready to be sold by the opening day.

Stachus Passage Munich



Expansion of Mall Video in Munich

In addition to three already equipped shopping malls in Munich, the STACHUS Einkaufspassage with more than 50k visitors per day below the Karlsplatz had twelve 60" Mall Video screens installed. In Q1/2018 the replacement of seven analog CLPs by digital screens will follow as well.

myZeil Frankfurt



Part of refurbishment concept

In the process of the refurbishment, the Mall Video screens became part of the extravagant design of the myZeil in Frankfurt. Beside 55" screens also 110" screens on the wall.

Waterfront Bremen



Bremen received 2nd Mall Video installation

With Media Markt and Primark as anchor tenant, the Waterfront became part of Mall Video with twelve digital screens in 2017.



Airport Mall Video – Airport Düsseldorf

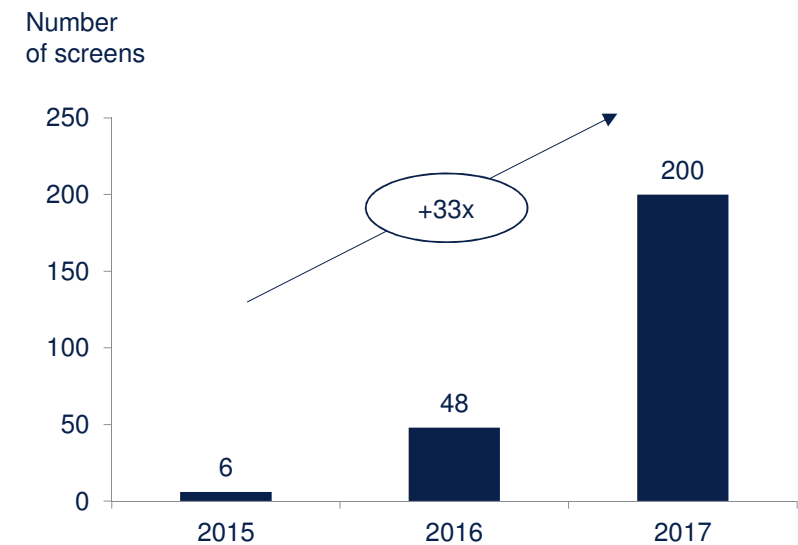


Digital Dream – Centro Oberhausen

Roadside Screens – More than 200 Screens live



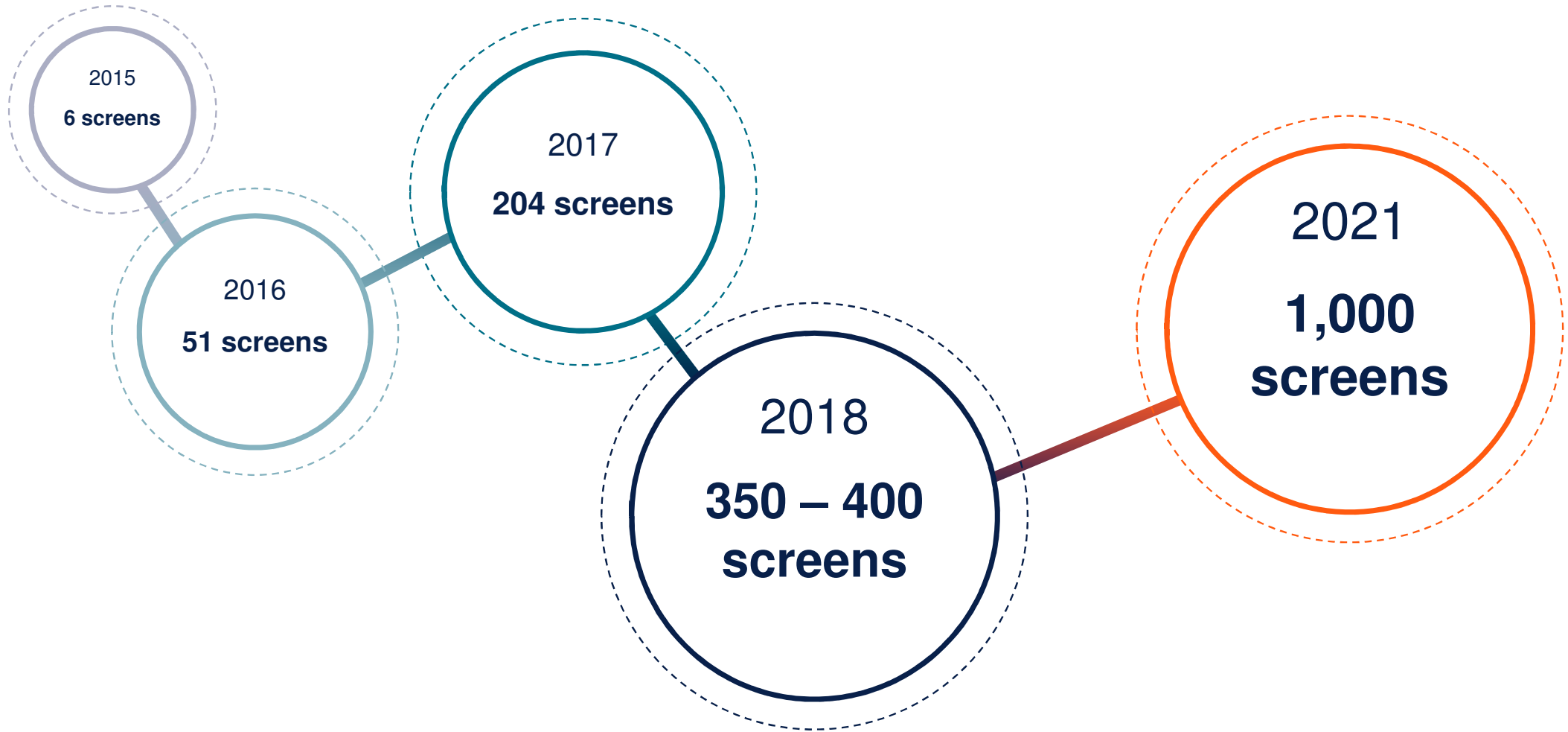
Roadside Screens
Increase of screen capacity



Continuous expansion within the digitization strategy

- 200 screens in 21 cities live on air, e.g. Cologne (48), Hamburg (30), Essen (13)
- 152 screens built up in 2017
- Construction of another 200 screens is planned

Roadside Screens – Continuous Expansion of Capacity



Roadside Screens – The Medium for each Client Cluster

The digital Window to local Businesses – As Campaign or long-term Advertising



Micro business

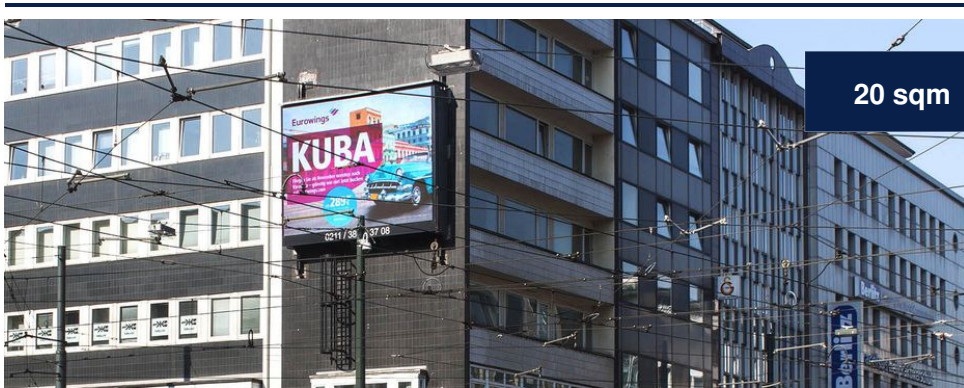
Event/cultural

Medium-sized

Regional key account

Megavision and SignYou – Launch of a new Category

Dusseldorf



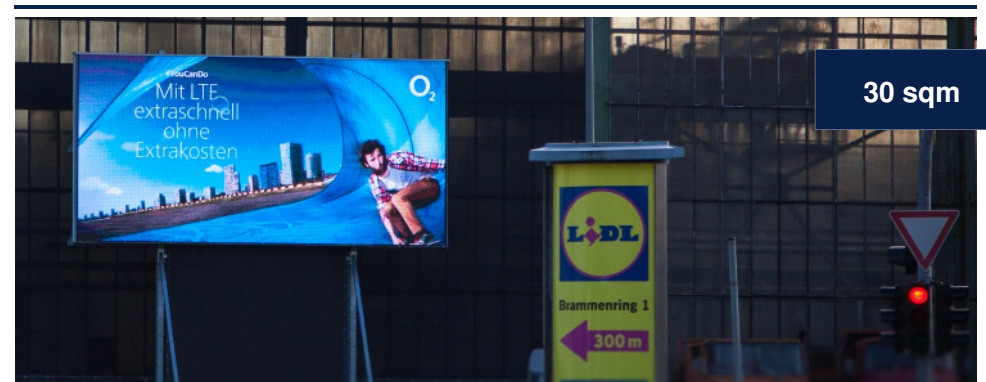
Oberhausen I



Essen



Oberhausen II



POS/Digital Signage – Integration of new Products

In 2017, Ströer has acquired the majority in the UAM Media and Neo Group:

- Both are large providers of local digital Out-of-Home advertising
- With this acquisition, Ströer markets a network of more than 73,000 digital screens
- The new network ideally complements the integrated offering along the entire customer journey – from home, to road and rail to POS

Touchpoints:



UAM GROUP
authentic touchpoint communication

neo group

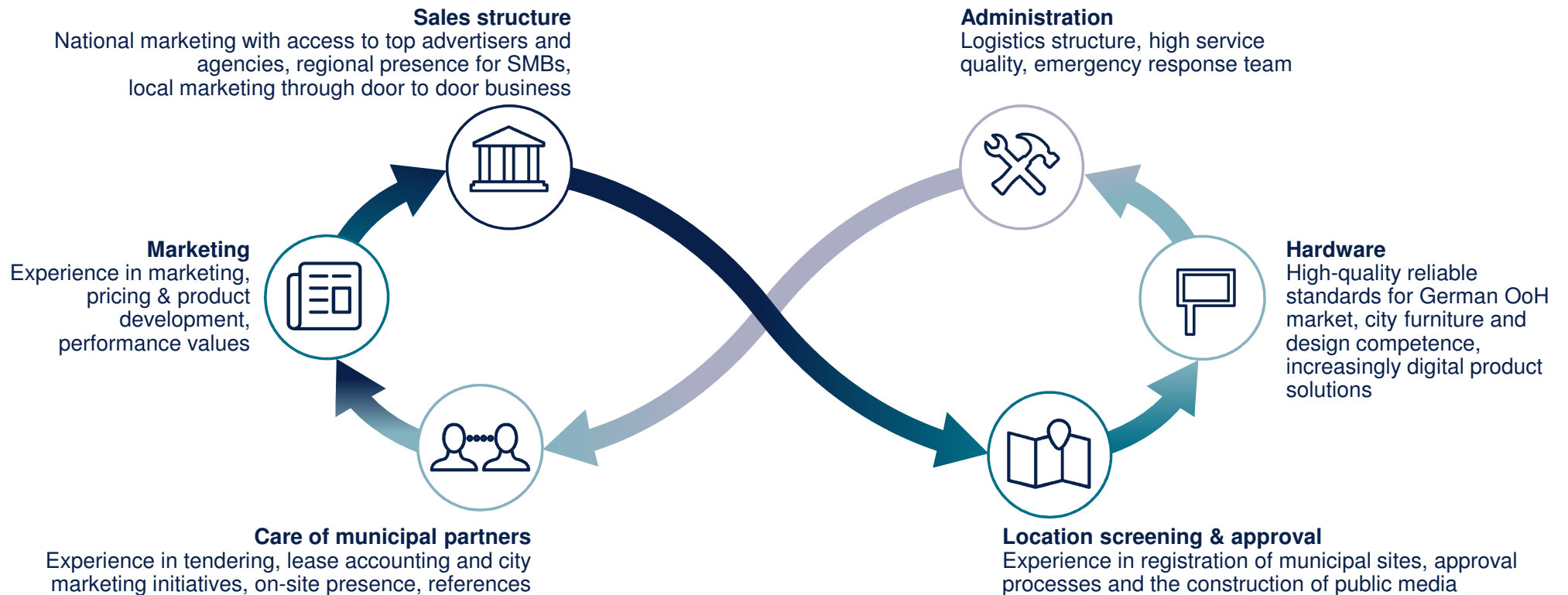
Out-of-Home Media

Location Based Advertising

- 1 Market Environment
- 2 Digitization
- 3 Enhancement of Quality
- 4 Improvement of Services



Operational Excellence – Key to Enhancement of Quality



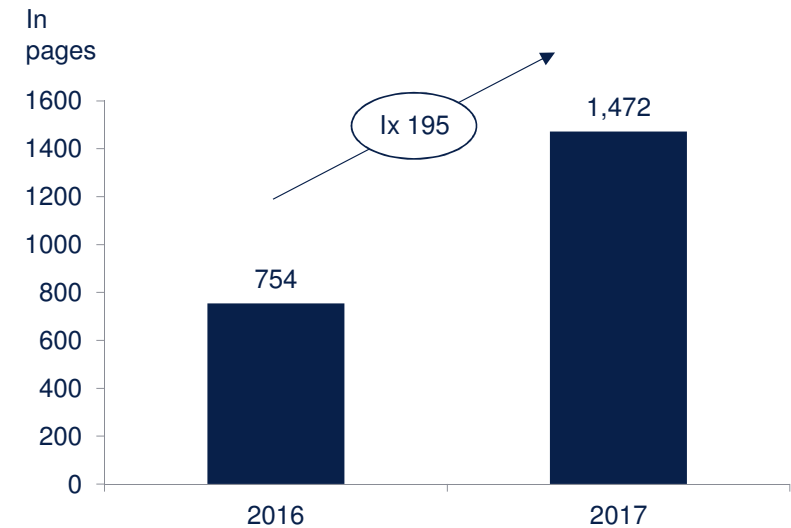
It takes at least 2-5 years to realize a city contract up to 80-90%

Balanced Source of Inventory

Significant Extension in the Portfolio Area on private Property



Annual increase of private contracts



More than 75,000 sites on private ground

- Deutsche Bahn: +42,000 sites
- Private ground: +33,000 sites (incl. other partners)
- Other partners: REWE, ATU, Strabag (Deutsche Telekom Immobilien), Shell, Tamoil, Metro, Carglass etc.

Reaching Customers on the Way to and at the Point of Sale

Retail Media GmbH founded in 2017

Access road



5,250 sites

- Reach your target audience in the access route
- Guidance of buyer streams into the market
- Reaches both existing customers and new customers
- Frequency strong and relevant

Gateway



500 sites

- Targeted influencing of the market, product and brand choice through current offers
- Promotion of spontaneous market visits & product purchases
- Targeting with minimal waste of attention/contacts

Parking lot



1,600 sites

- Last impulse provides orientation and recognition on the shelf
- Optimal addition to the promotion in the supplement

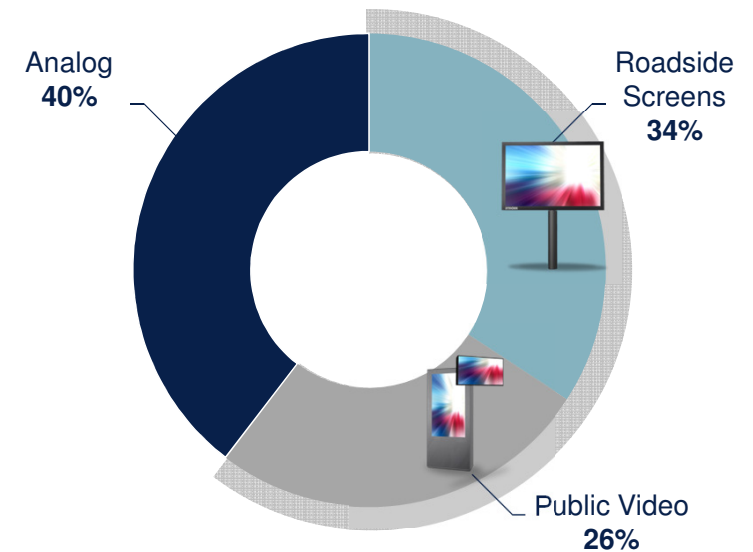
Constant Quality Improvements

Ströer is one of the Drivers of digital Transformation



Investment volume OoH

Focus on digitization

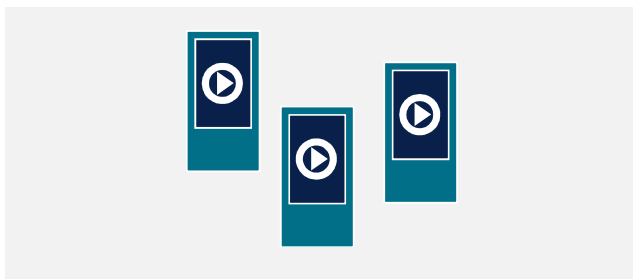


More than half of CAPEX in 2017 was invested in our digital OoH portfolio

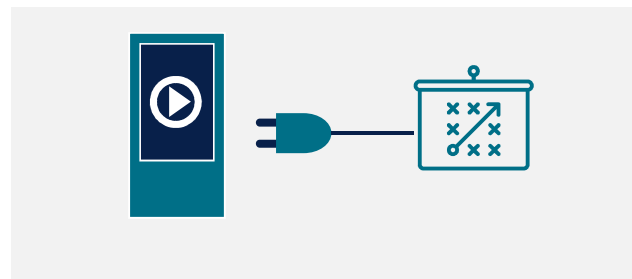
Digitization is changing our cities and urban politics. It creates new information and interaction opportunities, but also new challenges. In addition to smartphones and corresponding apps, digital media in public spaces also facilitates the flow of information between the city and its citizens.

By pushing Public Video also more towards Programmatic, we make much better use of our Inventory

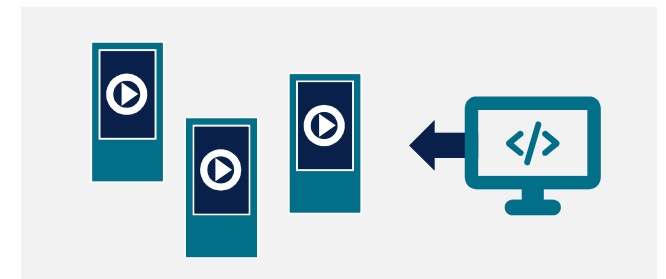
Flexible planning through "granular screen units"



Technical connections with own tools



Automated access to the inventory



Targeted broadcasting of campaigns



Location Based and Contact Based – Choices for planning



No significant changes in pricing system



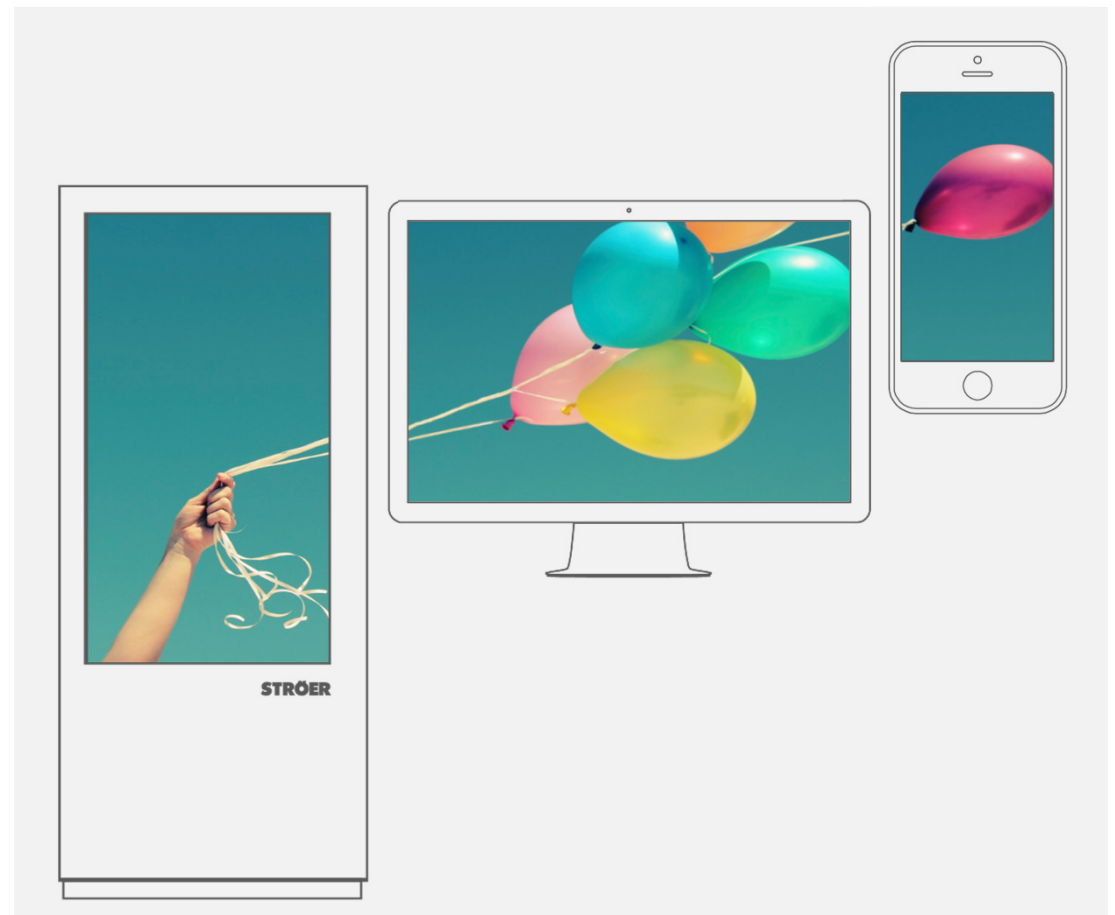
Convergence: Online and Public Video complete each other

Performance

- All in one: All screens – one broadcast
- Classic and programmatic booking
- Theme channels on all screens incl. Public Video
- Near real time broadcasting

Benefit

- Interaction of digital and physical world as an important part of modern communication strategies
- Numerous content categories corresponding to online
- NEW: Target group bookings also with Public Video (fitting, location-specific)
- Easy extension of online campaigns



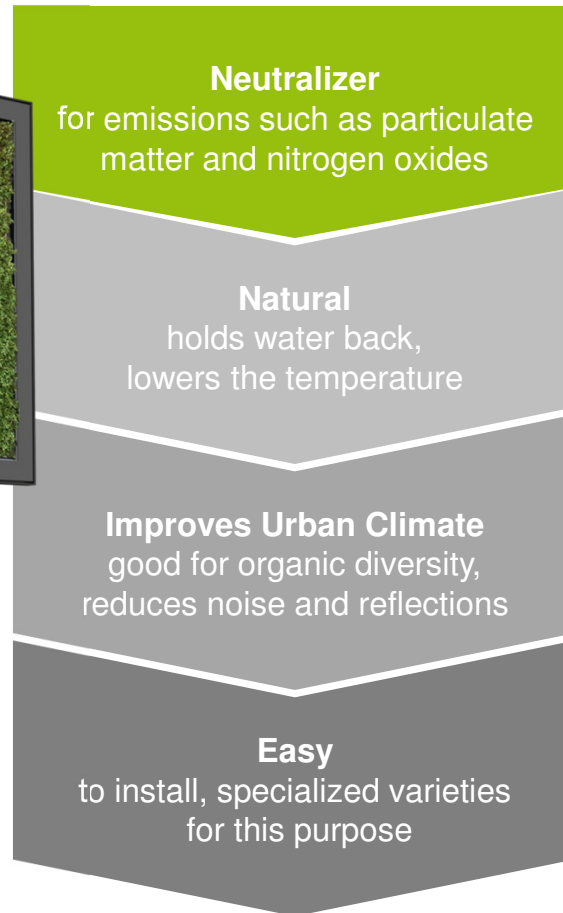
Out-of-Home Media

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Moss Growth for Air Purification



Ströer moss technology

Ströer works with leading moss experts and biologists to develop specific solutions for the purification of city air.

Development patent system

Ströer has developed and patented a system that makes efficient use of the available space in inner cities: Mosstree®.

Added value for cities and communities

Ströer also offers municipal partners the opportunity to test tailor-made solutions for the air emissions problem.

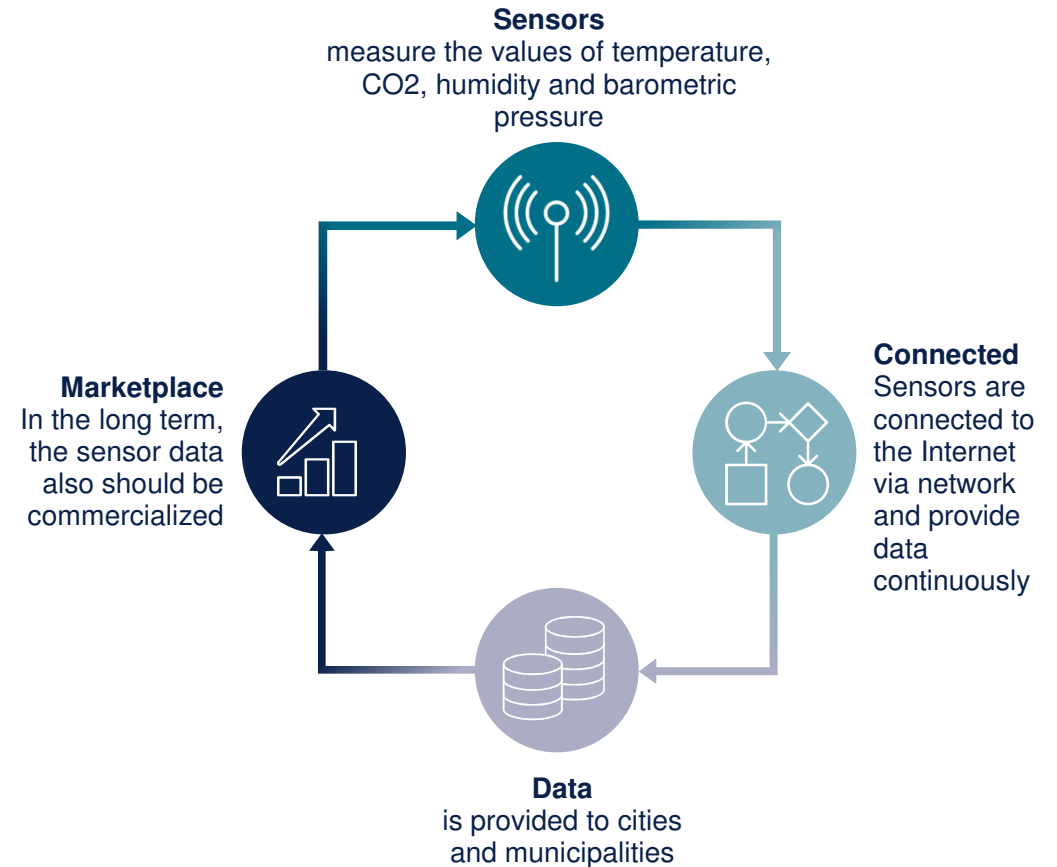
Benefit

No additional irrigation
good ventilation and filter performance
usable on existing
Ströer products.



Location Based Advertising equipped with Sensors

Interesting Offer for Cities in Times of increasing Population



Summary Out-of-Home Media

Location Based Advertising



- 1** Strong position in structurally growing market
- 2** Strong in digital OoH already today
- 3** Clear digitization path and rollout plan for further leverage of existing assets
- 4** Smart and integrated solutions towards POS/online
- 5** Strong partner for development of smart cities and environments



Online

Suche mit Google

TELEKOM LOGIN REGISTRIEREN

NACHRICHTEN SPORT UNTERHALTUNG DIGITAL FINANZEN AUTO GESUNDHEIT HEIM & GARTEN LEBEN SPIELE

Bei "Sing meinen Song" Diese beiden Stars fanden durch die Show zusammen

Die beiden Stars fanden durch die Show zusammen

GO PLAY OUTSIDE
JETZT
NEUE SPORTARTEN
ENTDECKEN!
LOS GEHTS!

Besucht uns auf aldifino.de

Content Media

Digital Content & Marketing Services

1 Market Environment

2 Owned and Operated Platforms

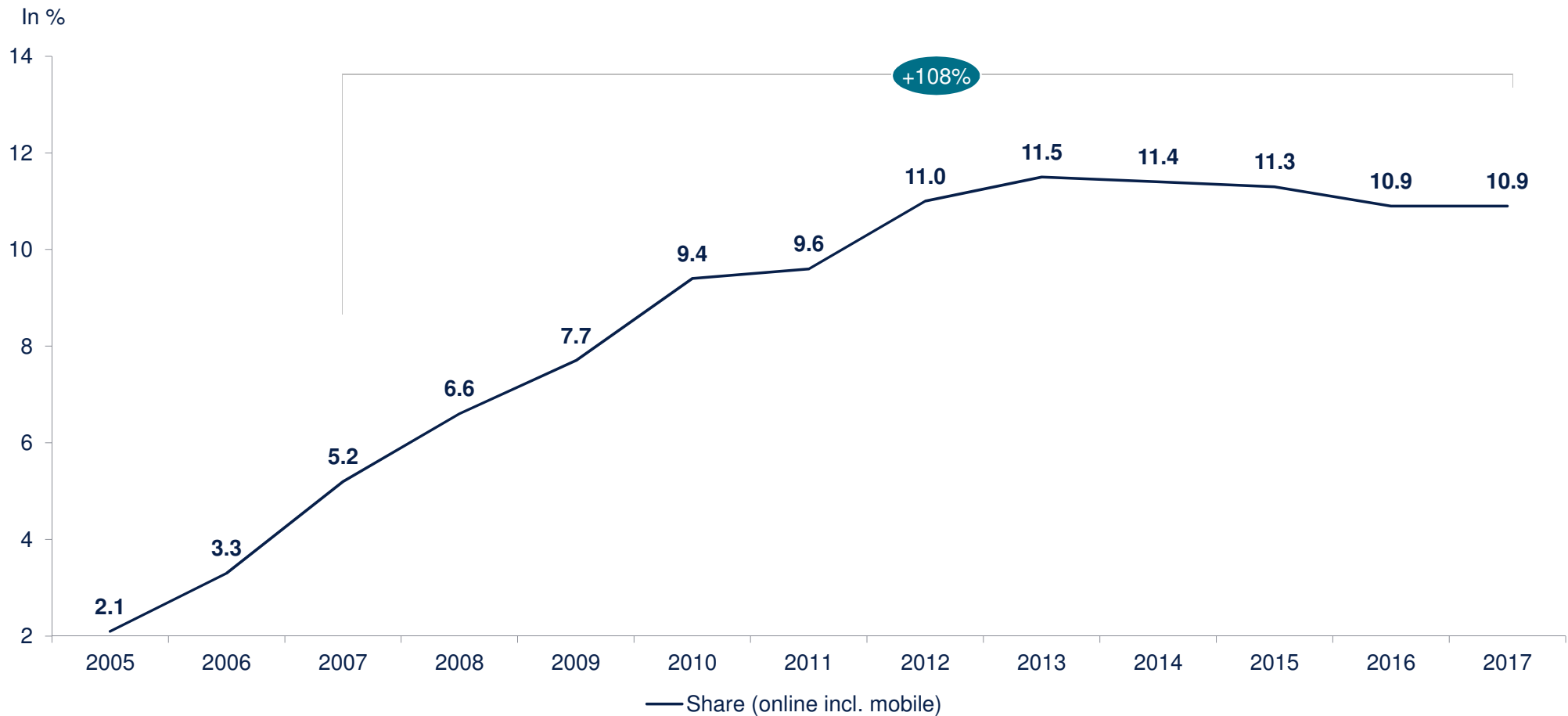
3 Balanced Portfolio and Inventory

4 Tech Stack & Data Partnerships



Market Share Content in long-term Trend

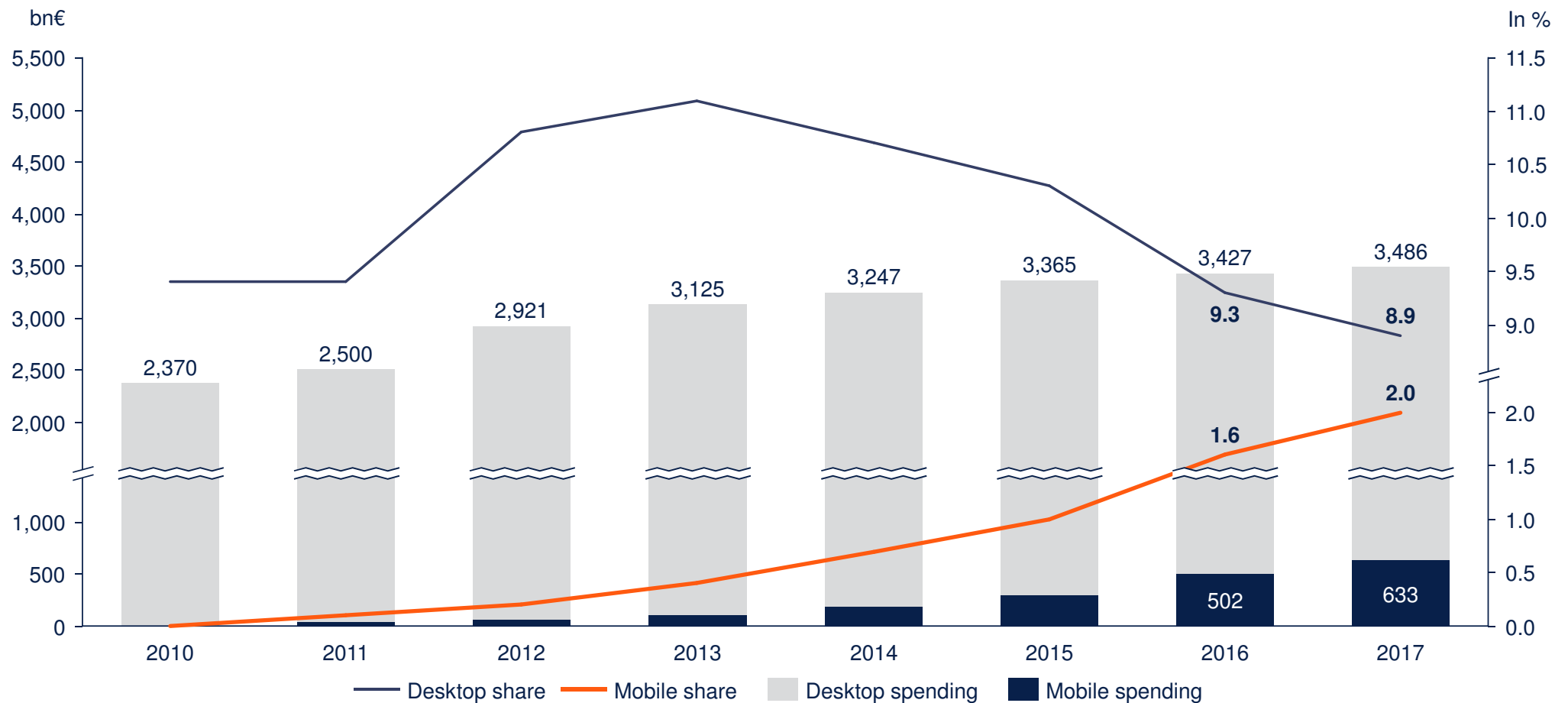
Development Internet/Desktop incl. Mobile* over time



Source: Nielsen Media Research, gross advertising without advertising mail; *Mobile (MOB): as of 2011

Online Sales shifting more and more towards Mobile

Development Internet/Desktop incl. Mobile* over time



Source: Nielsen Media Research, gross advertising excl. direct mail; *Mobile (MOB): as of 2011

Ströer outperforms Market in Growth Areas Mobile & Programmatic

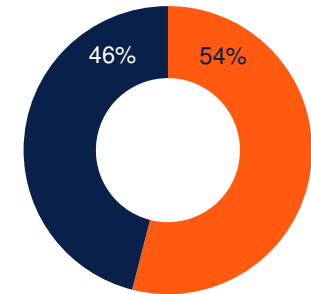
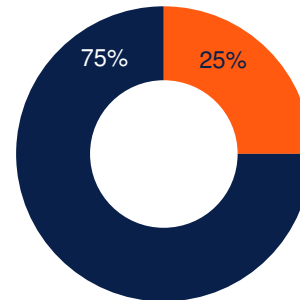
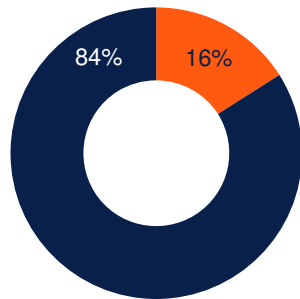


OVK*

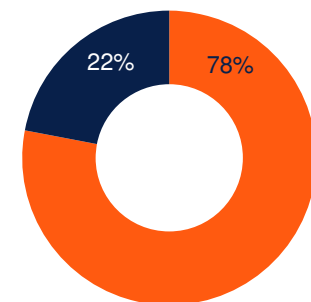
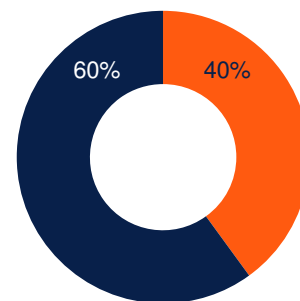
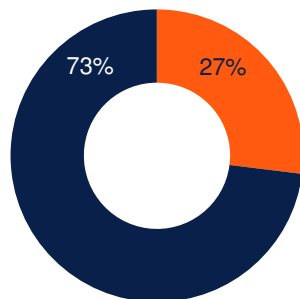
Ströer**

USA***

■ Mobile
■ Desktop



■ Programmatic
■ I/O



*OVK (Online-Vermarkterkreis) 2017 > German industry standard; **Ströer 2017; ***emarketer 2017, IAB internet advertising revenue report

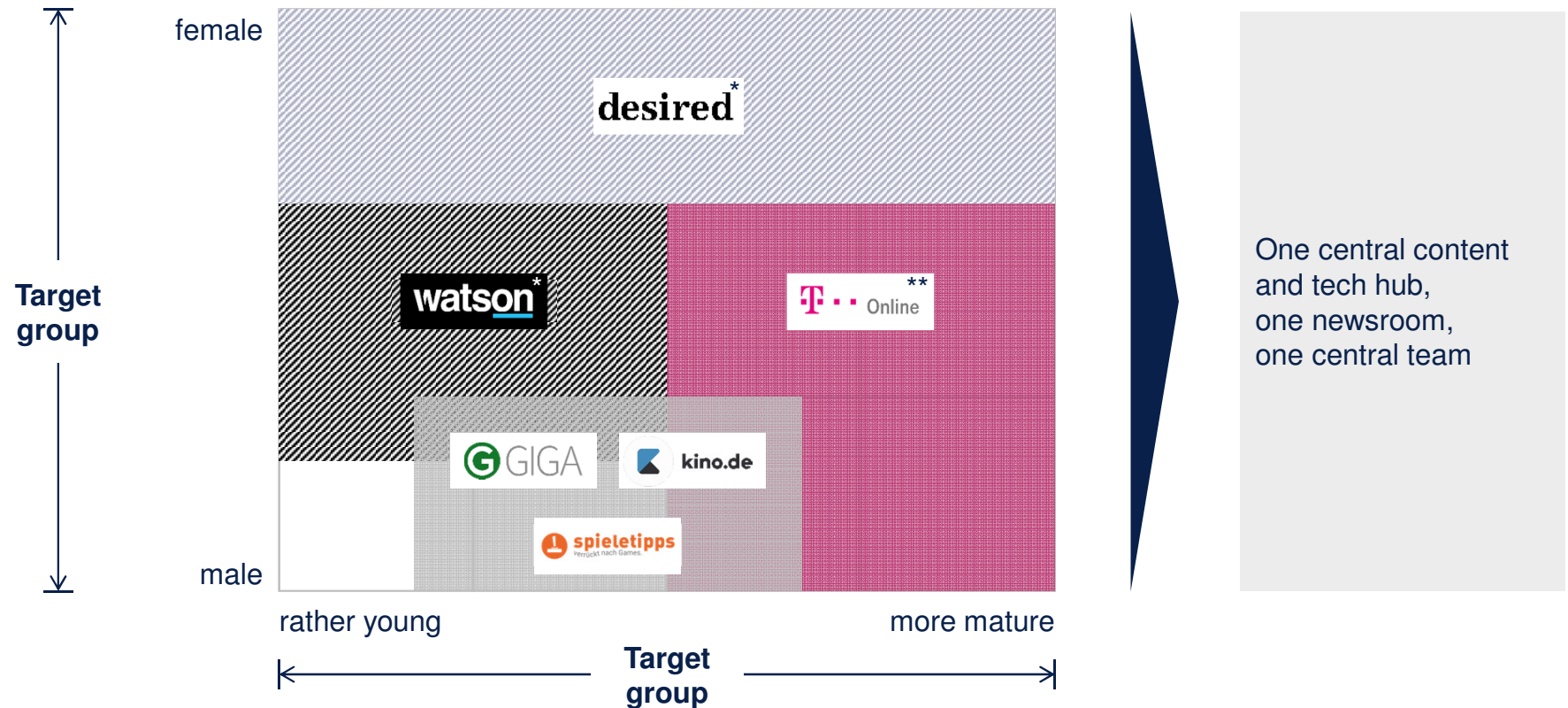
Content Media

Digital Content & Marketing Services

- 1 Market Environment
- 2 Owned and Operated Platforms
- 3 Balanced Portfolio and Inventory
- 4 Tech Stack & Data Partnerships



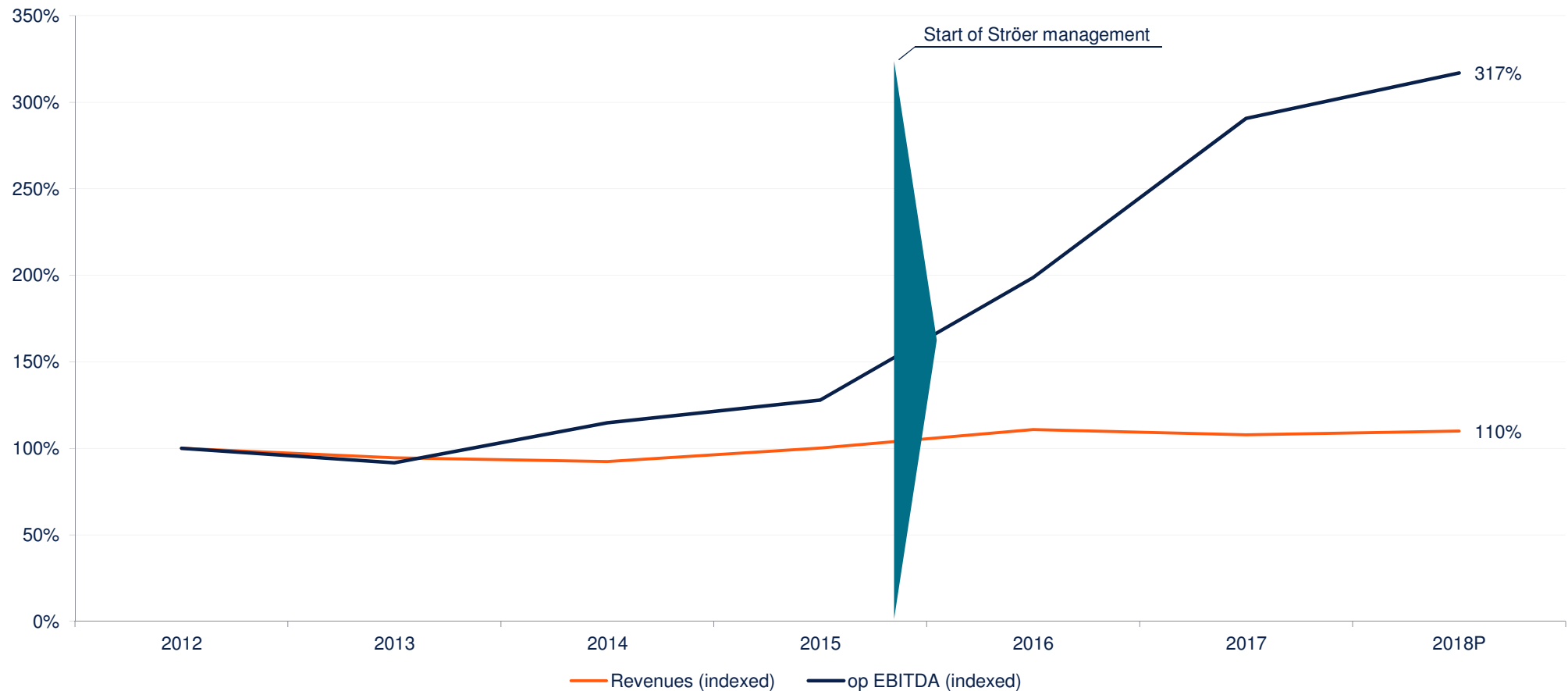
Strategic Portfolio Management of Ströer Content Group Assets



*Relaunch Q1/Q2 2018; **Relaunched Q3 2017

T-Online: Development of Financials

Steadily improved EBITDA Margin



Source: VDD Report and Ströer actuals; 2018 plan

Development of T-Online Traffic – Long-term Trend

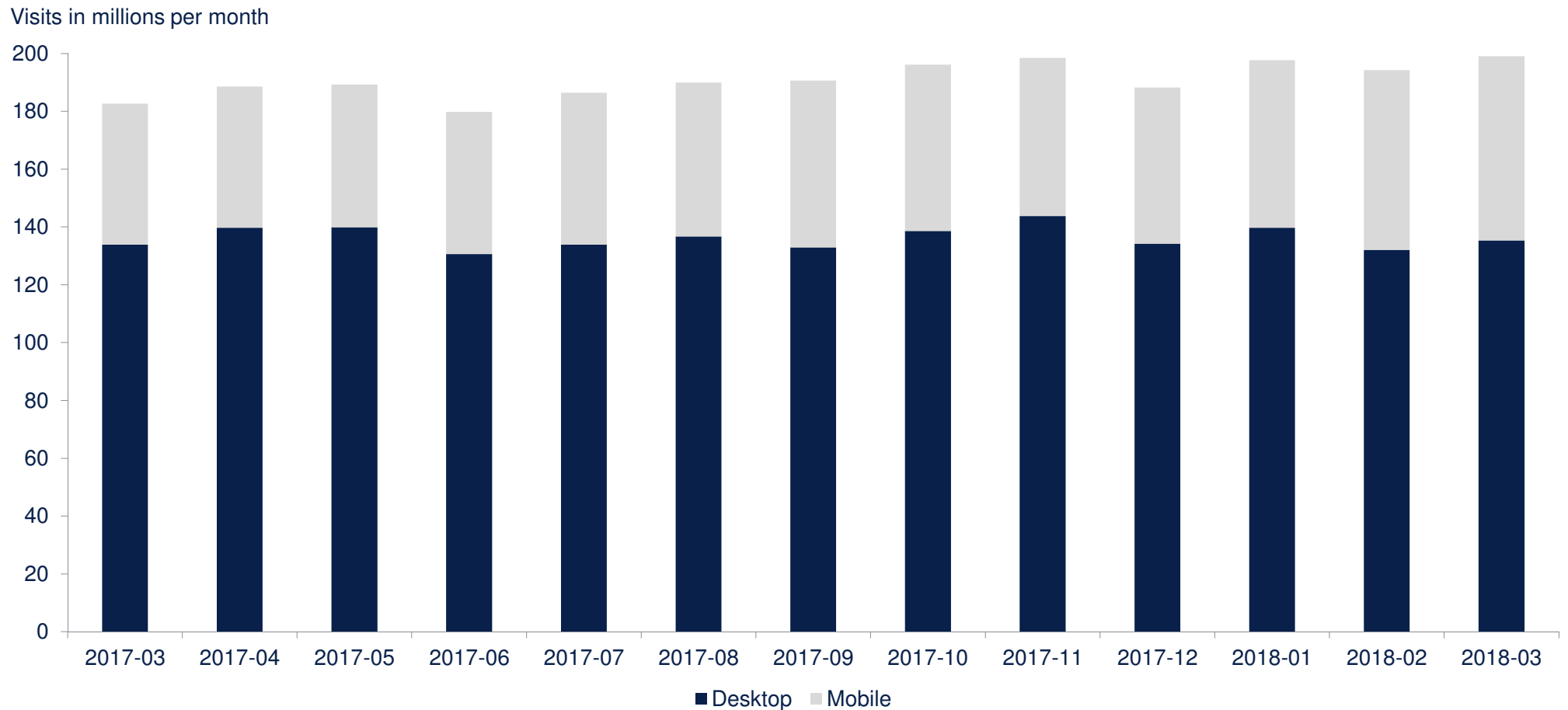
Successful Turnaround of Visits



*Visits 2018 based on the development year-to-date 2018

Development of T-Online Traffic – Scope latest Development

Successful Turnaround of Visits



Visits 2018 based on the development year-to-date 2018


From Portal to Media Brand – Three Cornerstones




User Experience: Layout

Clear, transparent, focused


MEINUNG | Krieg in Syrien
Jeder gegen jeden und Putin gegen alle

 Ein Kommentar von Gerhard Spörl
30.01.2018, 21:20 Uhr








Zwei Männer durchsuchen in Aleppo (Syrien) die Trümmer: Durch den Bürgerkrieg sind 11,3 Millionen Syrer auf der Flucht. (Quelle: dpa)

Eine halbe Million Tote, 11 Millionen Menschen auf der Flucht: Der Krieg in Syrien geht ins siebte Jahr und ist eine Schande für die Welt. Mit der Türkei und Amerika stehen sich zwei Nato-Partner feindselig gegenüber. Daran findet Russland großes Wohlgefallen.





Für mich ist Syrien ein schwarzes Loch, in das alle hineinfliegen, die den Krieg betreiben und den Frieden nicht wollen. Sie

 Teilen
 Senden






  

MEINUNG | Krieg in Syrien
Jeder gegen jeden und Putin gegen alle

 Ein Kommentar von Gerhard Spörl
30.01.2018, 21:20 Uhr



Zwei Männer durchsuchen in Aleppo (Syrien) die Trümmer: Durch den Bürgerkrieg sind 11,3 Millionen Syrer auf der Flucht. (Quelle: dpa)

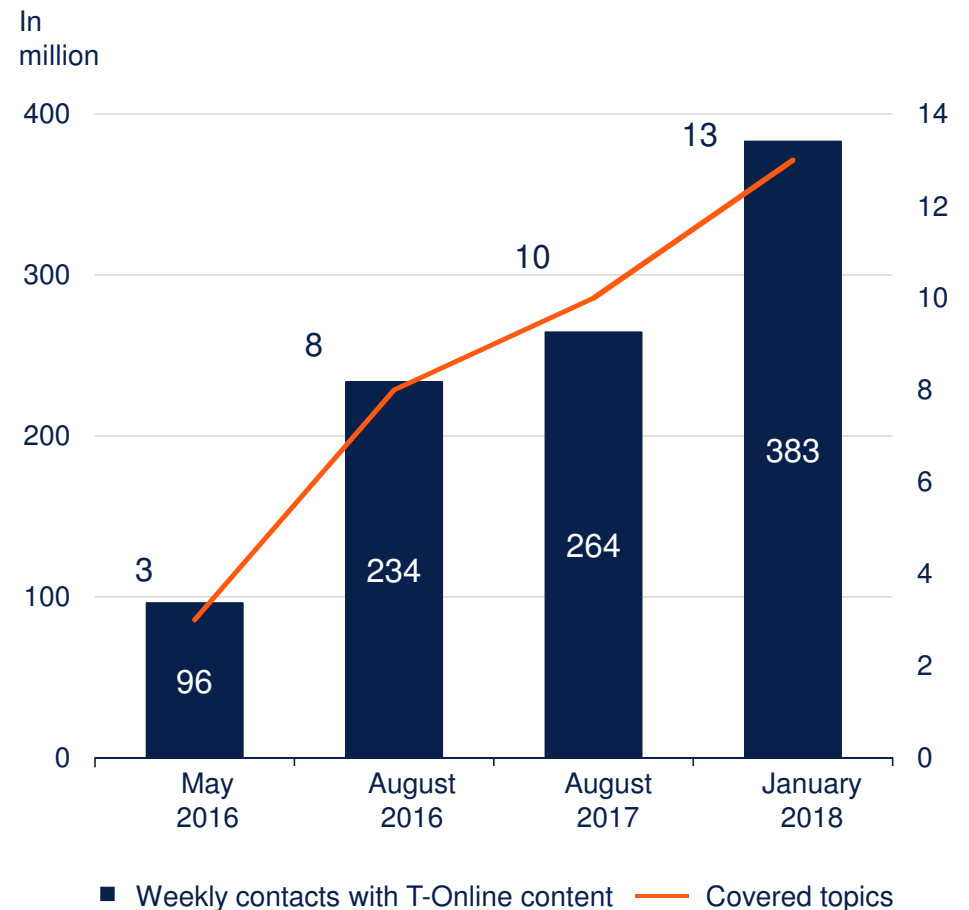
Unique multi-channel Approach

T-Online as the Centerpiece of Public Video and Digital Out-of-Home

Digital Out-of-Home infrastructure of Ströer enables a multi-channel approach that is not possible to be imitated by competitors of t-online.de

t-online.de is established as THE central content provider for Public Video/ Digital Out-of-Home

Brand reach of t-online.de thereby increases massively, as well as the perception of t-online.de as a media brand



T-Online Brand Reach: 80% of the digital Population in Germany

For comparison (uu in million)
acc. AGOF only**

T-Online.de	29.59
Bild.de	23.32
Spiegel Online	21.17



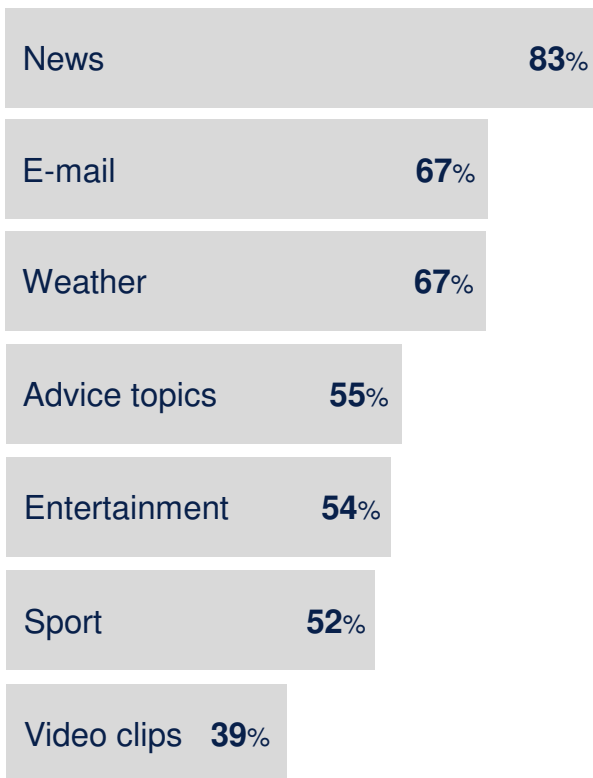
*GfK Media and Communication Research – study unique user (2017): t-online.de desktop & mobile and Public Video;

**AGOF digital facts 2018-03, unique user in million in March 2018, at the age of 10+, users of stationary and for mobile offers (61.58 mio.)

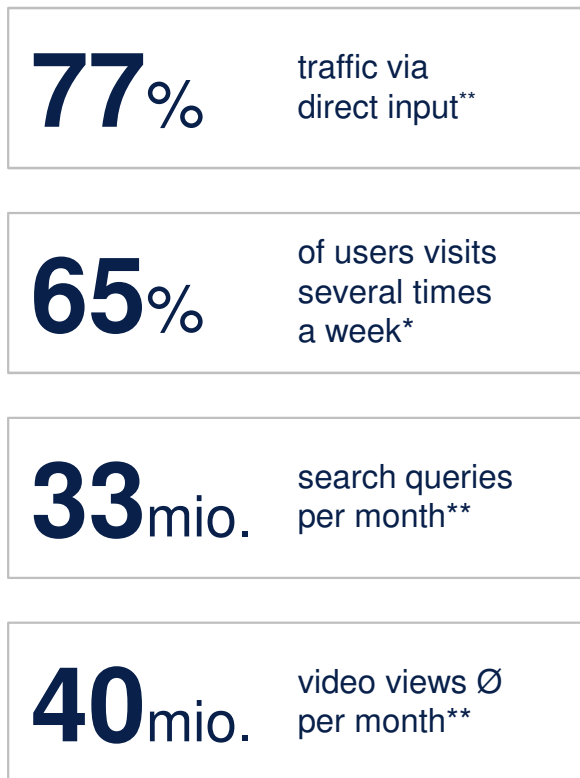
Facts & Figures

Media Brand Perception is growing

Reasons for visiting*



Facts



Highlights

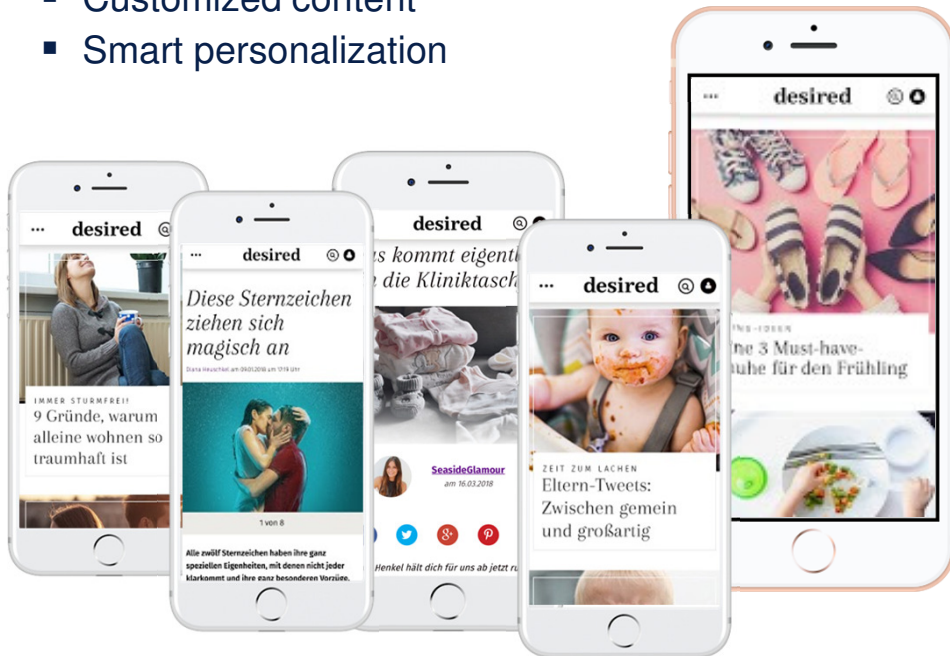


*Ströer measurement t-online.de awareness tracking Q1 2017; **Ströer measurement AT-Internet Q1 2017; ***Ströer statement/Interactive Media

'You are desired' – Online Magazine for millennial Women

Market leader in the women & lifestyle segment and tailored precisely to the target group.

- Mobile with the fastest possible loading times
- Optimized content
- Customized content
- Smart personalization



4.2 mio fans

Content Media

Digital Content & Marketing Services

- 1 Market Environment
- 2 Owned and Operated Platforms
- 3 **Balanced Portfolio and Inventory**
- 4 Tech Stack & Data Partnerships



Strong Market Position: Audience Coverage versus Competition

December 2017

Monthly reach

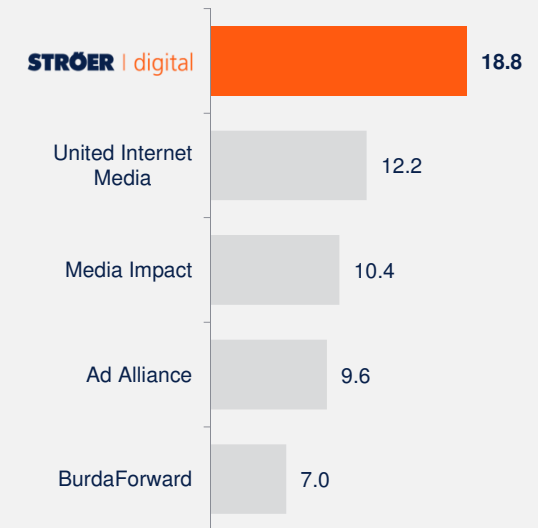
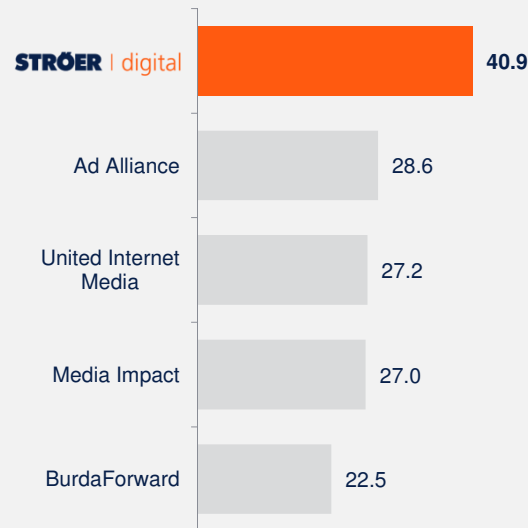
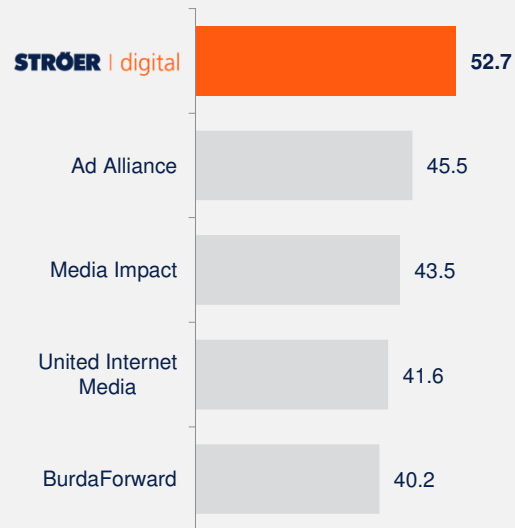
+16% vs. No. 2, +21% vs. No. 3

Weekly reach

+43% vs. No. 2, +51% vs. No. 3

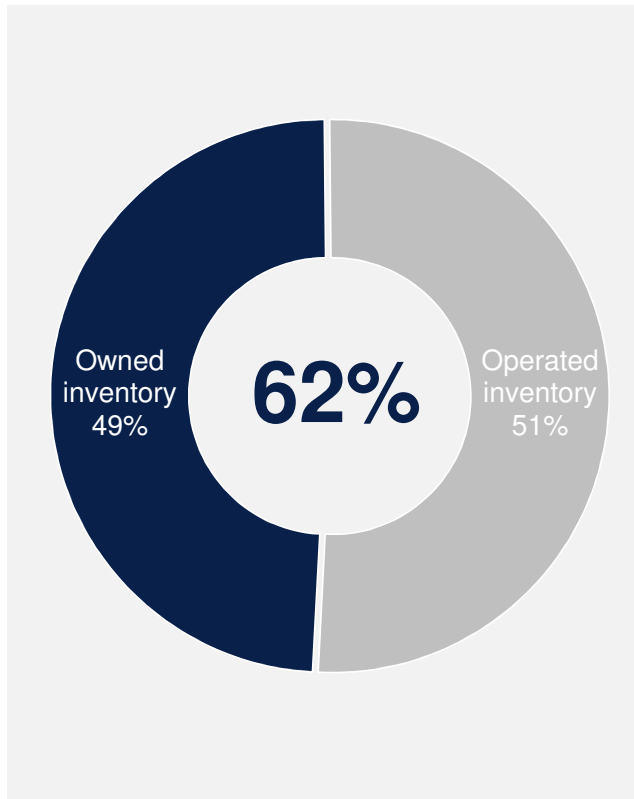
Daily reach

+54% vs. No. 2, +81% vs. No. 3

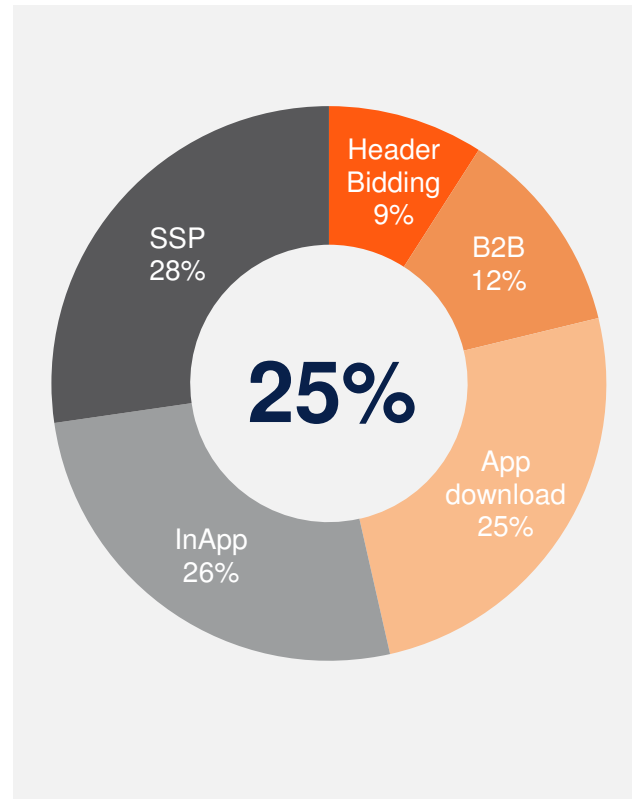


Balanced, thus robust Product and Inventory Portfolio

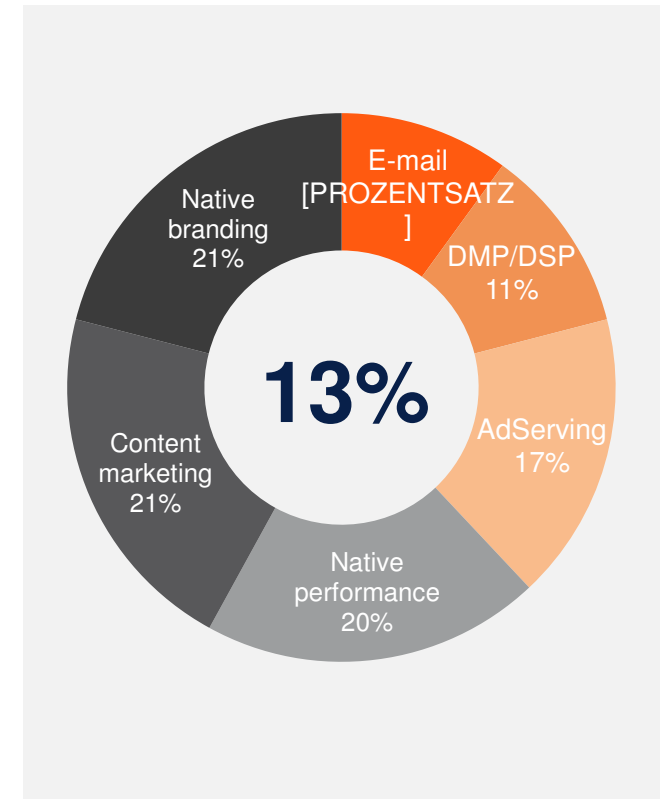
Exclusive full service mandates



Specialist sales services

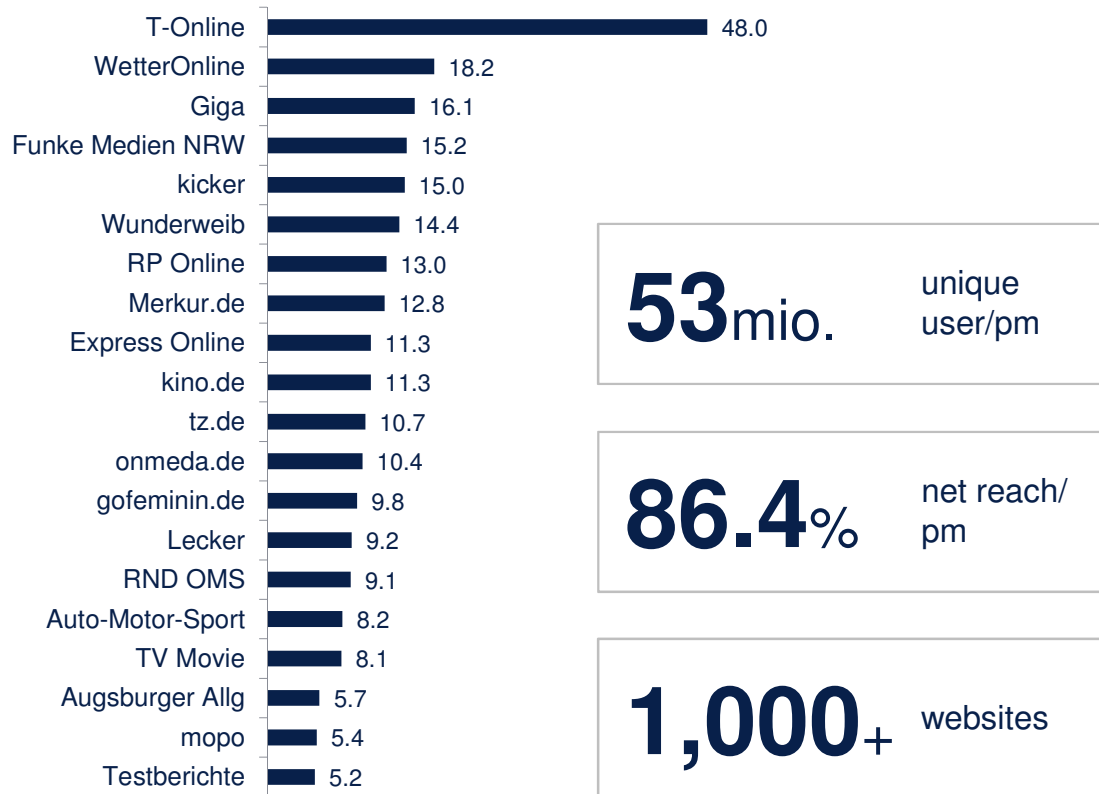


AdTech & content services

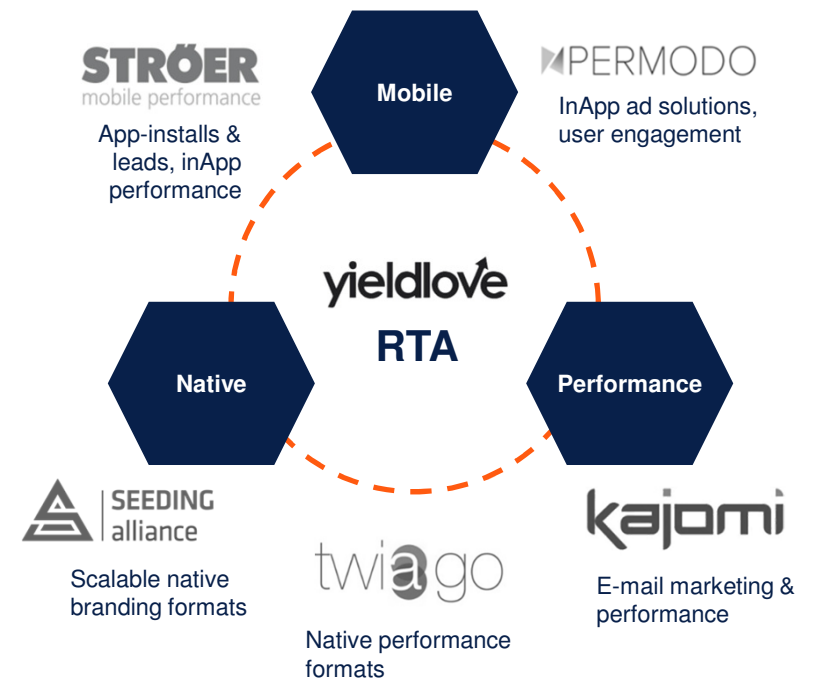


The Foundation of Online Marketing is a dominant Market Position as well as the continuous Development of our Supply Side

AGOF ranking top 20 Ströer sites*



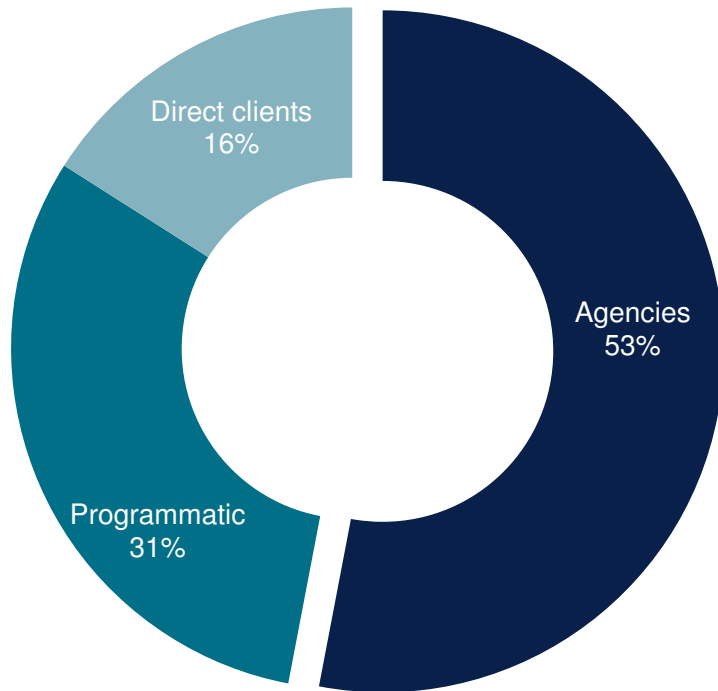
Core growth areas



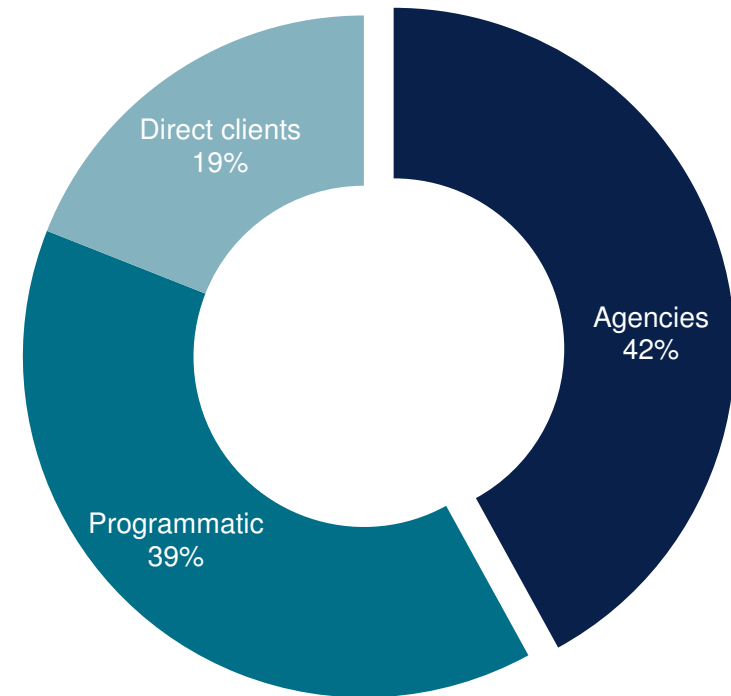
Source: AGOF digital facts April 2018; *Unique user in % in March 2018, at the age of 10+, users of stationary and for mobile offers (61.58 mio.)

Direct Clients and Programmatic gains Relevance

Revenue decomposition 2016



Revenue decomposition 2017



Content Media

Digital Content & Marketing Services

- 1 Market Environment
- 2 Owned and Operated Platforms
- 3 Balanced Portfolio and Inventory
- 4 Tech Stack & Data Partnerships

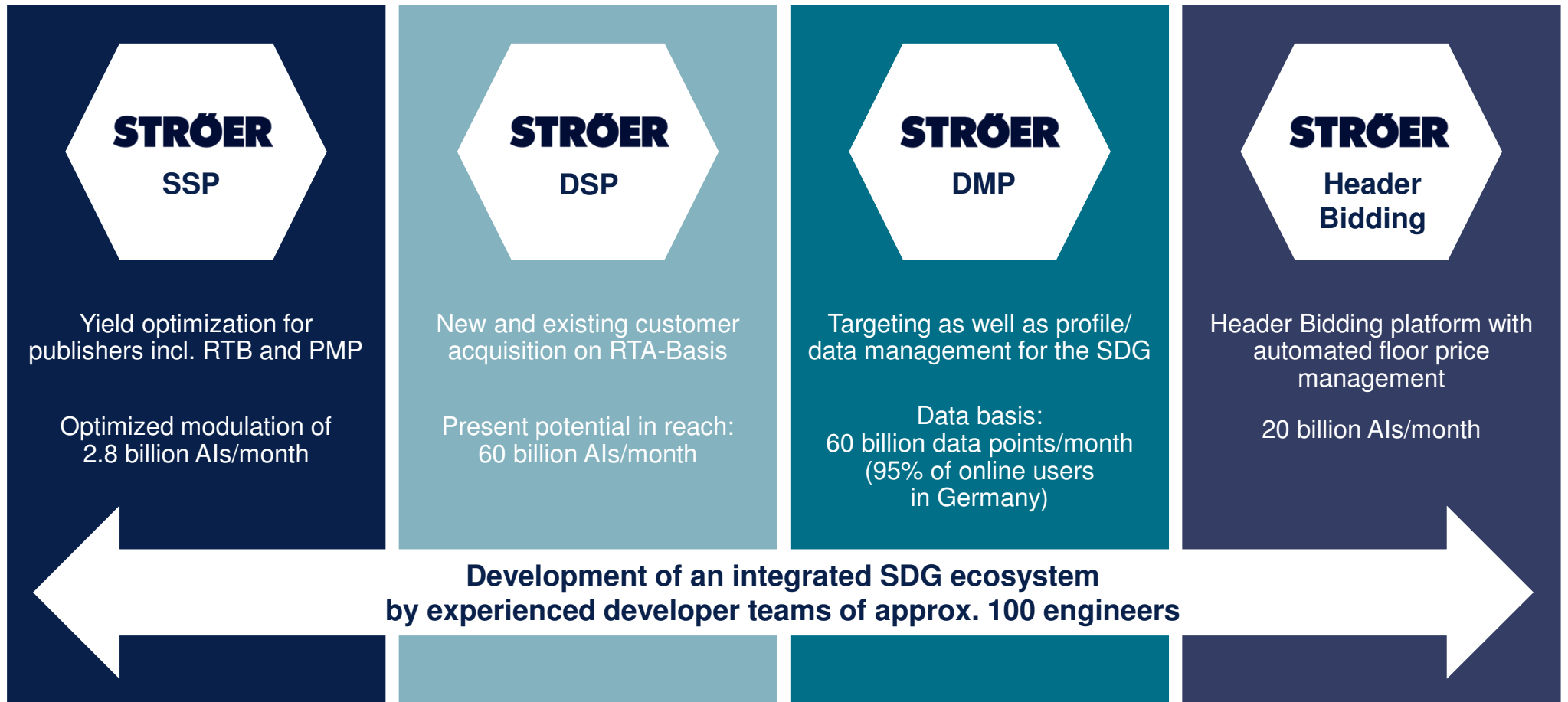


Ströer Core is the Key to Success



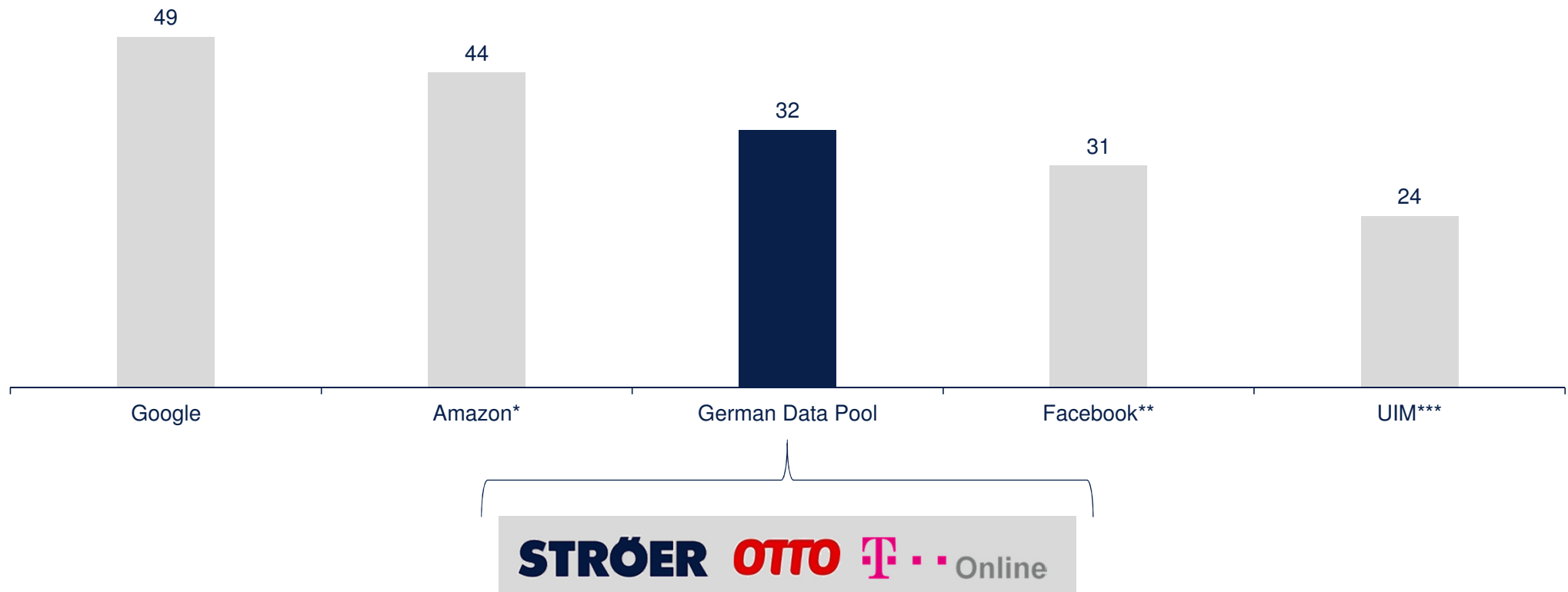
Continuous Development of Platforms

Enhanced by +100 Engineers



Building a competitive Data Pool

Unique logins in million



Source: *Statista April 2017, **Facebook September 2017; ***UIM December 2017

Cross-Media Targeting Solutions based on German Data Pool

Demographic/hard facts

age | gender | HHNI | education |
activity | children etc.

Shopping behavior

supermarket | discounter | wholefood shop |
online | specialized trade etc.

Weather

temperature | clouds | storm |
fog | sun | rain | snow

Prospecting

Modeling brand-affine users
with the help of statistical twins

Intent

Purchase intention (car),
e.g. by class or brand | moving intent etc.

Geographic

countries | states | cities |
postcode areas | double select



Customized audiences

Individual target groups according to
customer agreement, e.g. pizza consumers

Individual retargeting

Retrieving tagged users,
e.g. shop or website visit

Technical

FC | time | browser | device | OS |
mobile device | language etc.

CRM-onboarding

list based uploads &
matchmaking

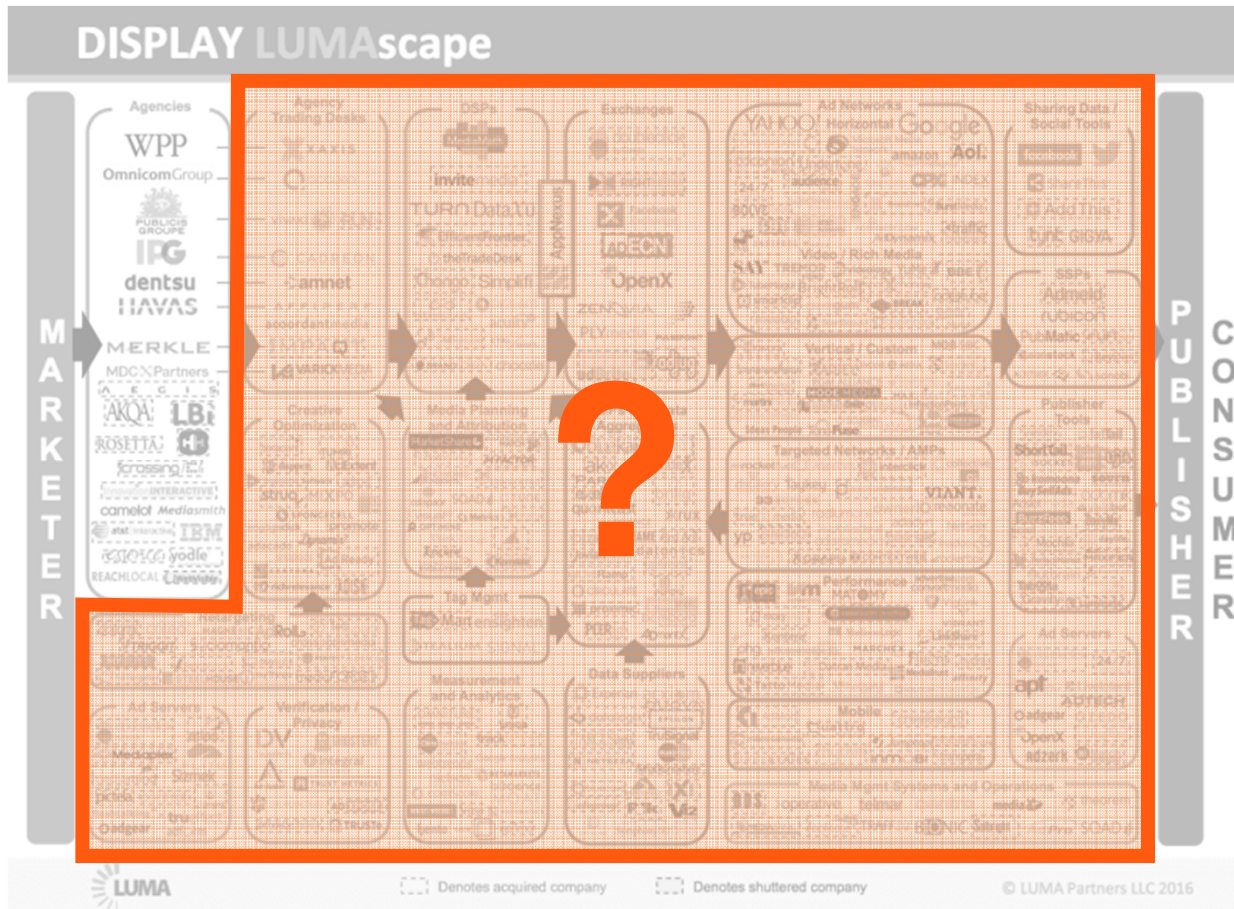
Interest

automobile | movies | finance | fashion |
insurance | travel | sport etc.

Contextual/semantic

real-time content analysis |
brand safety | keywords

GDPR & ePrivacy: The bigger Picture



- Even if ePrivacy rules and execution are unclear: best prepared to win market share when pure intermediate business gets under growing pressure
- Strong direct client access via industry key accounts will ensure best access to potentially changing budget allocation
- Investment in own/integrated tech and proprietary 1st party data (including co-operations) ensures maximum independence from 3rd party tracking
- Focus on owned assets in combination with exclusive 3rd party premium inventory where Ströer acts as an outsourced marketing sales department

GDPR & ePrivacy: Modular Solutions for unclear Regulation



Summary Content Media

Digital Content & Marketing Services

- 1** GAFA challenge opens up opportunities for further German market consolidation
- 2** Strong backbone of highly profitable owned assets
- 3** Sustainable & broad range of exclusive 3rd party inventory – with further growth potential
- 4** Strong product development team to embrace constant market changes (tech + content)
- 5** Proprietary tech stack with measurable results and clear path for GDPR compliant unique data solutions





Direct Media

D2D, Phone, Chat, Mail, CPO

1 Market Environment

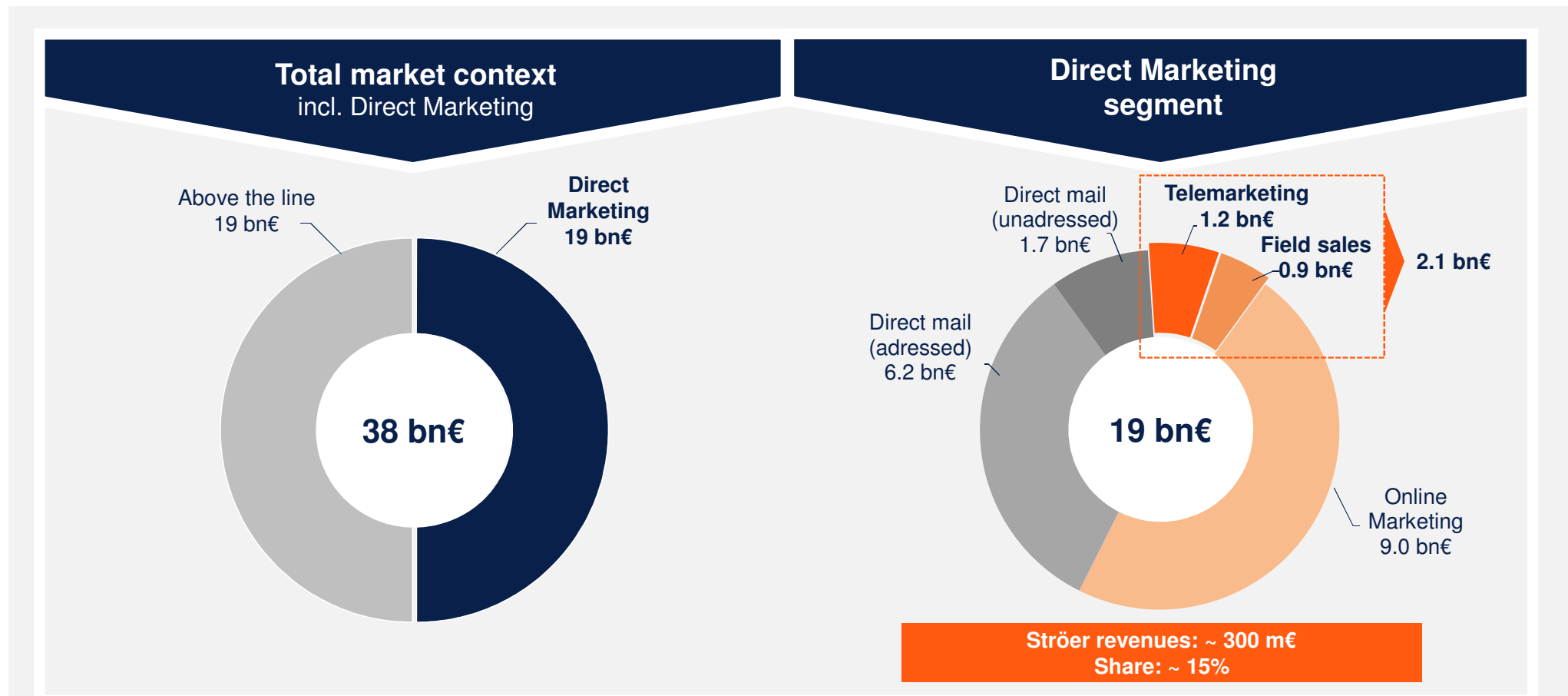
2 Group Synergies

3 Care to Sale

4 Next Level Direct Marketing



Direct Marketing opens up new strategic Business Segment

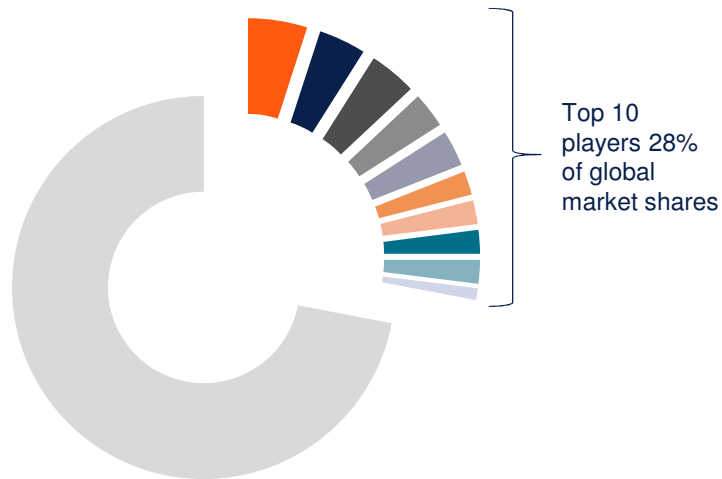


Sources: Total market, net sales – ZAW, PWC, Statista; Direct Marketing – Deutsche Post Dialogmonitor, Genesys, Statista



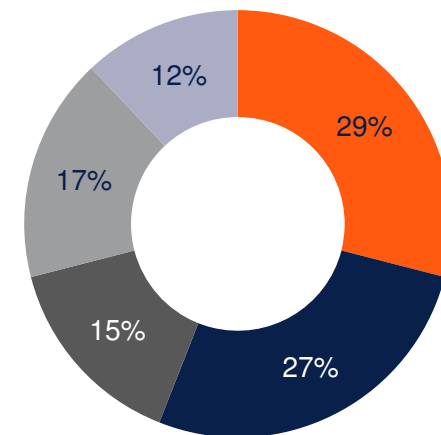
Direct Marketing Trends and Characteristics

Fragmented market



- Top 10 players accounting for 28% of global market share
- Business is highly scalable, large companies have been increasingly consolidating

Companies focus on few direct marketing providers



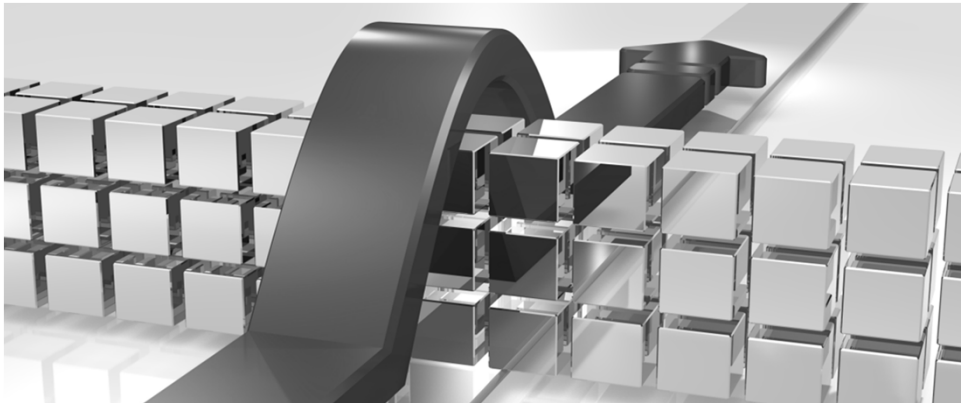
1 provider 2 providers 3 providers 4 or more providers na

- Most companies have less than three different CRM and direct marketing providers
- Country leading players are in a very strong position



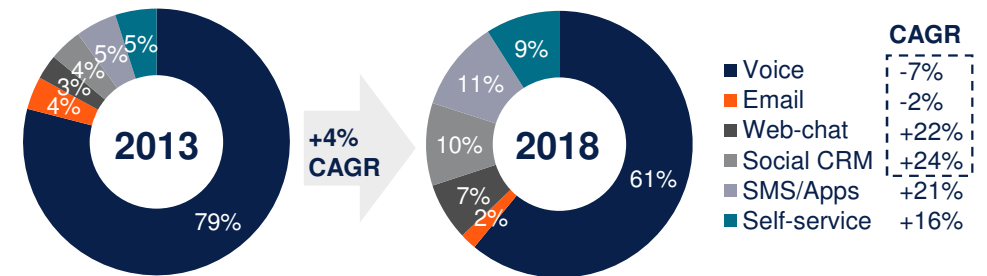
Direct Marketing Trends and Characteristics

High barriers to entry



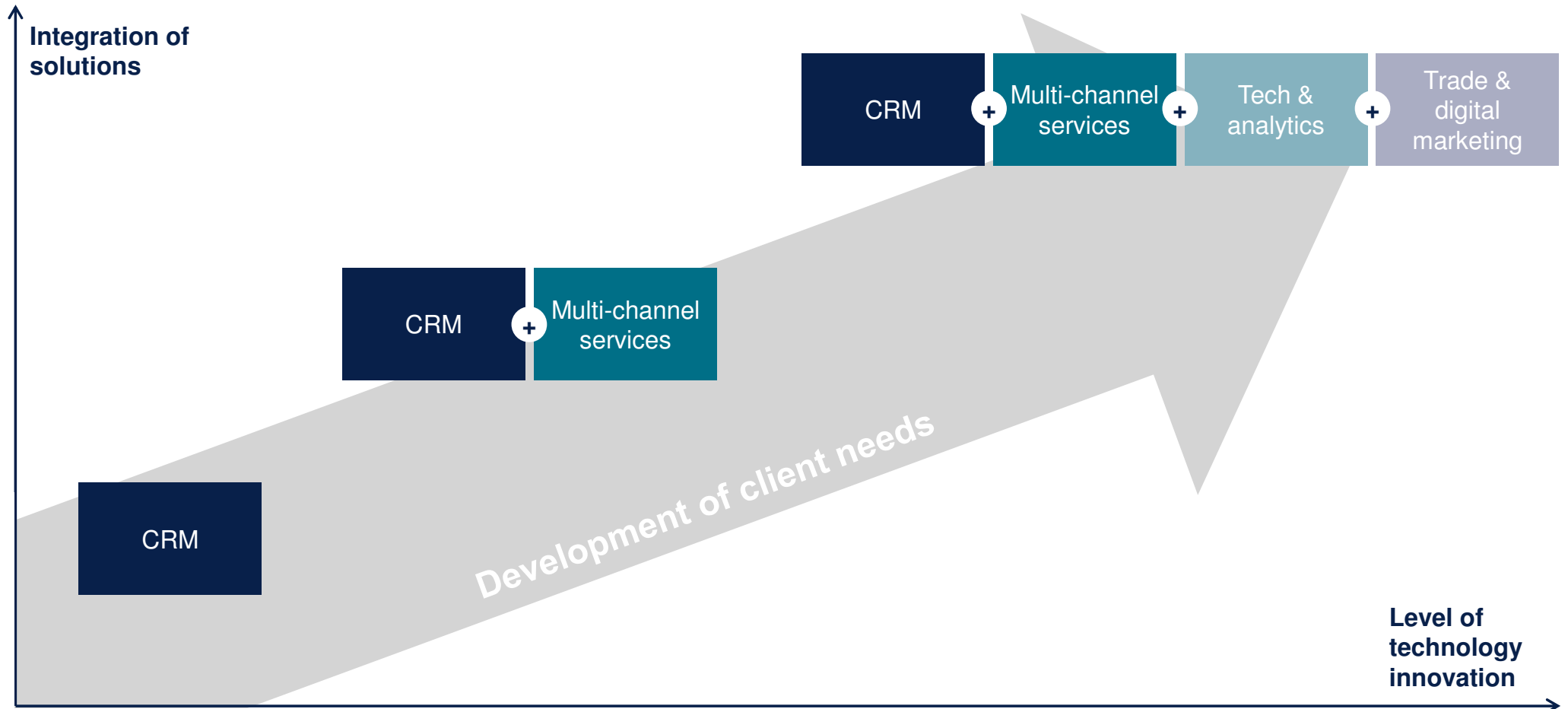
- Ability to tender for more complex contracts – only few players have capacity to seamlessly execute mandates on a multi-channel scale
- Agent ramp up time – high agent training investments necessary, making clients more loyal
- Technology integration – Direct Marketing players often highly integrated into client's CRM processes

Increased demand for digital channels European direct market size



- Digital channels are gaining ground over voice channel solutions
- Voice channel remains especially important for more complex problems/products

The Industry is developing towards a highly integrated Supply





Direct Marketing Ranking

2017

incl. international business

Rank	Company	Locations	Net Gross Income
1	Arvato CRM Solutions	28	1,309,430,00
2	Capita Europe	17	259,307,838
3	Bosch Service Solutions	13	247,700,000
4	Teleperformance Germany	19	175,000,000
5	Convergys/buw-Gruppe	19	165,590,014
6	regiocom GmbH	12	152,531,537
7	Ranger Marketing & Vertrieb*	150	90,973,167
8	D+S communication center	13	85,602,949
9	Swiss Post Solutions GmbH	7	78,578,000
10	Sykes Enterprises GmbH	10	72,000,000
11	walter services GmbH	7	60,542,757
12	Invitel Unternehmensgruppe	11	49,397,382
13	Avedo GmbH	6	47,252,517
14	KiKxxl GmbH	4	46,137,878
15	Arteria S.A.	9	42,595,000
16	DV-COM GmbH	7	42,321,367

2017 (as 2018): 2nd place

Rank	Company	Locations	Net Gross Income
1	Arvato CRM Solutions	28	~ 380,000,000
2	Ströer Group**	176	266,150,000
3	Capita Europe	17	259,307,838
4	Bosch Service Solutions	13	247,700,000
5	Teleperformance Germany	19	175,000,000
6	Convergys/buw-Gruppe	19	165,590,014
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12	KiKxxl GmbH	4	46,137,878
13	Arteria S.A.	9	42,595,000
14	gkk DialogGroup GmbH	4	37,844,422
15	BFS Baur Fulfillment	3	30,000,000
16	getaline GmbH	5	24,371,110

Source: CallCenter Ranking 2017, www.callcenterprofi.de; Statista; *Ranger included by Ströer **incl. Ranger Marketing & Vertriebs GmbH



Direct Media

D2D, Phone, Chat, Mail, CPO

1 Market Environment

2 Group Synergies

3 Care to Sale

4 Next Level Direct Marketing



Ströer Portfolio Strategy in the Direct Marketing Sector





Ströer – Already a strong Player in Direct Marketing



141 locations
in Germany

213

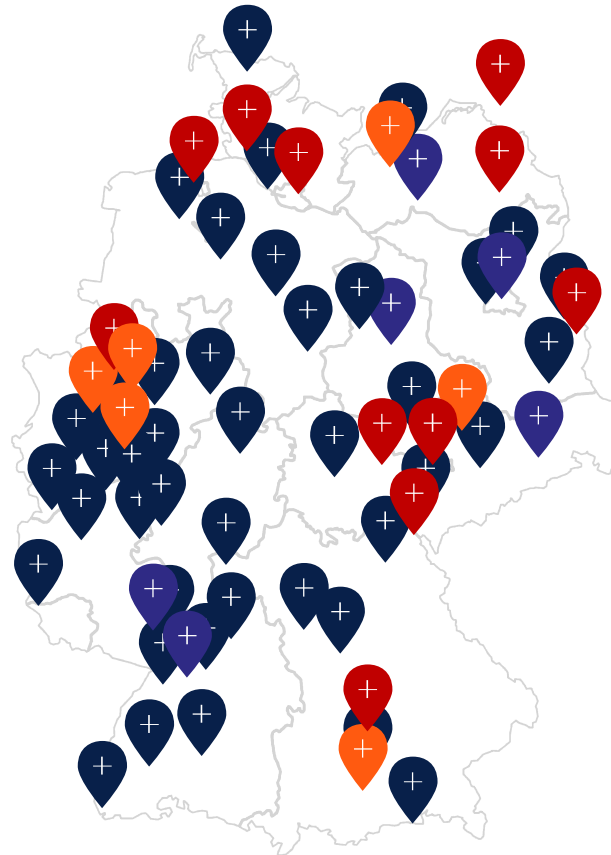


#2 in call center
ranking



Sales
focus

Avedo



DV-COM
als vollqualifizierte Dienstleister

RANGER



~ 300 m€*
revenue



Client
diversification



Synergies in
client access & costs

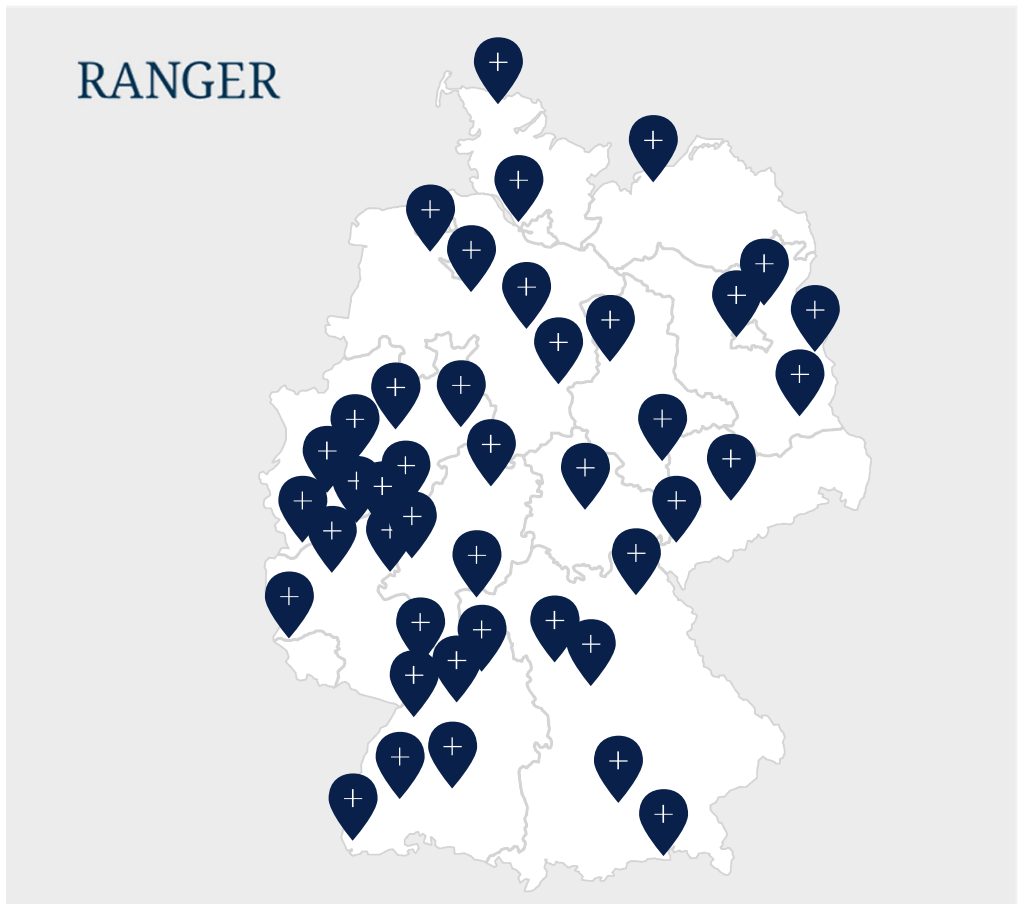
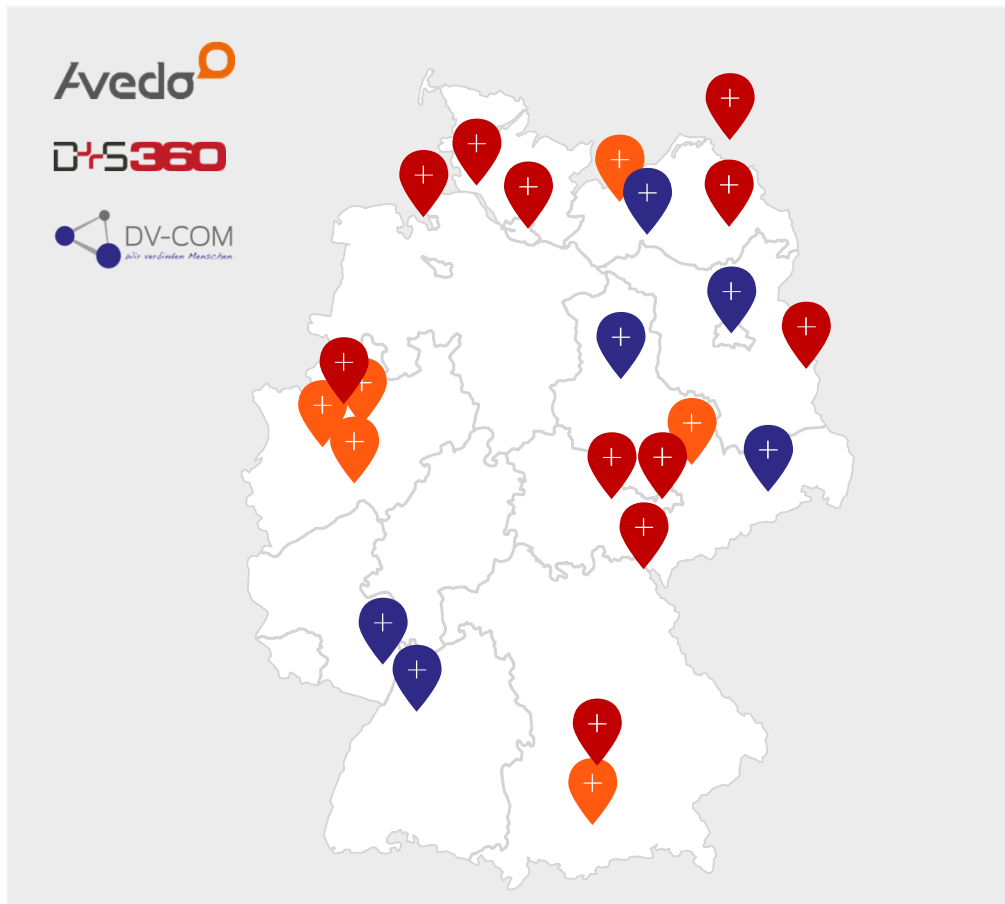
D+S360
IHR INNOVATIVER PARTNER
FÜR 360° KUNDENSERVICE

*Full 12 month annualized



Ströer Direct Marketing Group

High density of Locations allows Resource Balancing





Synergies across Business Segments rapidly improving

1 Complementing marketing offering to clients by direct marketing platform

Strong positive feedback from key clients and increasing demand in Q4 2017 | Q1 2018

2 Leveraging direct marketing platform for own SMB business

Three tests: Avedo sells local digital Ströer products, Ranger sells Out-of-Home offers, Avedo schedules SMB leads for local sales force

3 Maximizing own levers in cut-throat competition via larger trading volume with clients

Extended service portfolio pilots planned/launched with:



4 Group synergies on recruitment, training, data & process optimization

Staffing quality as key KPI: Recruiting funnel significantly enhanced



Top Clients – Overall enhanced Opportunities



● High ◐ Medium ◑ Low

OoH Media Content Media Direct Media Integrated



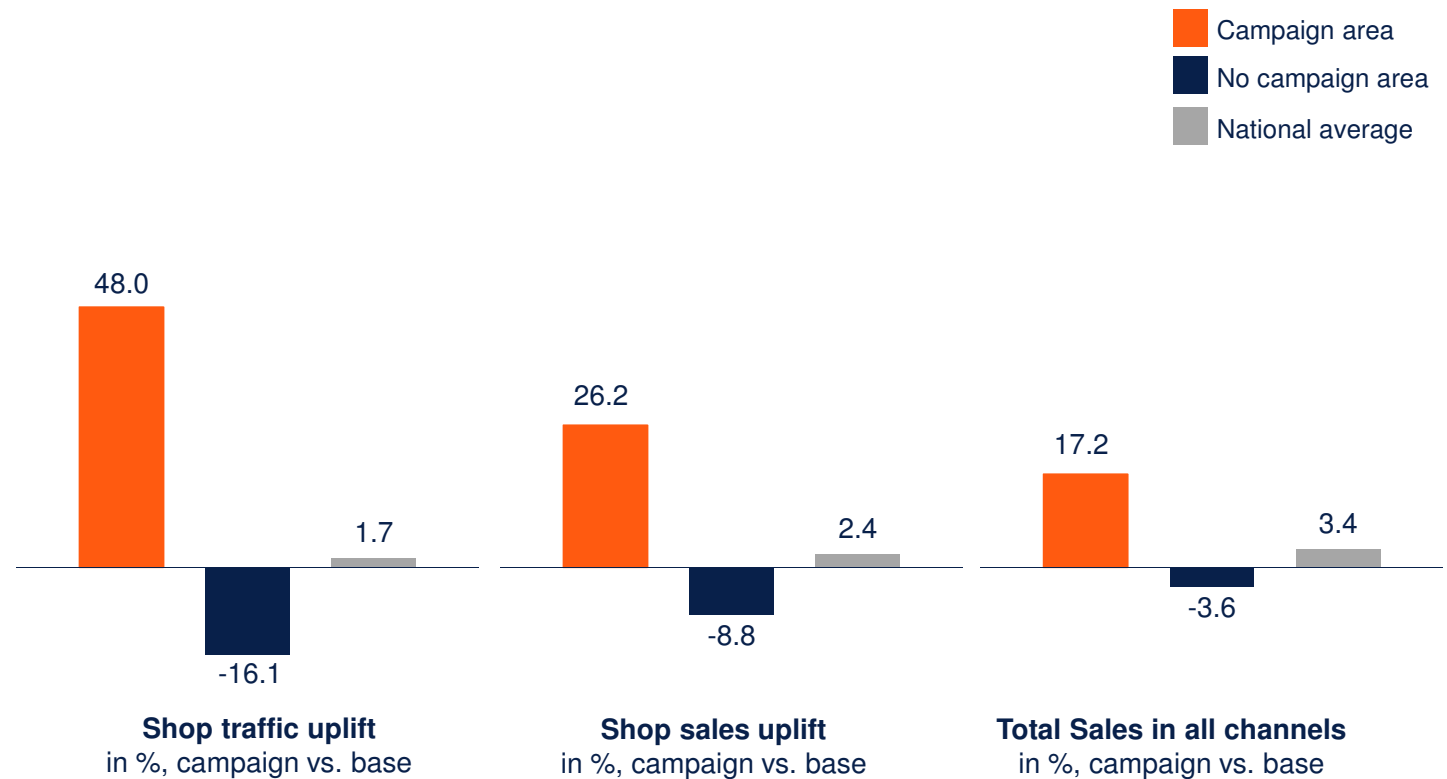
Successful Implementation of integrated Campaigns

Case: Telecommunication

Campaign set-up

- Campaign for a telecommunication company
- Campaign duration four weeks from the end of January to February 18
- Comparison of relative KPI development in campaign vs. four weeks baseline before the campaign
- Channel set-up:
 - OoH: Mix of poster and Public Video formats
 - Online: Desktop display and mobile ads
 - Call center: Consulting and sales for calling customers

Results





Direct Media

D2D, Phone, Chat, Mail, CPO

1 Market Environment

2 Group Synergies

3 Care to Sale

4 Next Level Direct Marketing





Acquiring new Consumers gets even harder

Digitalized consumption

- Content (radio, TV, print) is increasingly consumed online and on demand
- This makes linear models from traditional players less relevant and therefore decreases their reach
- At the same time, people visit stores less often as more and more retail sales shift to e-commerce

Traditional media gradually decreases in relevance and reach



Concentrated control

- Most of content and products ordered by consumers (via order on the platform) or indirectly (via advertising on the platform) sold by one of the GAFAs players
- Due to their reach and market power the prices for using/advertising on the platform increases

Access to consumers in online media becomes increasingly expensive

Average cost per newly acquired customer grows

Great Customer Experience becomes Key Driver for Growth



Catalyzing to convert great Customer Experience into Growth



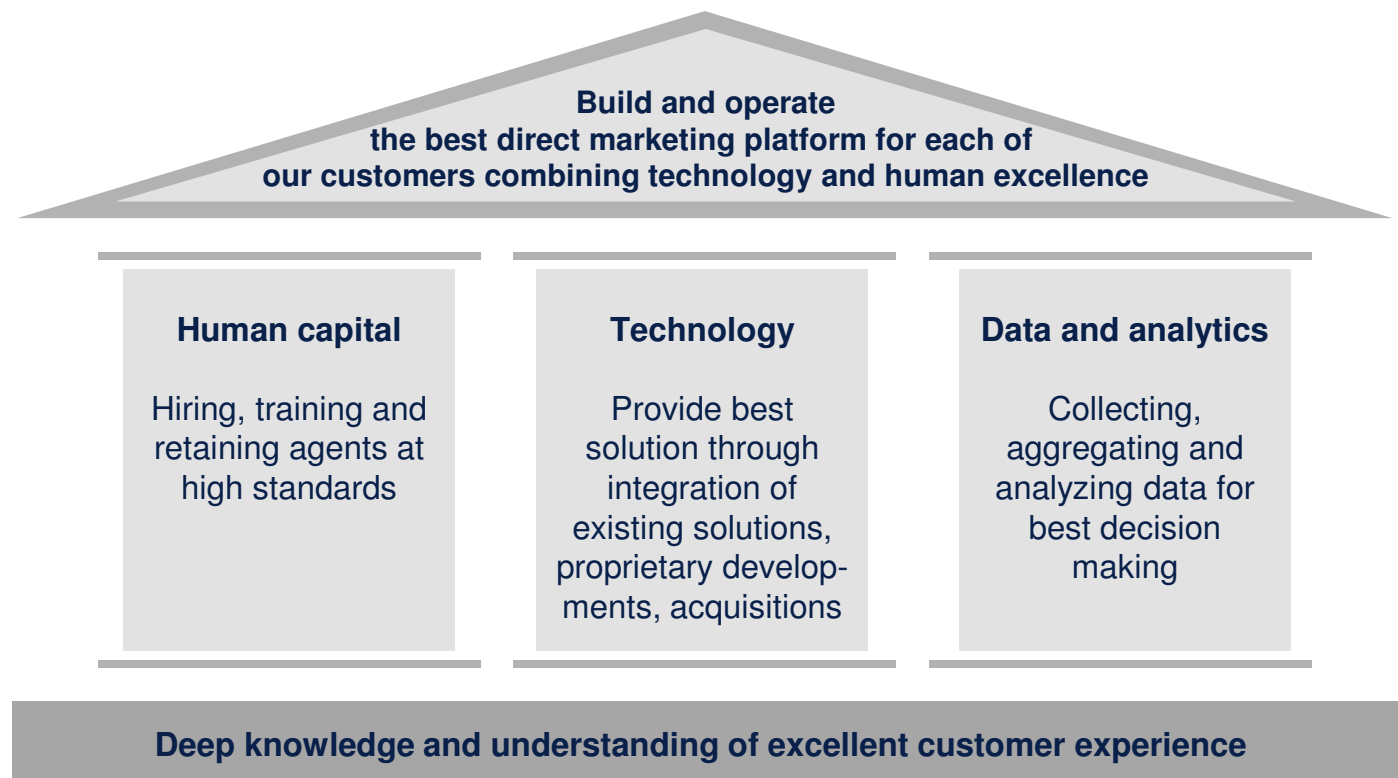
Trusted Partner to operate Direct Marketing in the digital Age



Customer demands

- Many customers struggle to master the trend of digitization due to lack of knowledge
- They are hesitant to invest in people and technology to ramp-up capabilities in fear of complexity and potential damage
- They prefer to have a trusted partner to support them in navigating the CRM digitization

Ströer's supply





Direct Media

D2D, Phone, Chat, Mail, CPO

1 Market Environment

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4 Next Level Direct Marketing



Examples on how Digitization changes Direct Marketing



Digital coaching

Training and optimization of personal skills and performance will be digitally coached and optimized.

Automation

Selection of appropriate sales approach, dialing, selection of focused consumer etc. will all be managed by big data driven AI using synergies of Ströer DMP.

Wearables

Wearables could be used by staff to optimize own performance e.g. timing, mindfulness, exhaustion etc.

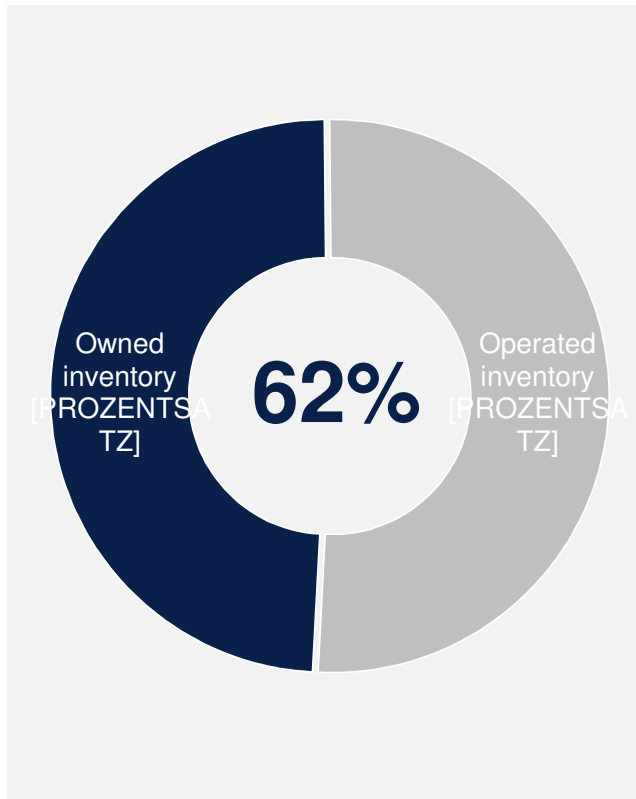
Matching

Bespoke AI will allow to generate digital twins of targeted population and fill in missing information. As a result targeting and fulfilment will significantly be increased.

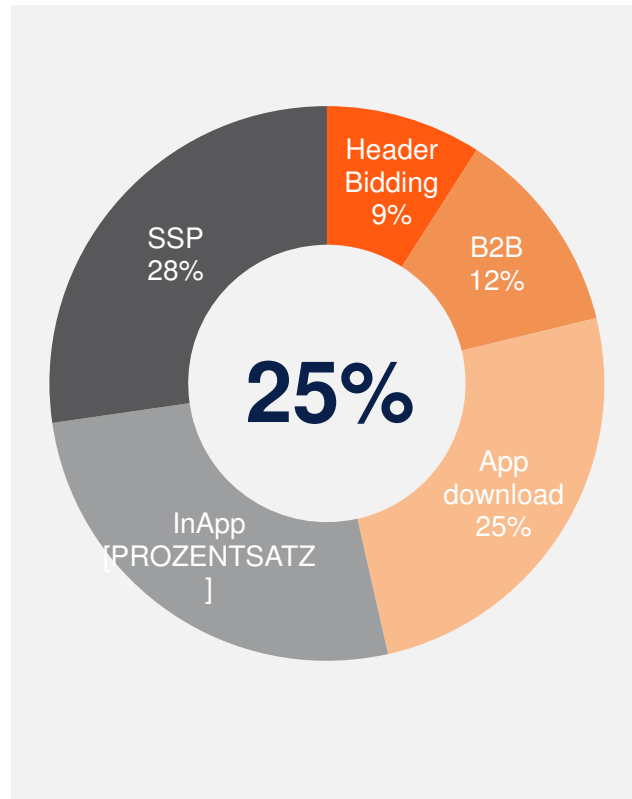


Recap: How we have developed our digital Content

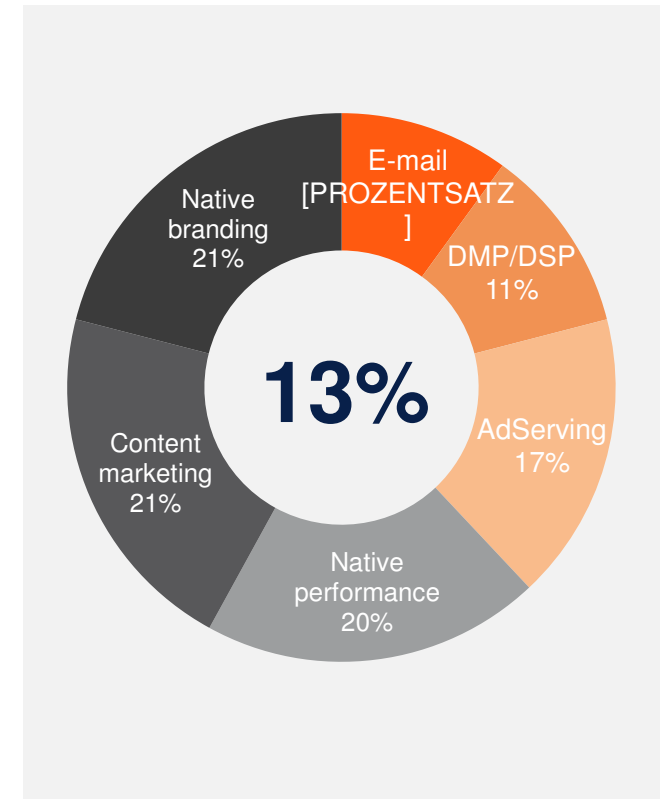
Exclusive full service mandates



Specialist sales services



AdTech & content services



Summary: Ströer's strategic Approach in Direct Media Segment



The image is a collage of business-related scenes. In the foreground, a person's hand is seen holding a smartphone displaying a financial dashboard with a pie chart and bar graphs. In the background, a laptop screen shows a complex data visualization with multiple charts and graphs. To the right, another person is holding a smartphone. The overall scene is set in a bright, modern office environment with a wooden desk and a blurred background. A semi-transparent white banner with a fine grid pattern is overlaid across the center of the image, containing the text "Finance @ Ströer".

Finance @ Ströer

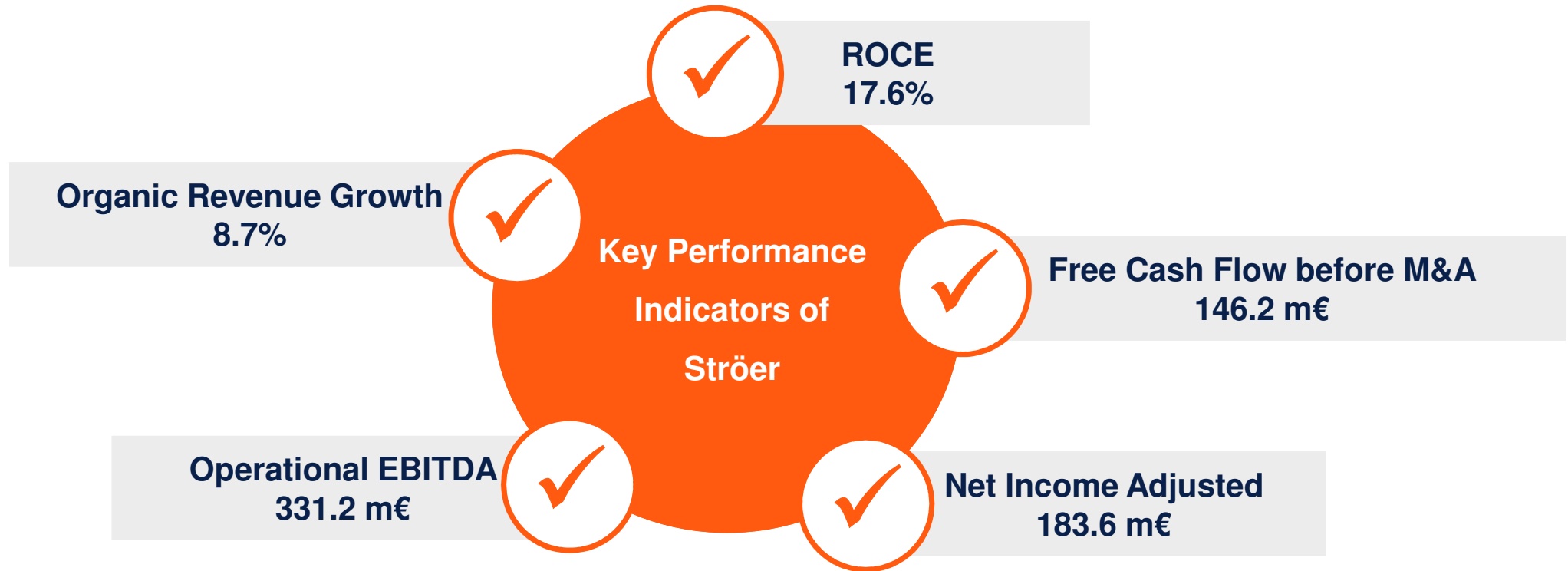
Finance

- 1 **Financial Framework**
- 2 **M&A Principles & Resource Allocation**
- 3 **Update on new Segment Structure**
- 4 **Update on IFRS-Reporting Changes**
- 5 **Outlook**



Steering the Ströer Group – Key Performance Indicators

In 2017, all Key Performance Indicators of Ströer Group performed well



Guidance Achievement Year by Year

	2013			2014			2015			2016			2017		
m€	Guidance	Actual		Guidance	Actual		Guidance	Actual		Guidance	Actual		Guidance	Actual	
Organic growth	Low single digit	3.5%	✓	> 10%	11.4%	✓	High single digit	9.8%	✓	Mid to high single digit	7.2%	✓	Mid to high single digit	8.7%	✓
Operational EBITDA	Moderate increase	118 (+10%)	✓	~ 145	148	✓	> 200	208	✓	> 280	283	✓	320-330	331	✓
Net Income Adj.	Moderate increase	36 (+51%)	✓	> 50	56	✓	~ 100	107	✓	> 150	154	✓	> 175	184	✓
Free Cash Flow*	Moderate increase	39	✓	Slight increase	80 (+103%)	✓	~ 100	116	✓	~ 135	139	✓	~ 145	146	✓
Return on Capital Employed (ROCE)	Moderate increase	10.3%	✓	> 10%	13.8%	✓	Considerable increase	15.4% (+1.6% p.p.)	✓	stable	16.9%	✓	stable	17.6%	✓

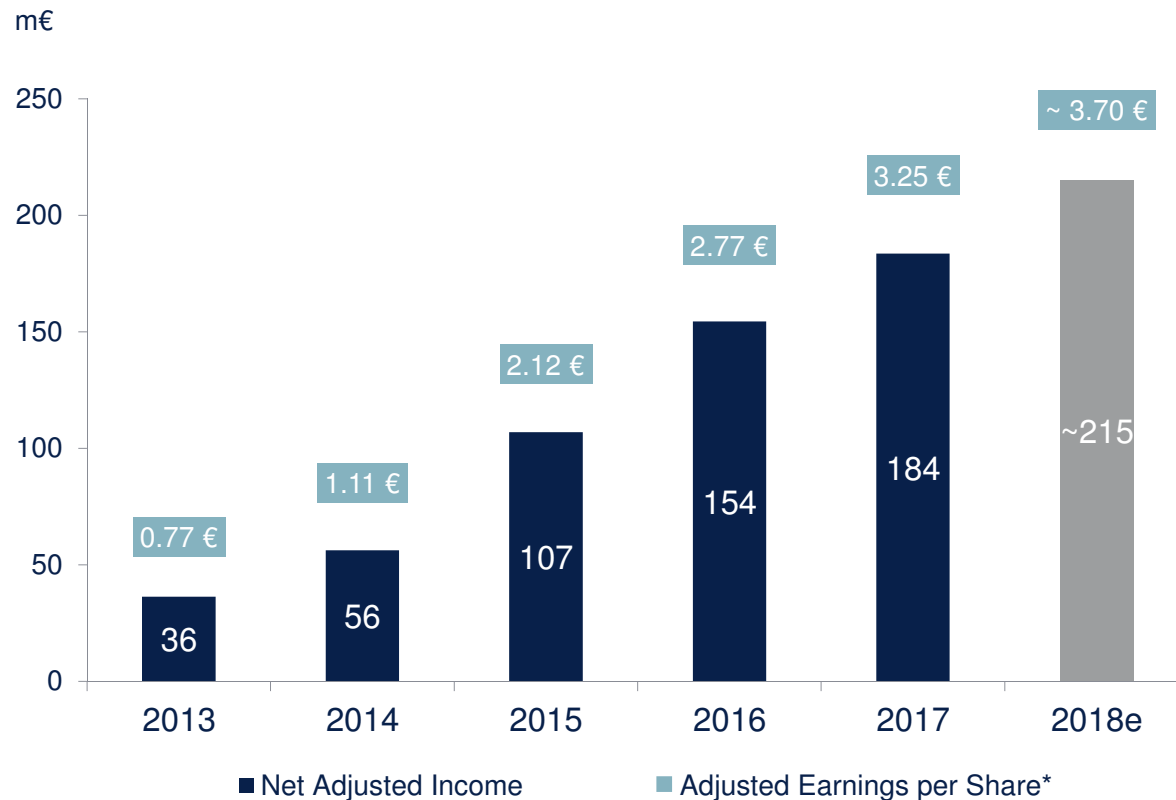
*Free Cash Flow before M&A

Ströer Group's Key Performance Indicators – Guidance 2018

Key KPIs	Update Guidance 2018 w/o IFRS changes	Update Guidance 2018 incl. expected IFRS 11/16 effect
1 Total Revenues	~ 1.6 bn€	~ 1.6 bn€
2 Organic Growth	mid to high single digit	mid to high single digit
3 Op. EBITDA	~ 375 m€	~ 535 m€
4 Free Cash Flow	~ 175 m€	~ 310 m€
5 Net Income Adj.	~ 215 m€	~ 200 m€

Adjusted Earnings per Share Development since 2013

Net Adjusted Income & Adjusted Earnings per Share*



Comment

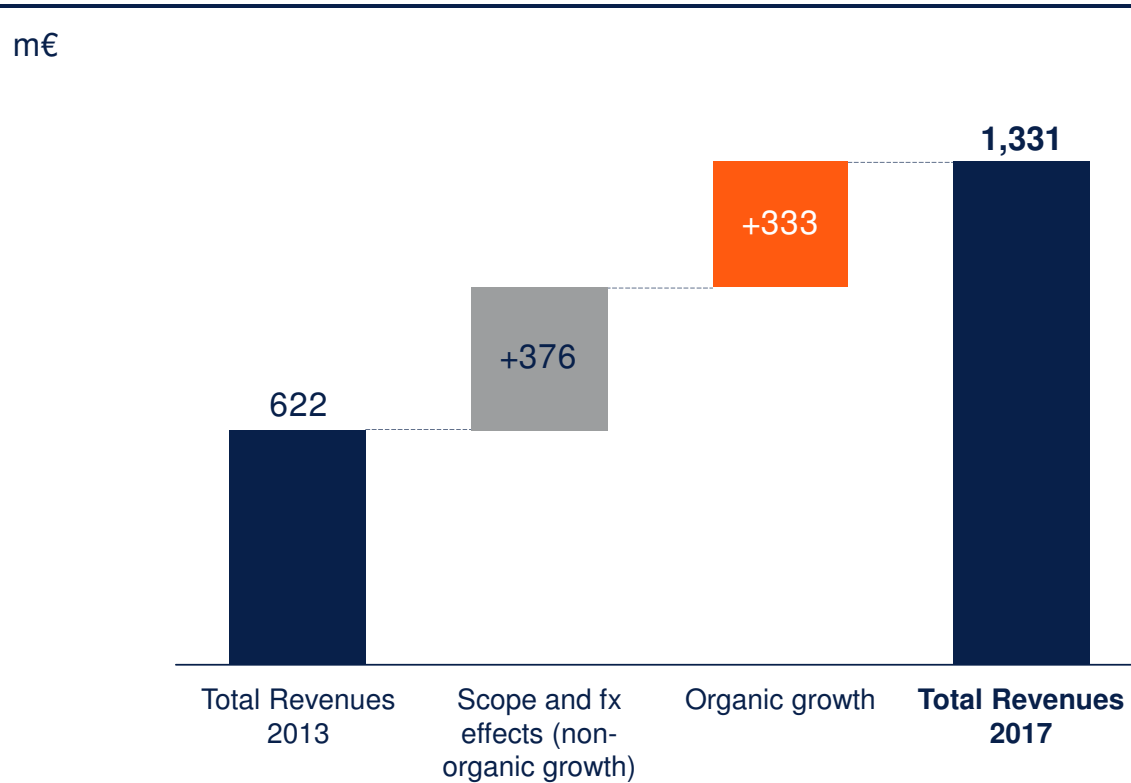
- Adj. EPS quintupled from 2013 to 2018
- Strong underlying operational performance
- Value accretive acquisitions for shareholders
- Financial expenses significantly reduced

Note: Financials for 2013-2017 actuals, 2018 Guidance (before IFRS changes)

*After minorities

Strong Organic Revenue Growth Development since 2013

Organic Revenue Growth Trend



Comment

- Revenue more than doubled, fueled by organic and non-organic growth
- Almost half of revenue increase arises from organic growth
- High single digit organic growth on average year by year

Note: Change of organic growth calculation method in 2015, hereafter contribution of acquired companies will be split into organic and non-organic part from day one

Finance

- 1 Financial Framework
- 2 M&A Principles & Resource Allocation**
- 3 Update on new Segment Structure
- 4 Update on IFRS-Reporting Changes
- 5 Outlook



Resource Allocation since 2013

	Guiding Principle		Volume since 2013*		Comment
Dividend	Dividend Pay Out Ratio of 25 to 50%	▶	~ 195 m€	▶	Dividend Yield of approx. 2% on average since 2013**
Capex	Capex Spend of 6 to 8% of Revenues	▶	~ 357 m€	▶	Capex allocation: 50% Growth and 50% Maintenance
M&A	Long Term Value Creation	▶	~ 900 m€	▶	Investment focus in Digitization and Direct Media

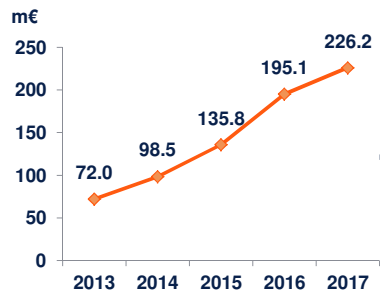
*Dividend: incl. dividend for 2017 of approx. 70 m€, but cash-out in 2018; Capex: 2013-2017; M&A: 2013-2018 Q1

**Calculation based on prior year-end share price

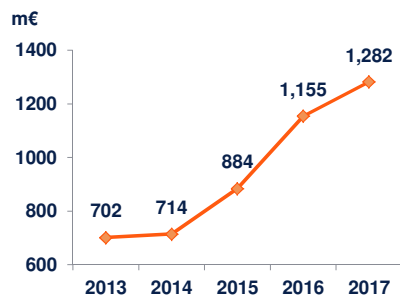
Investments attract a high Return on Capital Employed

ROCE Development over Time*

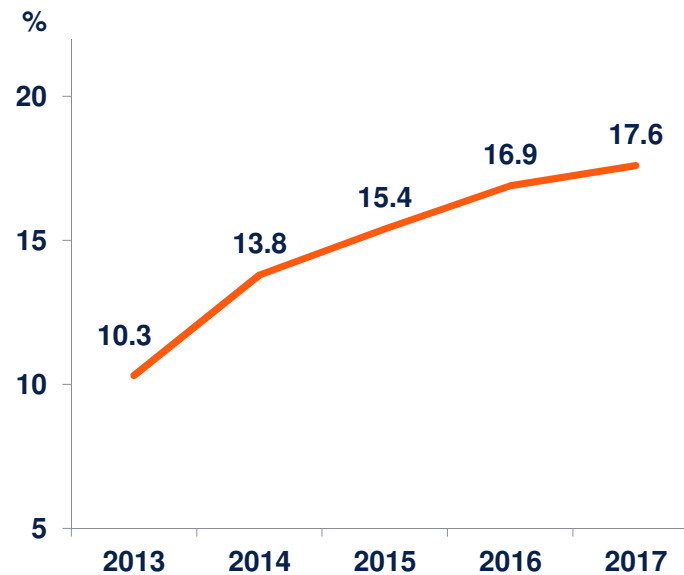
Adjusted EBIT



Capital Employed



Return on Capital Employed



Comment

- ROCE is a central KPI for the Management Board and stands at 17.6% end of 2017
- Investments lead to an additional Capital Employed of 580 m€ since 2013
- With additional adj. EBIT of 154 m€, ROCE could be increased by 7.3 pts from 10.3% to 17.6% since 2013

*as reported

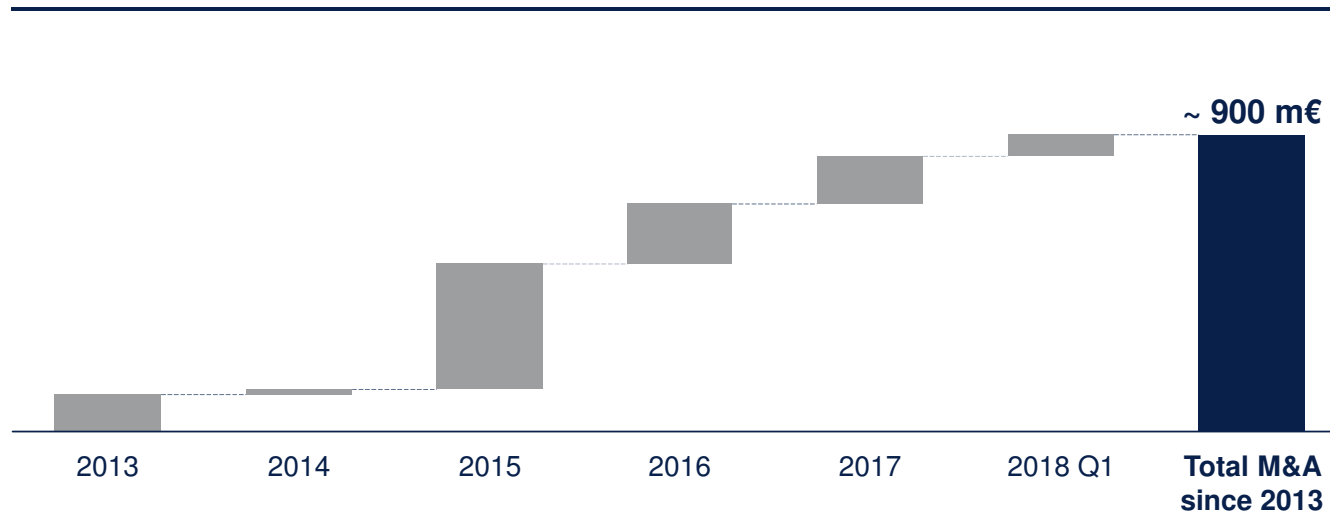
All M&A Activities follow three clear Principles

1. Every target or new asset has a robust standalone case
2. Every acquired asset needs to perform better with Ströer than in a standalone case based on our group synergies
3. Every asset also delivers synergies or scale effects back to our group



Our Strategy is supported by successful M&A Activities

Total Acquisition Spend ~ 900 m€ since 2013



Top 4 M&A-Initiatives:

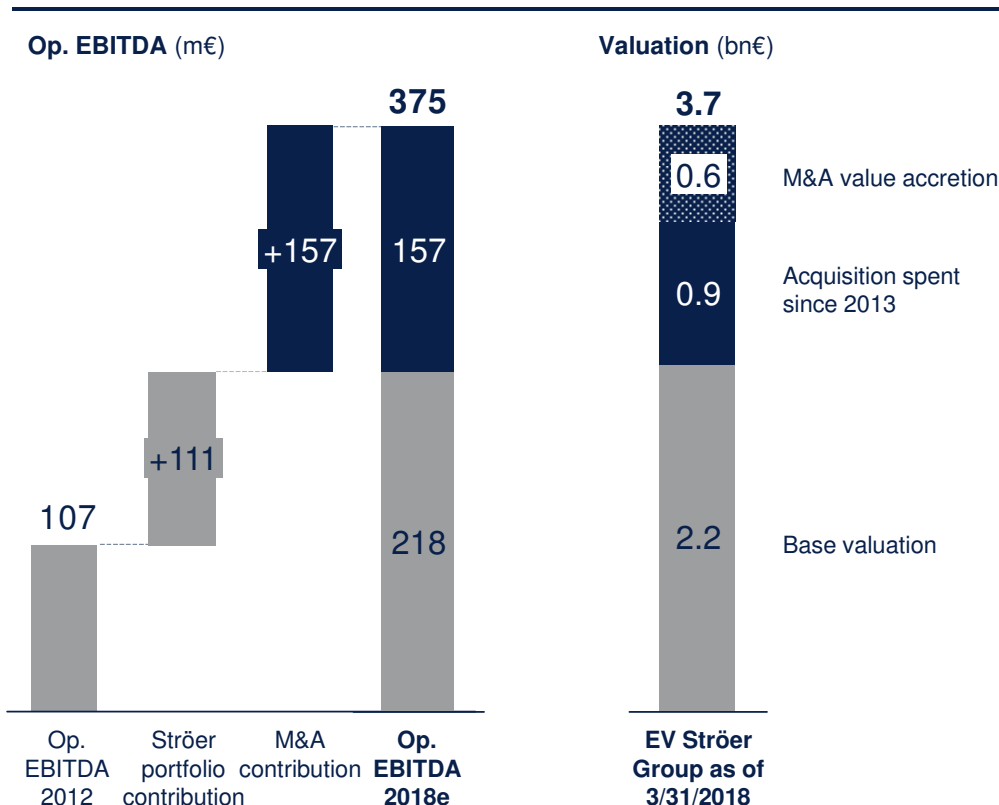
1. T-Online (2015)
2. Direct Marketing (2017/2018)
3. Statista (2016)
4. Online Sales Houses (2013)

Comment

- M&A spend of approx. 900 m€, around 70% linked to our Top 4 M&A-Initiatives
- Acquisitions enable Ströer to offer integrated solutions along the entire marketing and sales value chain
- On average, 7 times EBITDA forms the basis for the Purchase Prices

Value Accretive Acquisitions since 2013

Valuation in a nutshell

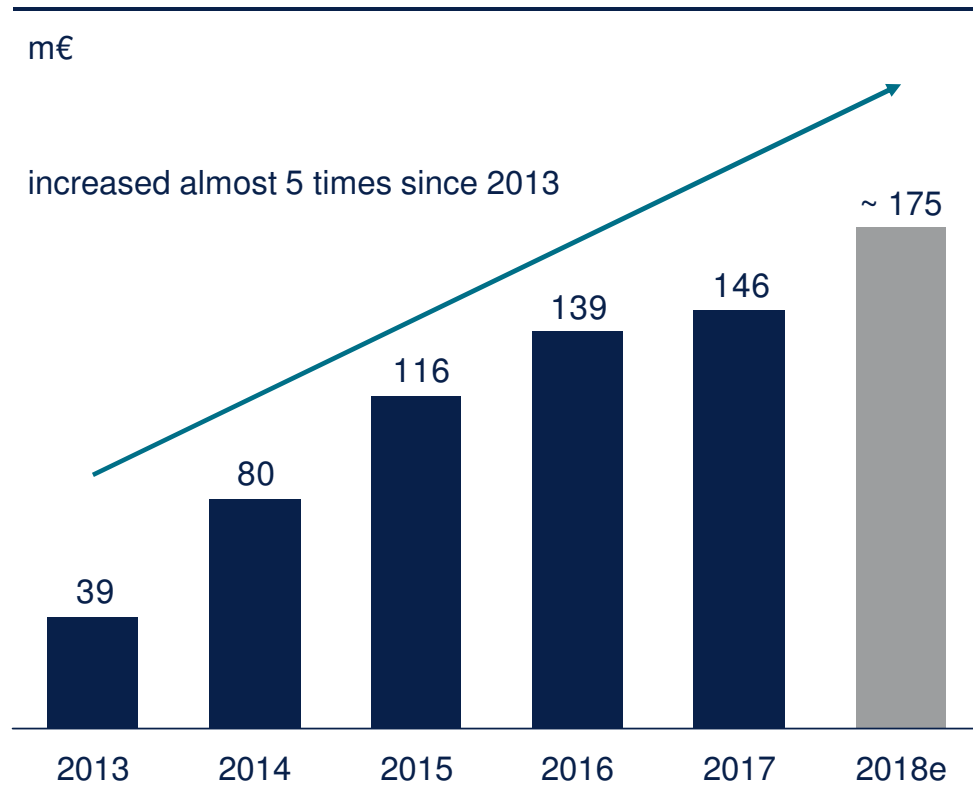


Comment

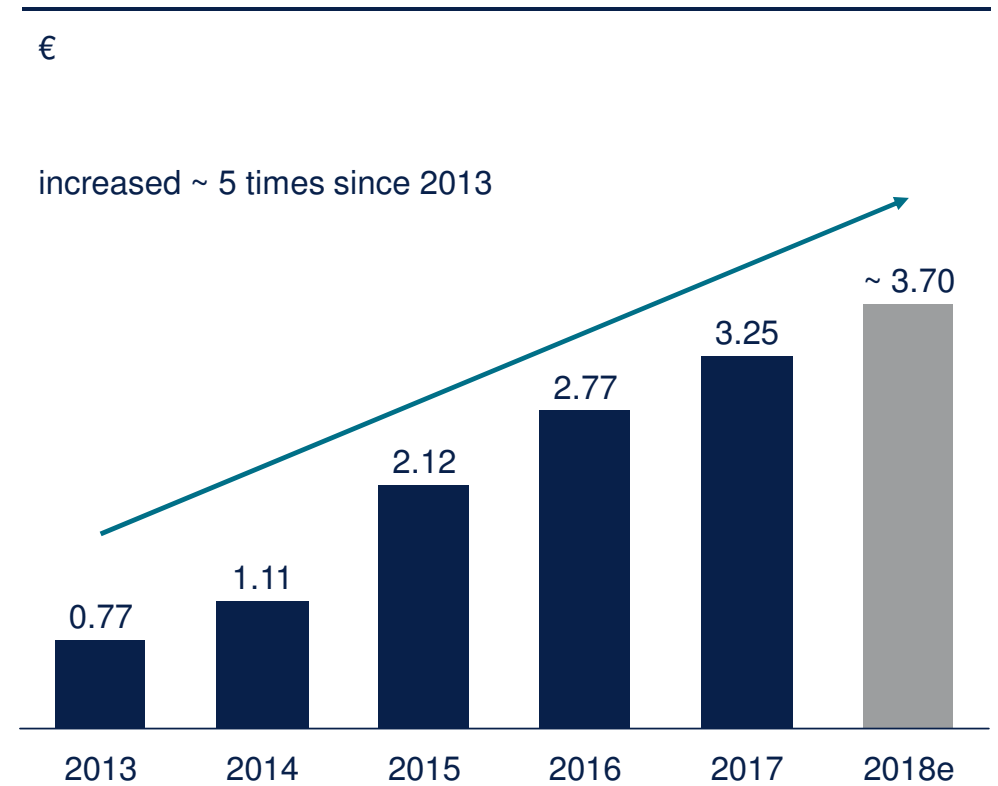
- Based on 375 m€ Op. EBITDA 2018e Ströer's Enterprise Value stands at 3.7 bn€
- Op. EBITDA contribution of acquired businesses represents 42% (approx. 157 m€) of Group Op. EBITDA 2018e
- M&A-Investments into profitable (Op. EBITDA margin >20% on average) and fast growing businesses (org. growth >10% on average)
- The acquired businesses should at least attract a valuation EBITDA-multiple of the overall portfolio and contribute min. 1.5 bn€ to the Group EV
- Not yet all synergies captured (esp. in Direct Media)

Our M&A Strategy Pays Off: Significant KPI Improvements

Free Cash Flow (before M&A)



Adjusted EPS (after Minorities)



Note: Figures for 2013-2017 actuals, 2018 Guidance (before IFRS changes)

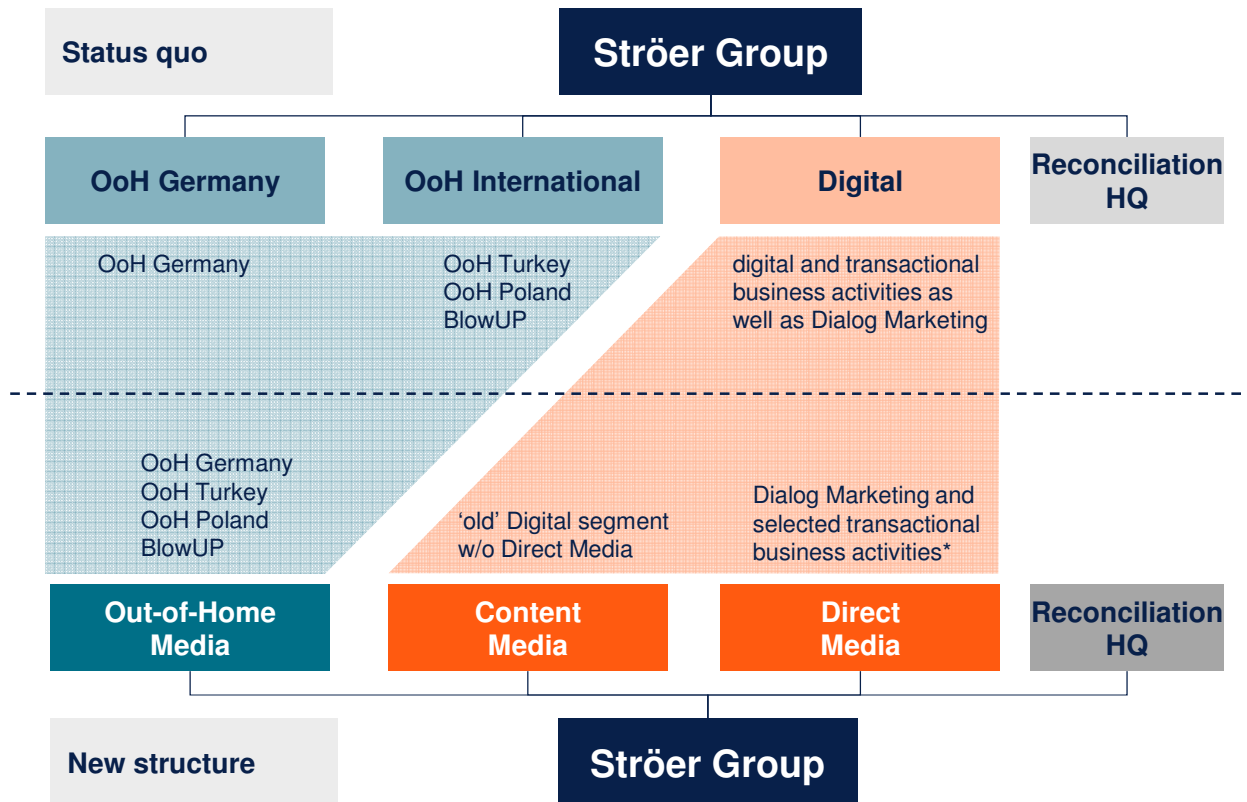
Finance

- 1 Financial Framework
- 2 M&A Principles & Resource Allocation
- 3 Update on new Segment Structure**
- 4 Update on IFRS-Reporting Changes
- 5 Outlook



New Segment Structure as of 1st January 2018

Change in Segmentation – New Business Mapping



Comment

- Existing segmentation does not sufficiently reflect management steering
- Segment OoH International will be merged into OoH Germany segment due to lack of relevance and size
- Digital segment demerges Direct Media and selected transactional businesses due to business heterogeneity and size

*Demerged transactional business activities: Asam, Conexus, Foodist, Nachsendeauftrag and Ströer Products

Change in Segmentation – Merging OoH Business in one Segment

One combined OoH Segment

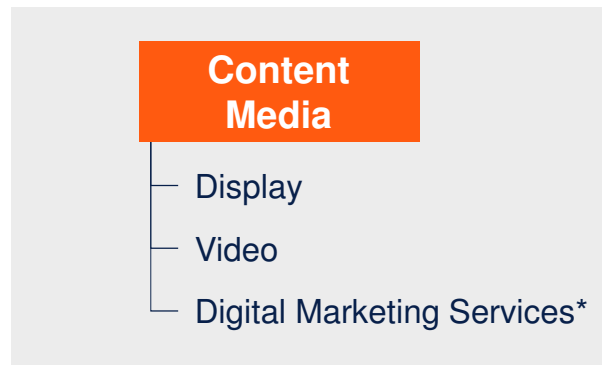
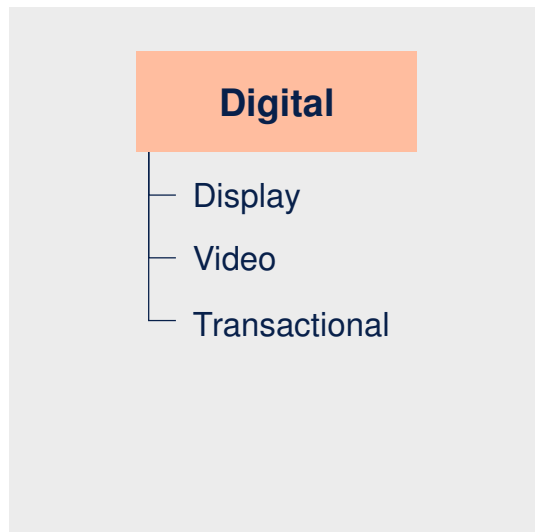


Comment

- All Out-of-Home business activities will be steered in new segment OoH Media
- Negligible intercompany items between sub-segments
- Existing product group categorization for OoH business will be applied for OoH Media as well

Change in Segmentation – Splitting Digital Segment into two Parts

Splitting Digital Segment – Product Group View



Comment

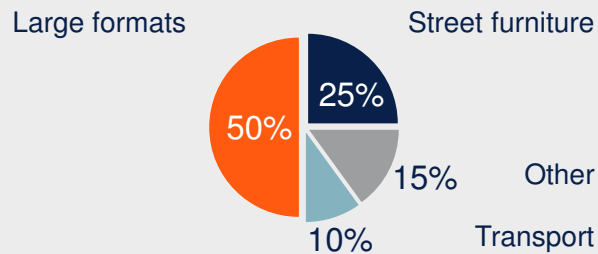
- Digital segment will be split into Content Media and Direct Media
- Product groups Display and Video will be unchanged and part of Content Media
- Product group Transactional will be split into three new product groups:
 - Digital Marketing Services
 - Dialog Marketing
 - Transactional (new)

*Among others especially Statista and RegioHelden

Estimated Product Split in new Segment Structure for 2018

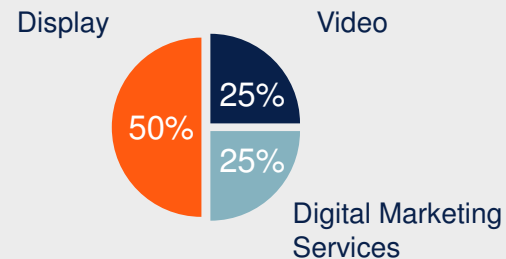
OoH Media

Revenues: ~ 700 to 750 m€*



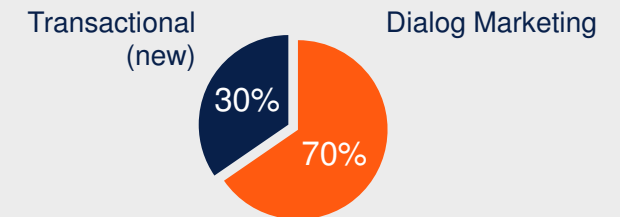
Content Media

Revenues: ~ 500 to 550 m€*



Direct Media

Revenues: ~ 350 to 400 m€*



- More detailed steering of our business activities via 9 instead of 7 product groups in future
- More transparency on our revenue streams
- Segmentation follows management approach

*Expected revenue split per segment w/o group consolidation and before IFRS changes

Finance

- 1 Financial Framework
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- 4 Update on IFRS-Reporting Changes**
- 5 Outlook



Ströer to apply IFRS 16 from 2018 onwards

IFRS 16 framework

- Replaces the previous standard IAS 17 – Leases
- Can come effective earliest 1st January 2018

Application at Ströer

- Advertising contracts with private and public lessors need to be classified as “leases“ in the future
- Capitalisation of the “right of use“ by recognizing present value of the future lease payments as tangible or intangible assets*
- Recognition of the obligation to make future lease payments as liabilities

Comment

- Ströer applying IFRS 16 as early adopter (standard practice for German Media)
- Effects higher than originally anticipated (since also public contracts are affected as well as new contracts)
- Ströer using IFRS 16 application to eliminate previous IFRS 11 adjustments as well

*Classification based on how the underlying assets would be recognized if they were owned

IFRS 16: Expected Implications for Ströer Group

Expected major impacts on Ströer KPIs

m€	FY 2017		Expected Impact
Revenues	1,345.1	➡	No changes
Operational EBITDA	331.2	↑	Increase by approx. +165 m€ (elimination of operating lease expenses)
D&A (base)	-103.0	↑	Increase by approx. -150 to -155 m€
EBIT (adjusted)	226.2	↑	Increase by approx. +10 to +15 m€ (as operating lease expenses are replaced by depreciation and interest)
Financial result	-9.0	↑	Increase by approx. -25 to -30 m€
Net Income (adjusted)	183.6	↓ / ➡	Decrease by approx. -15 m€ (timing effect due to higher interest during first years, neutral over time)
Free Cash Flow (before M&A)	146.2	↑	Increase by approx. +140 m€ (reclassification of lease liability repayments in Financing Cash Flow)
Liabilities	457.1	↑	Increase by approx. +1.1 bn€ (capitalized future operating lease payments)

Comment

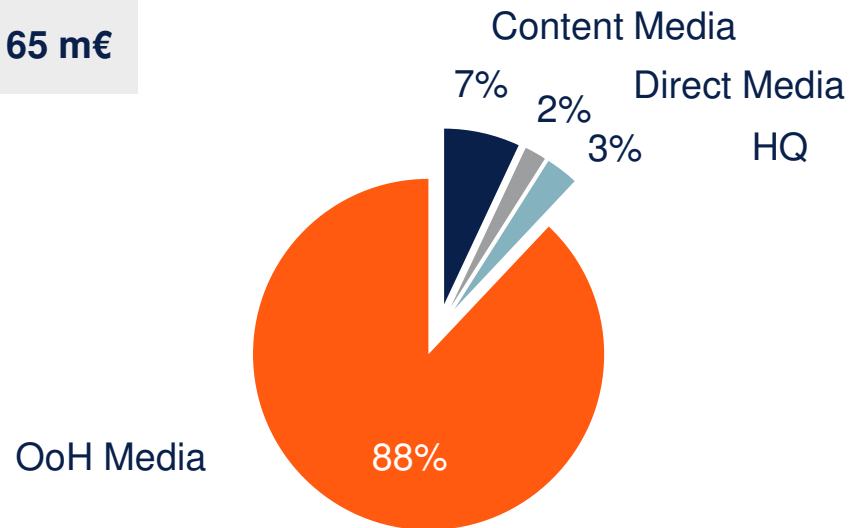
- Scope at Ströer Group: >16,000 leasing contracts
- Main P&L effects: increase in EBITDA and EBIT, long-term neutral to Net Income
- Strongest effects in OoH segment
- Additional 1.1 bn€ liabilities have no impact on our leverage ratio definition of our lenders` banks

Source: Ströer estimations based on 2017 lease portfolio

IFRS 16: Expected Implications for Ströer Group

Estimated IFRS 16 effect on Op. EBITDA

approx. 165 m€



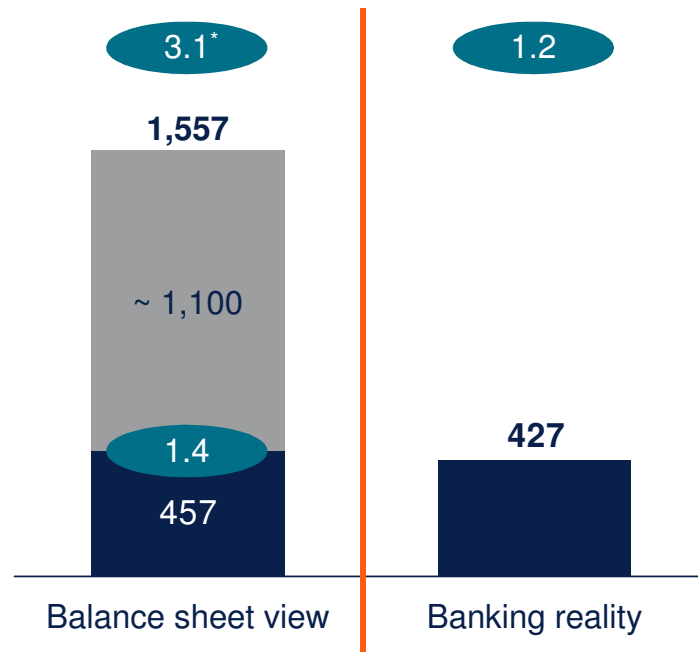
Comment

- Introduction of IFRS 16 has no effect on Revenues, but a significant impact on Op. EBITDA (approx. +165 m€)
- Strongest effect in OoH Media; Op. EBITDA margin in OoH Media significantly increase

Aligned KPI: Leverage Ratio based on Banking Definition

Net Debt: Balance Sheet View vs. Banking Reality

m€, 1st Jan 2018



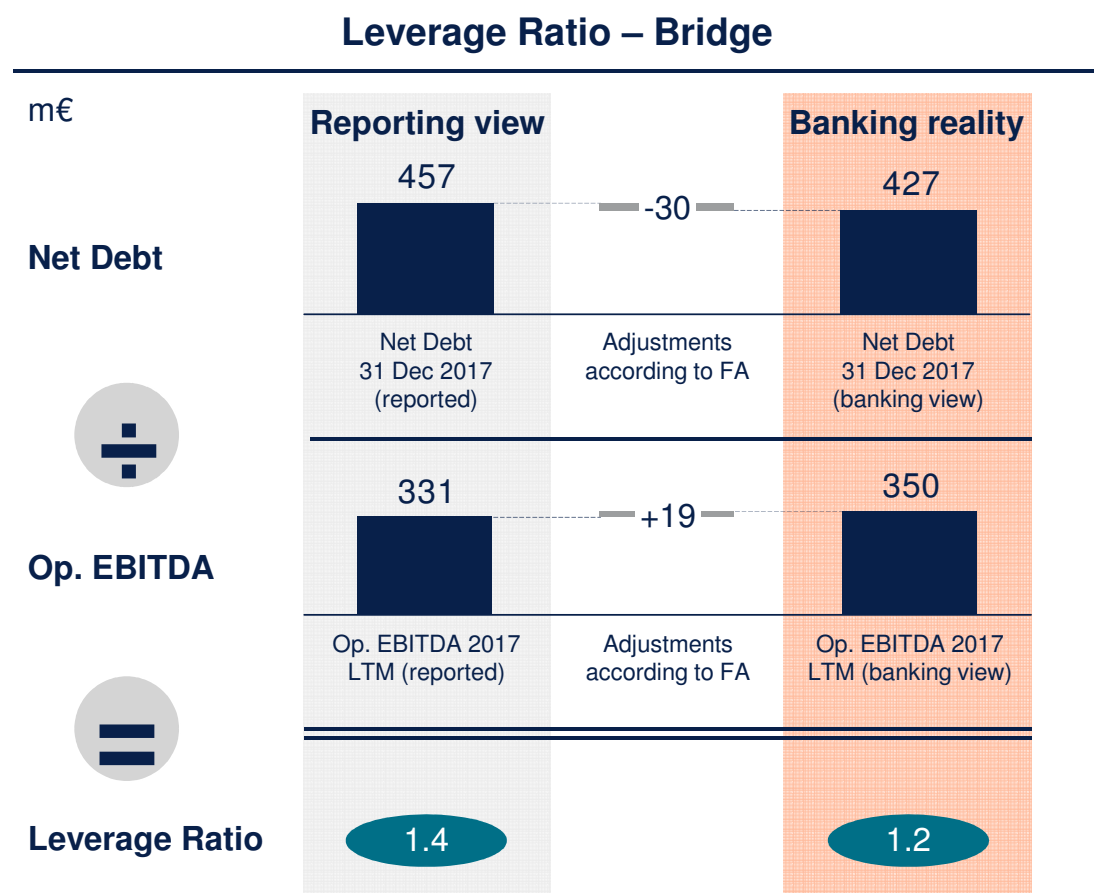
■ Financial net debt
 ■ Lease obligations IFRS 16
 ● Leverage ratio

Comment

- IFRS 16 leads to a paradigm shift in lease accounting: all lease obligations – in our case 1.1 bn€ – have to be reported as debt on the balance sheet
- Our lenders however, neglect IFRS 16 for purposes of our facility agreement (available liquidity of 700 m€ end of 2017)
- In future: Use of leverage ratio definition according to our facility agreement as our solvency KPI (“Bank Leverage Ratio”)
- Bank Leverage Ratio amounts to 1.2 as of 1st Jan 2018 and is not affected by IFRS reporting changes

*Op. EBITDA 2017 restated (after application of IFRS 11 and IFRS 16) amounts to approx. 491 m€

Minor Variation between reported and Bank Leverage Ratio



- Comment**
- Bank leverage ratio slightly below reported leverage ratio (before IFRS changes) due to:
 - Net debt mainly reduced for earn out liabilities
 - Operational EBITDA of the last 12 month of acquired companies prior to acquisition considered
 - Bank leverage ratio is not affected by IFRS reporting changes

FA = facility agreement

Ströer to apply IFRS 11 from 2018 onwards

IFRS 11 framework

- Become effective as of 1st January 2014 in the EU
- Different accounting treatment for joint arrangements (joint operations vs. joint ventures)

Application at Ströer

- Ströer's internal reporting structure is based on the concept of proportionate consolidation of joint ventures
- For central management KPIs the implementation of IFRS 11 was suspended
- Ströer's consolidated financial statements have been prepared according to IFRS 11

Outlook 2018

- Ströer using IFRS 16 application to eliminate previous IFRS 11 adjustments as well
- Internal and external reporting structure aligned
- Only OoH Media is effected by elimination of IFRS 11-adjustment
- Minor FY impact on Revenues (approx. -14 m€) and Op. EBITDA (approx. -5 m€)

Finance

- 1 **Financial Framework**
- 2 **M&A Principles & Resource Allocation**
- 3 **Update on new Segment Structure**
- 4 **Update on IFRS-Reporting Changes**
- 5 **Outlook**



Ströer Group's Key Performance Indicators – Guidance 2018

Key KPIs	Update Guidance 2018 w/o IFRS changes	Update Guidance 2018 incl. expected IFRS 11/16 effect
1 Total Revenues	~ 1.6 bn€	~ 1.6 bn€
2 Organic Growth	mid to high single digit	mid to high single digit
3 Op. EBITDA	~ 375 m€	~ 535 m€
4 Free Cash Flow	~ 175 m€	~ 310 m€
5 Net Income Adj.	~ 215 m€	~ 200 m€

Segment Expectation for 2018*

Group Guidance	Reported Revenues ~ 1.6 bn€ Organic Growth mid to high single digit percentage Operational EBITDA ~ 375 m€		
Segment Expectation	Out-of-Home Media	Content Media	Direct Media
	Revenues ~ 700 to 750 m€ Op. EBITDA-Margin 24-27 percent	Revenues ~ 500 to 550 m€ Op. EBITDA-Margin 31-34 percent	Revenues ~ 350 to 400 m€ Op. EBITDA-Margin 12-15 percent (17 percent target state) Adj. EBIT-Margin 10-13 percent (15 percent target state)

Note: Revenue split per segment w/o group consolidation
 *Before application of IFRS 11 and IFRS 16



T... Online t-online.de

17:36

HAMBURG IN ZAHLEN

**Wie viele Fahrzeuge passieren
täglich die Köhlbrandbrücke?**

ca. 30.000

statista 

Statista



Key Facts about Statista



550
employees



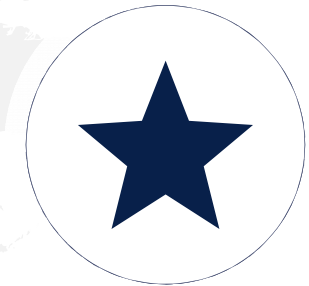
5 locations
Hamburg, New York,
London, Paris, Berlin



4 languages
on 4 platforms

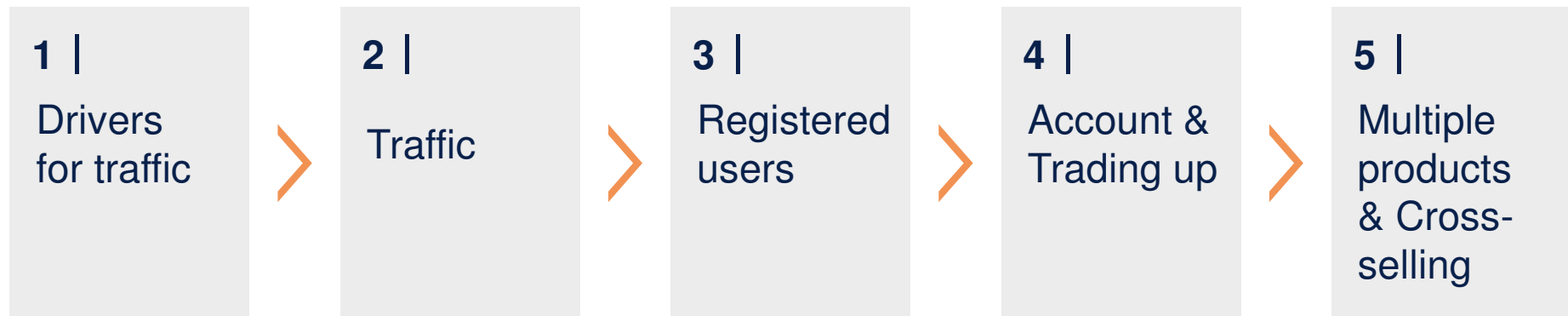


>1.5 million
registered users



number **1**
destination for
market and
consumer data

Statista's business funnel



Statista among the top 10 most linked Websites in Germany

Germany, Websites with the most referencing IPs, February, 2018

Rank	Domain	Ref. IPs
1	t-online.de	217,803
2	google.de	200,608
3	amazon.de	124,360
4	blogspot.de	123,856
5	spiegel.de	101,860
6	welt.de	64,801
7	statista.com	59,944
8	FAZ.net	50,775
9	ccc.de	48,786
10	siemens.com	42,576

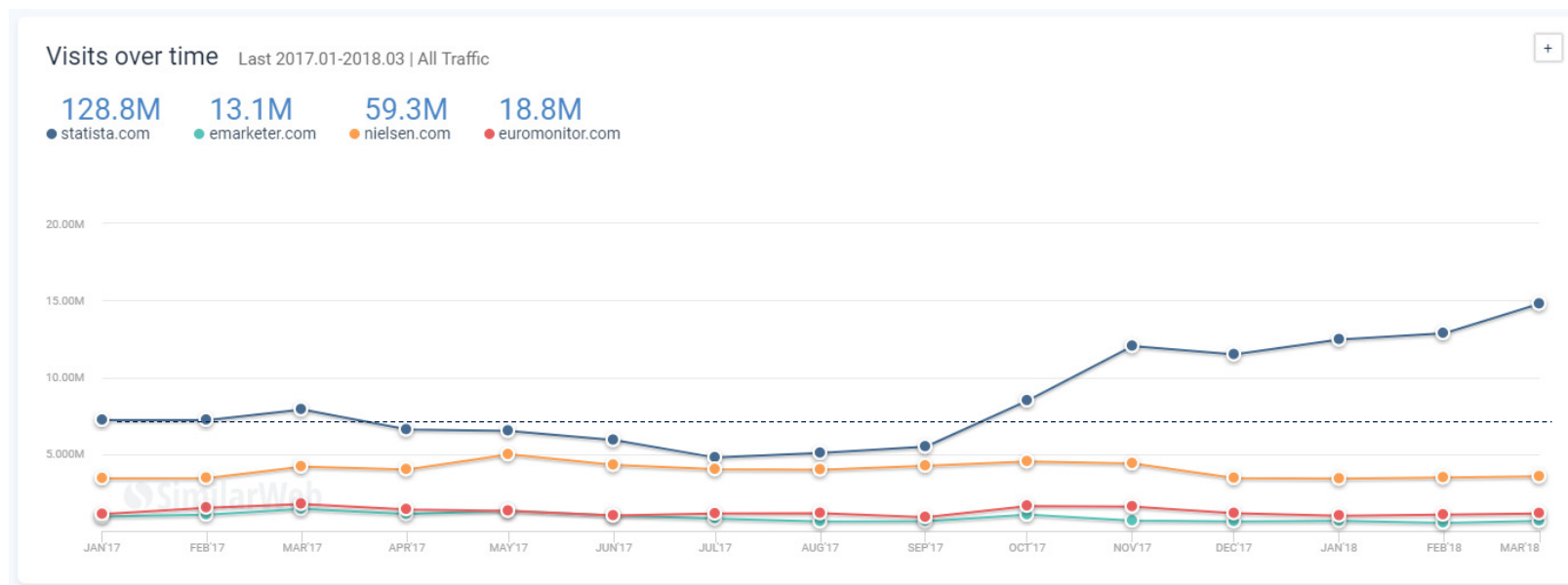


Google measures relevance of domains by number of links
= more traffic

Source: Majestic SEO

Statista has increased Traffic and distanced Competitors further

Global Statista webtraffic (m visits)*



Statista
(14m monthly visits)

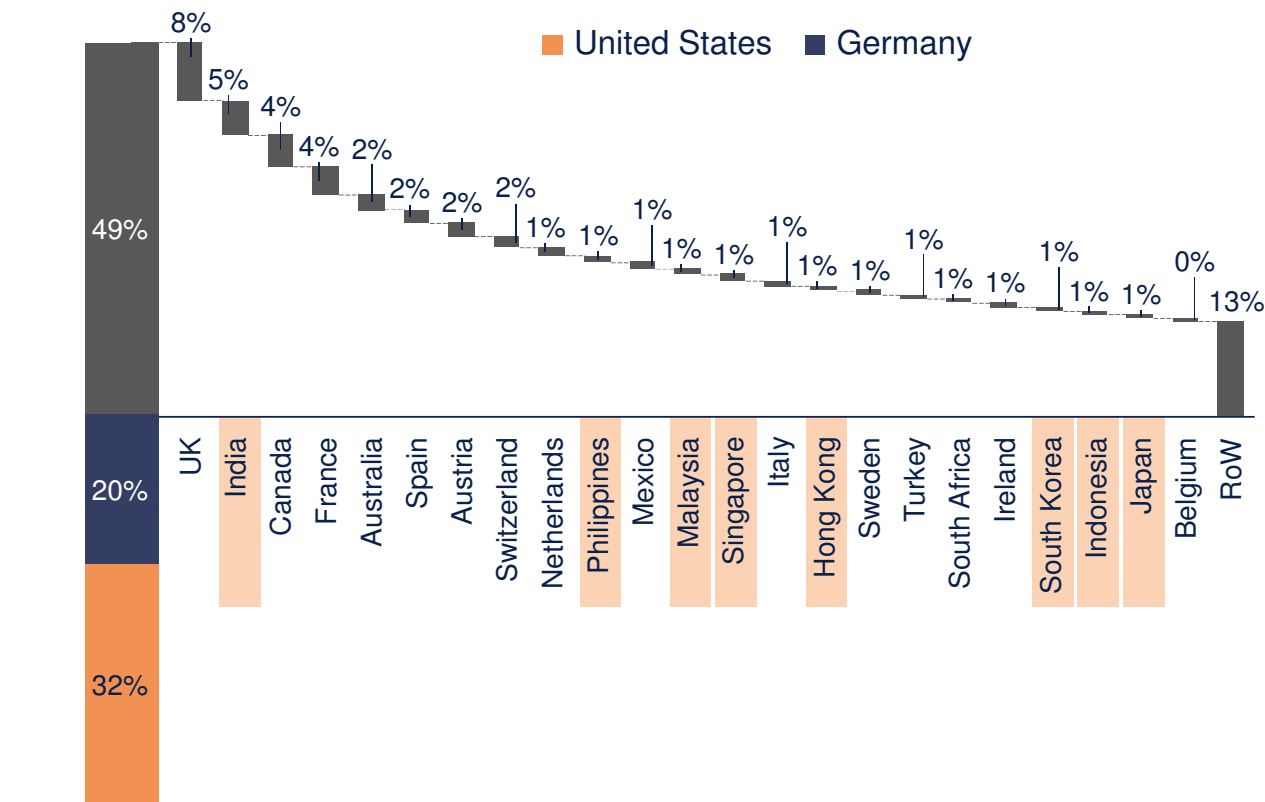
7m visits

- International expansion driving traffic growth
- Statista with more traffic than nielsen.com, emarketer.com and euromonitor.com – combined

*SimilarWeb; January 2017 - March 2018

Traffic comes from Countries across the World – several Asian Countries among the top Traffic Drivers

Unique visitors by country of origin*



- 1 | US by far the largest source of traffic
- 2 | Very international traffic composition
- 3 | Top 2 countries only account for 50% of traffic -> diverse base

*March 2018 unique users by country of origin; Google Analytics

... which leads to Sales from around the World

Top 25 countries, Account Sales March 2018

Rank	country	Sales
1	Germany	1,066,373 €
2	United States	910,057 €
3	United Kingdom	278,324 €
4	France	90,237 €
5	Canada	76,096 €
6	China	52,616 €
7	India	43,379 €
8	Spain	33,319 €
9	Italy	33,617 €
10	Austria	27,563 €
11	Japan	26,318 €
12	Switzerland	25,293 €
13	Finland	20,687 €
14	Turkey	19,341 €
15	Belgium	15,905 €
16	Norway	15,585 €
17	Brazil	14,103 €
18	South Korea	13,574 €
19	Sweden	11,876 €
20	Denmark	11,737 €
21	Singapore	10,991 €
22	Australia	10,969 €
23	Israel	10,605 €
24	Argentina	9,923 €
25	Chile	9,676 €

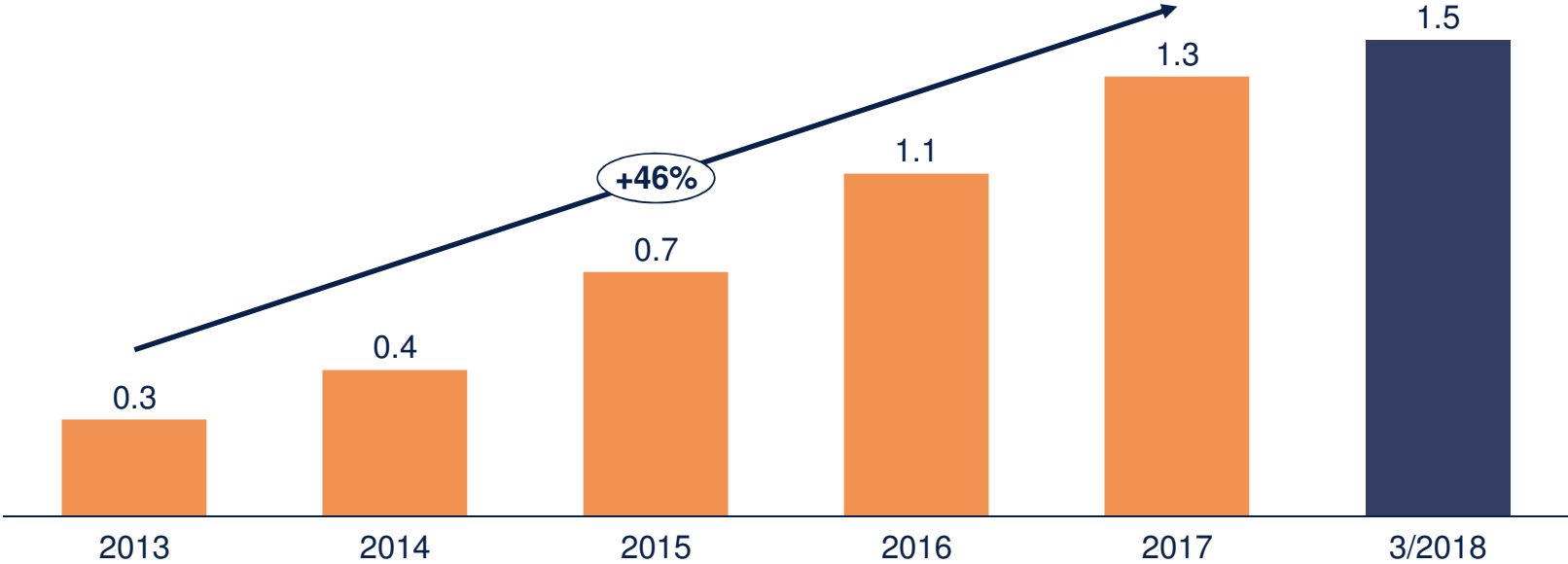


Revenue distribution

- 1/3 Germany
- 1/3 USA
- 1/3 Rest of the world

Registered Users have been growing with 50% CAGR

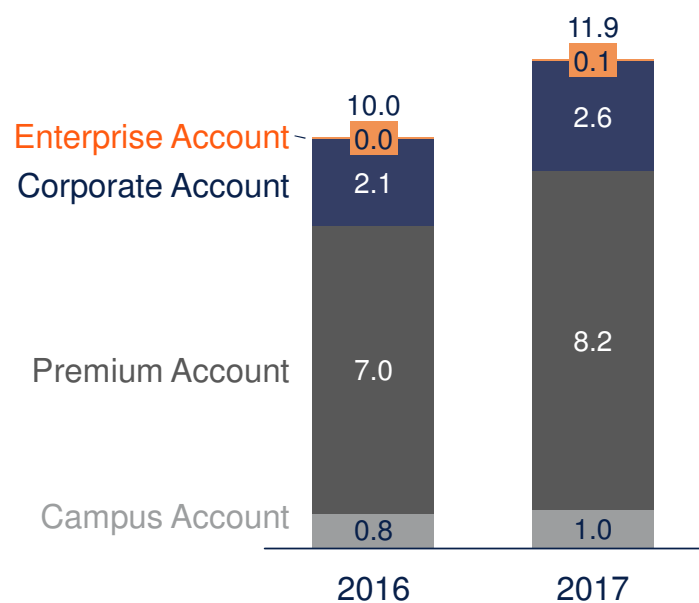
Number of registered users (in m)¹



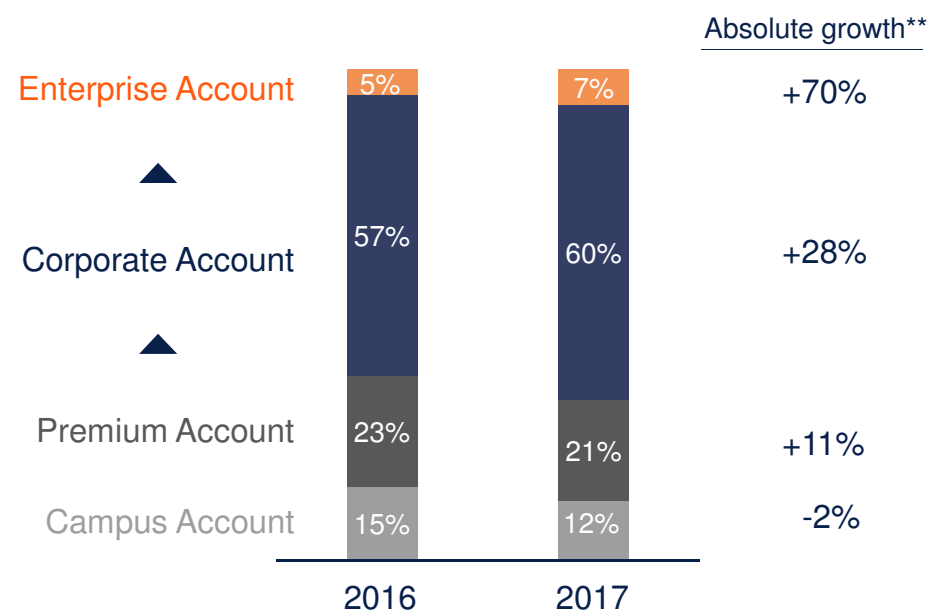
1) Users, which have visited the website during the last 6 months

Growing Number of paying Accounts combined with a Shift to more profitable Corporate and Enterprise Accounts

Number of active paying accounts ('000)



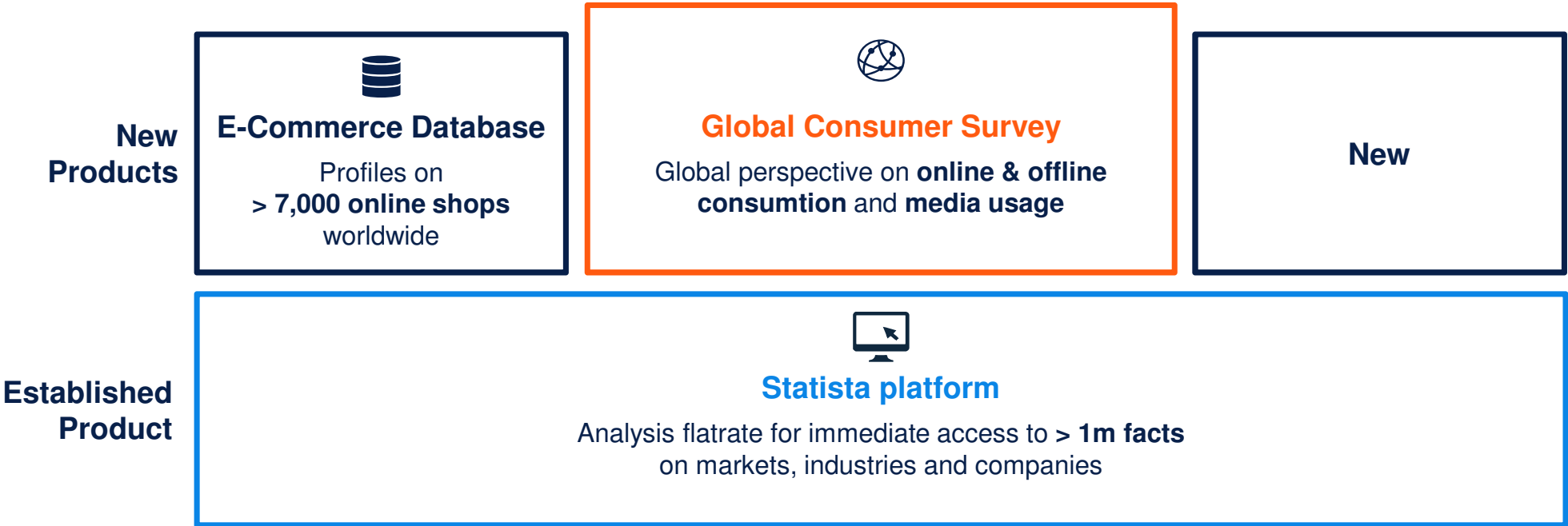
Share of bookings per account type*



UNIQUE, PROPRIETARY CONTENT PREREQUISITE AND DRIVER FOR UPSELLING

*Total bookings (i.e. invoiced accounts) for products mentioned; **Absolute growth refers to the growth of the total € amount

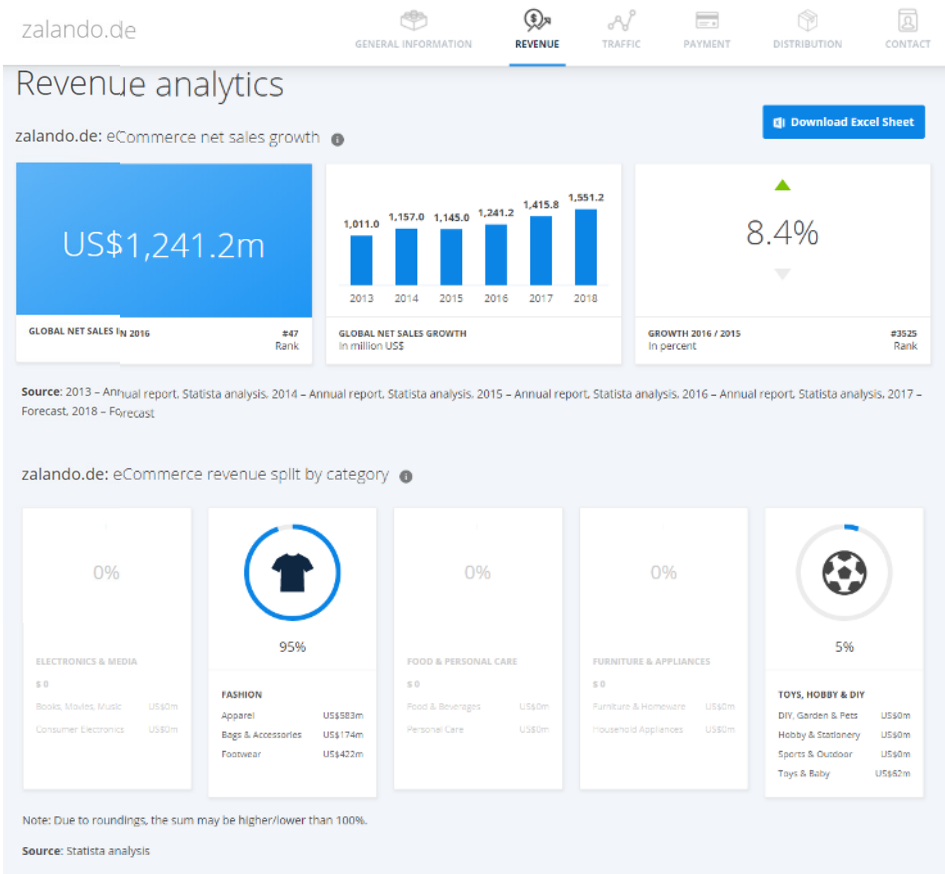
Statista from a one to a Multi-Product Company



E-commerce DB is a global Database for Online Stores















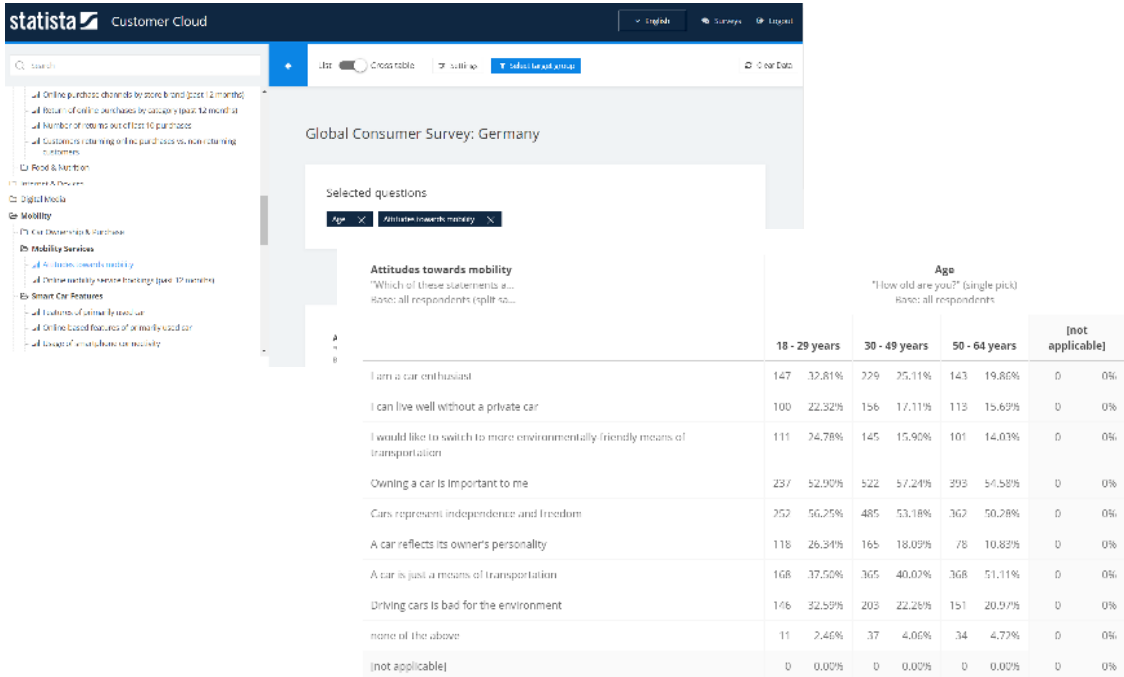
- E-commerce is top key word for Statista
- No similar database exists worldwide
- Launch in 2017
- Subscription model



Global Consumer Survey: A global Market Research Tool

Covers offline and online sectors with a DIY tool

-  Marketing & Social Media
-  Digital Media
-  E-commerce & Retail
-  Mobility
-  Internet & Devices
-  Finance
-  Health
-  eServices
-  Smart Home
-  Characteristics & Demographics
-  Travel
-  Additional Characteristics



Global Consumer Survey: Germany

Selected questions

Age: **Attitudes towards mobility**

Which of these statements do you agree with most? (single pick)
Bases: all respondents

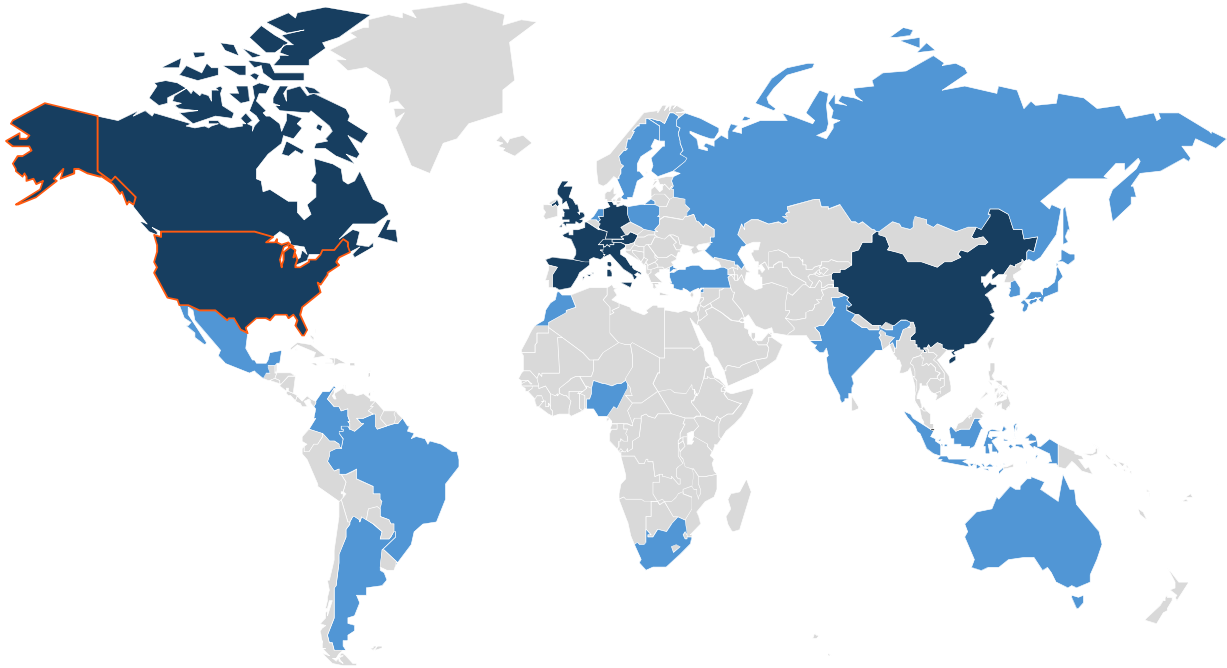
	18 - 29 years	30 - 49 years	50 - 64 years	[not applicable]
I am a car enthusiast	147 32.81%	229 25.11%	143 19.86%	0 0%
I can live well without a private car	100 22.32%	156 17.11%	113 15.69%	0 0%
I would like to switch to more environmentally friendly means of transportation	111 24.78%	145 15.90%	101 14.03%	0 0%
Owning a car is important to me	237 52.90%	322 37.24%	393 54.58%	0 0%
Cars represent independence and freedom	252 56.25%	485 53.18%	362 50.28%	0 0%
A car reflects its owner's personality	118 26.34%	165 18.09%	78 10.82%	0 0%
A car is just a means of transportation	168 37.50%	365 40.03%	368 51.11%	0 0%
Driving cars is bad for the environment	176 39.59%	203 22.28%	151 20.97%	0 0%
none of the above	11 2.46%	37 4.06%	34 4.73%	0 0%
[not applicable]	0 0.00%	0 0.00%	0 0.00%	0 0%

50+ TOPICS, 134,000+ CONSUMERS, 700+ BRANDS, 27 COUNTRIES

The Tool's Country and Topic Coverage will be continually extended

Global Consumer Survey: Coverage and Expansion

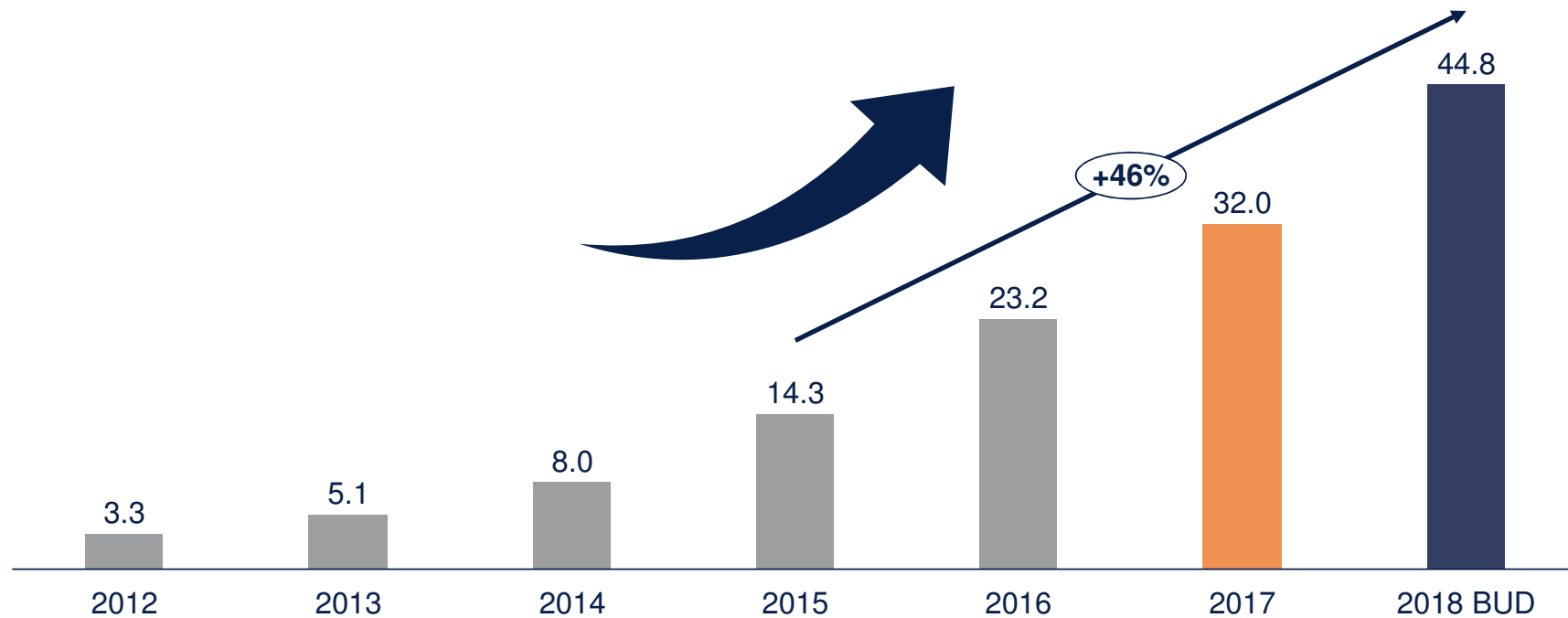
■ Extended Survey ■ Basis Survey □ Expansion planned



- Great customer feedback for the new product
- More than 200 accounts testing the optional add-on to the account
- More than 100,000 € additional revenue generated after 1 month
- Focus countries will be expanded to increase depth of survey
- Additional topic areas toys & gaming and luxuries to be added

Statista aims for 45 m€ in 2018 Bookings, staying on the 50% CAGR Trajectory since Acquisition in 2015

Non-GAAP bookings (m€)



*Non-GAAP Bookings are the actual accounts invoiced. Due to the long contract duration, revenue is recognized over several months.



Deep Dive Monetization National

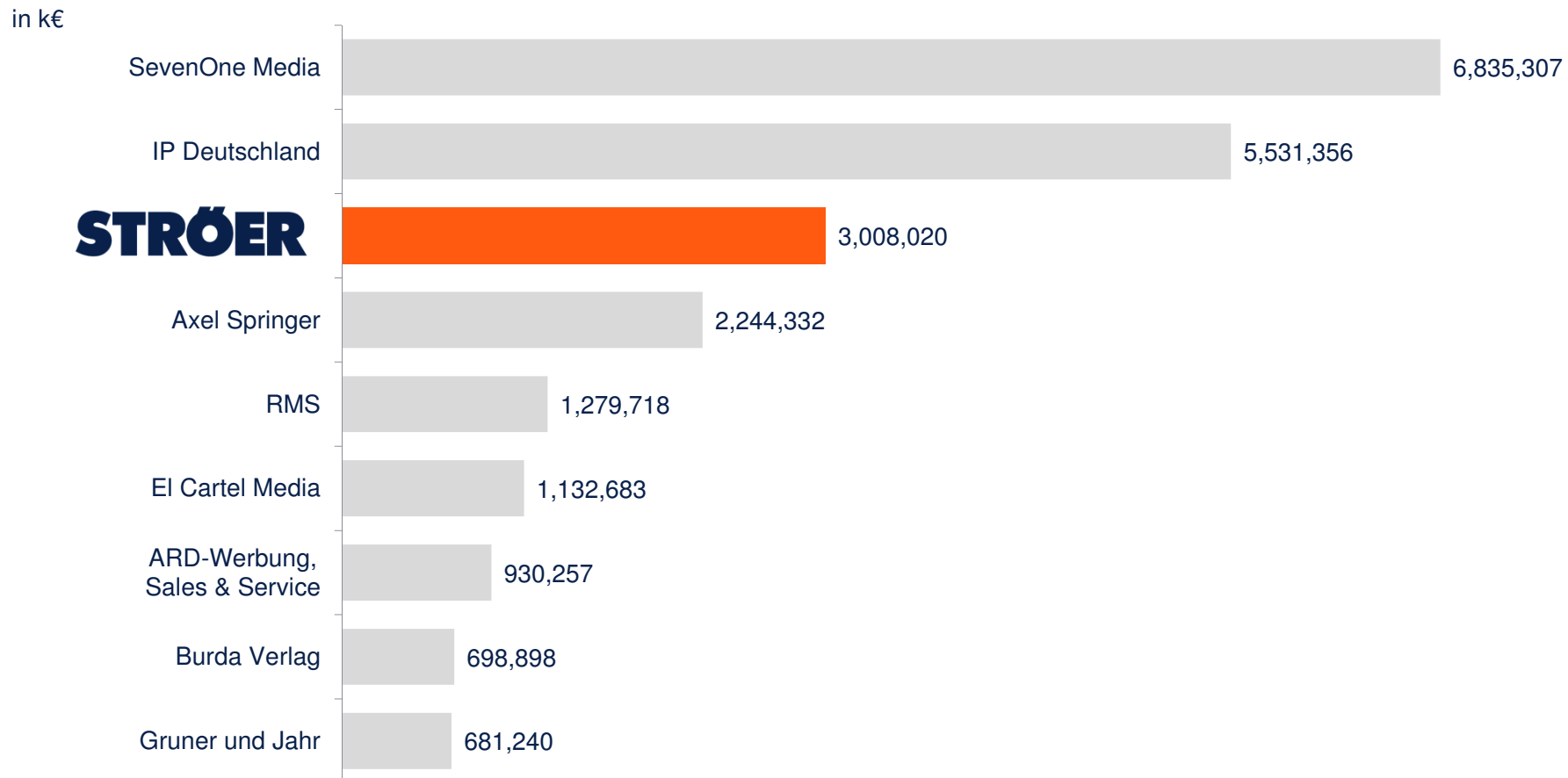


Monetization National

- 1 Market Environment
- 2 Integrated Organization
- 3 Customer Journey Approach
- 4 Integrated Products & Offering



Stable #3 in Media Sales House Ranking allows Ströer relevant Access to all Wallets



Sources: Nielsen Media Research Gross Advertising, full year 2017 (Germany); cons. gross sales Ströer: OoH Germany + all digital saleshouses of the Group

Four Mega-Trends are challenging the Advertising Environment

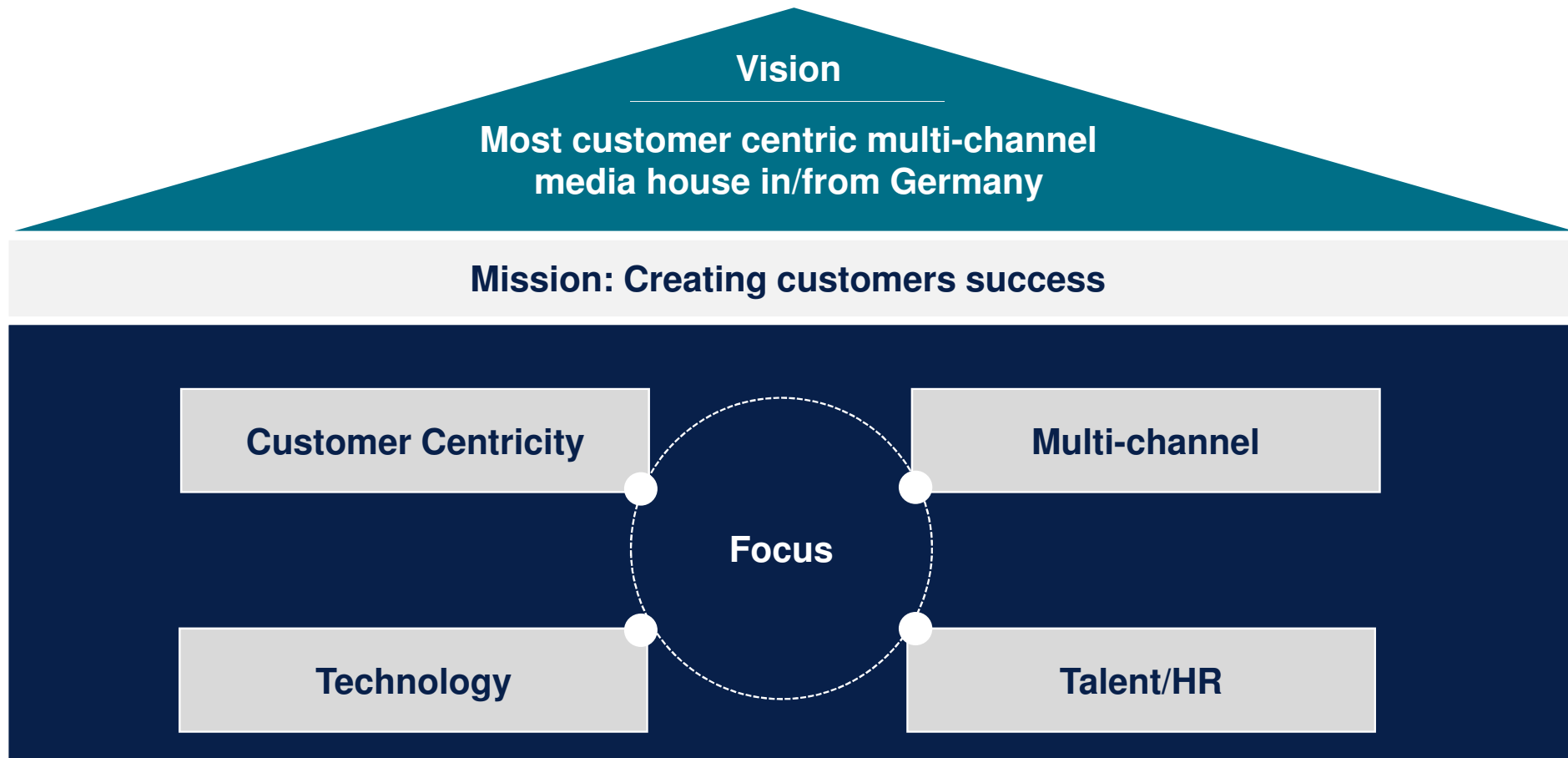


Monetization National

- 1 Market Environment
- 2 Integrated Organization
- 3 Customer Journey Approach
- 4 Integrated Products & Offering



Strategy: One Sales House



Monetization National

- 1 Market Environment
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- 4 Integrated Products & Offering



What does our Client truly want?

Engaging with our Clients on C-Level

Whitepaper CMO



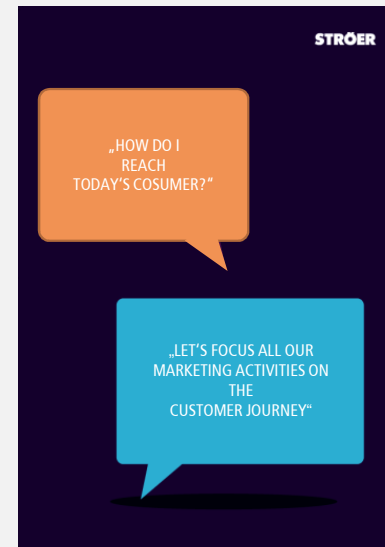
Blockchain:
What will it hold for Marketers?

Consumers:
How to predict the "unpredictable" consumer?

CMOs:
To be or not to be (the 1/10 successful CMOs)

▶ **Businesses need prepared CMOs**

Whitepaper Customer Journey



CRM is not enough:
The impact of individuality on marketing

Cluster Building:
19 criteria of a customer's journey

Touchpoints:
The need of interacting with a customer

▶ **Businesses need to interact with their customers on every channel**

Becoming more solution-oriented

CONSUMER

Starting point:
CUSTOMER JOURNEY – to the purchase with subsequent tracking of our touchpoints alongside the journey

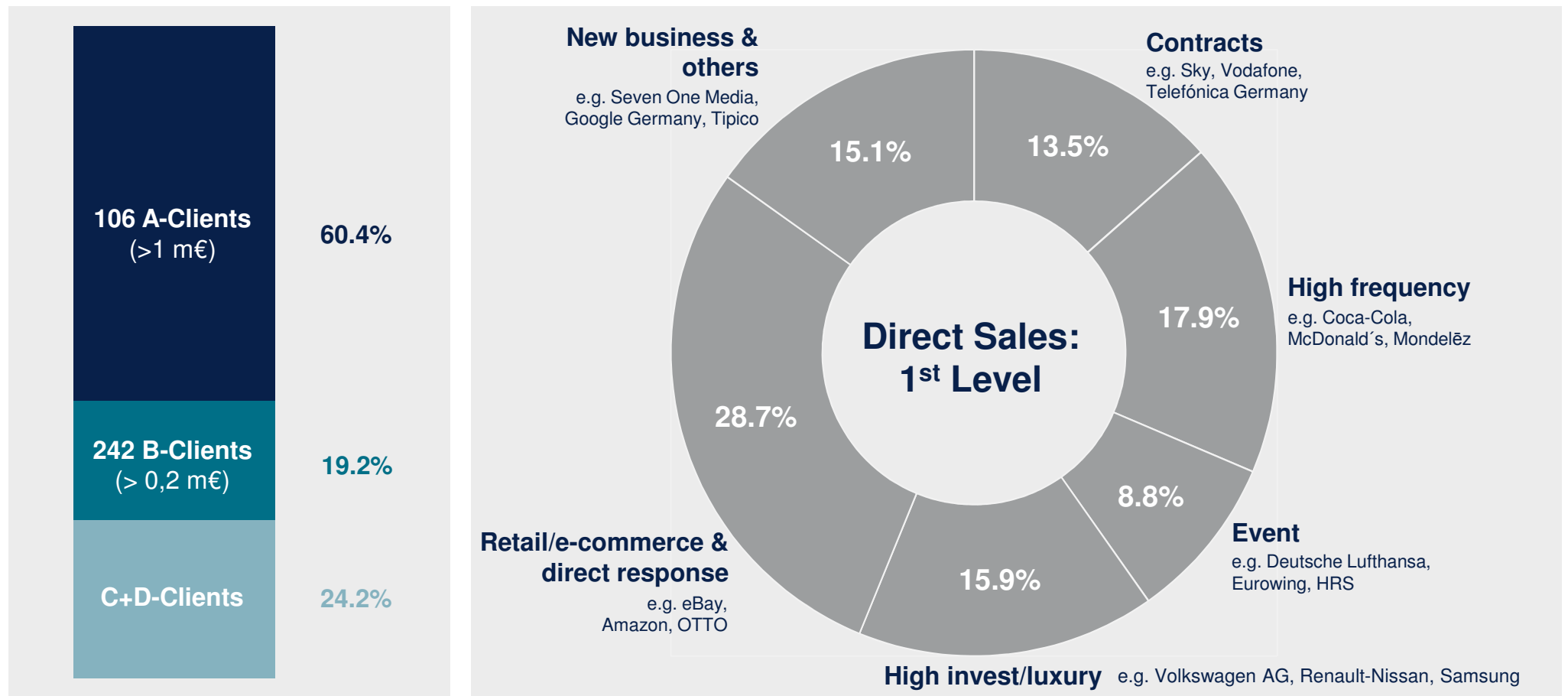
EFFECT

We deliver **PROOF** of our solutions' positive impact on solving our client's problems



Direct Client Sales

Approximately 80% of our Clients can be targeted via Client Sales



Client Sales is organized along distinct industrial Sectors

Respecting the Difference of Customer Journeys among these Industries

Cluster	Buying process	Business needs
Contract	<ul style="list-style-type: none"> Customer decides once and uses product several months/years High time investment for vendor comparison 	Telco Finance
High Frequency	<ul style="list-style-type: none"> Customer buys product frequently or "seasonal" (e.g. every week) Low time investment while purchasing a product 	FMCG
Event	<ul style="list-style-type: none"> Customer sporadically buys product (e.g. 1-5 times a year) Short buying process (1-2 weeks), but time investment in vendor comparison 	Tourism CE
High Invest/Luxury	<ul style="list-style-type: none"> Customer rarely buys product (<1 per year) Long buying process, choice often highly influenced by brand 	Cars
Retail/Direct Response	<ul style="list-style-type: none"> Customer uses same platform or retail frequently Customer buys several products 	E-commerce
		Brand building
		Brand building (a general presence particularly required to stay relevant)
		Present relevant offer in decision-making process
		Brand building (being the 1 st choice is necessary)
		Communication of offerings to create a response

Monetization National

- 1 Market Environment
- 2 Integrated Organization
- 3 Customer Journey Approach
- 4 Integrated Products & Offering



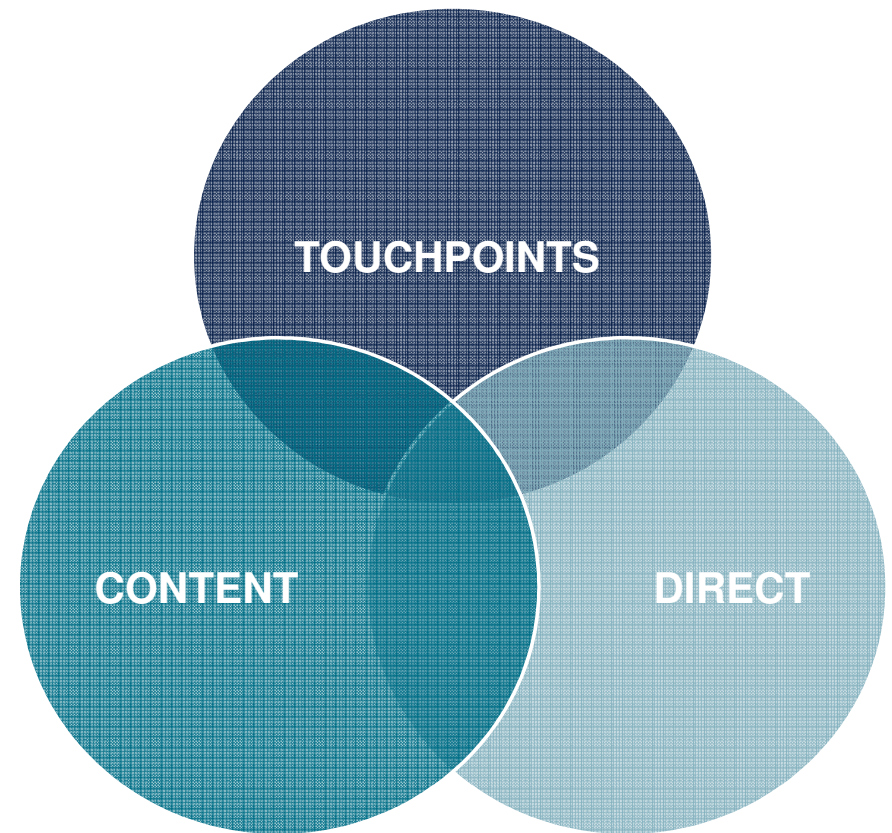
Multi-channel Solutions

**PRODUCT
MARKETING**

Development of standardized, convergent, cross-media solutions that accompany the consumer across our media

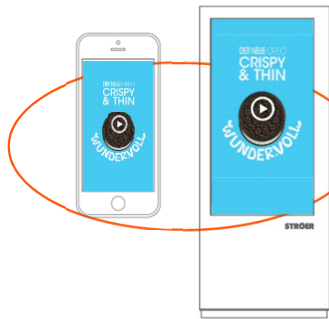
**MEDIA
SOLUTIONS**

Creation of individual concept solutions based on the customer journey across all Ströer touchpoints



New convergent Products Lead to the Conjunction of In- and Outernet

Mega Vertical Video



Convergence:
Identical vertical videos on mobile and Public Video

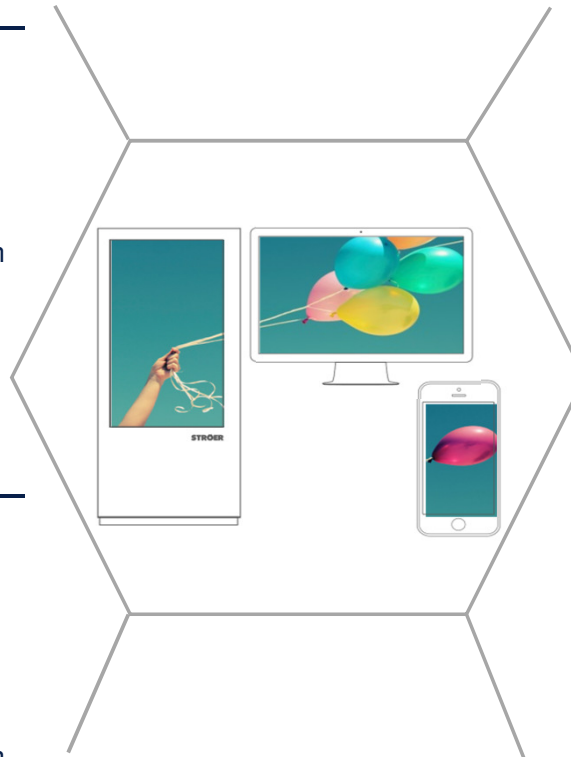
- Pros:**
- Quick extension of reach
 - Mobile, young target group

Mega Poster Ad



Convergence:
Identical advertisement on all screens: Mobile, desktop, Public Video

- Pros:**
- Quick extension of reach
 - Perfect branding effect



Max-Screen Theme Channel

Convergence:
Easy extension of moving-image campaigns in fitting surroundings

- Pros:**
- Quick extension of reach
 - Strong content brands



Max-Screen Billboard & Skyscraper

Convergence:
Online classic billboard and skyscraper extension of Public Video screens

- Pros:**
- Multiplier contacts
 - Up to 47 mio. unique user
 - Straightforward handling



Success-Case: Hermes Easter Campaign

GOALS & IDEAS

- Expansion of Top-of-Mind-Awareness
- New brand-positioning: *“If it matters to you, it matters to us“* communicated in combination to Easter (sending a parcel to loved ones for Easter)
- Orchestration of Easter time as central occasion to mail gifts
- Address a broad target group

HOW

- Infoscreen: Waiting situation, occupation of highly frequented places at busy times
- Mega interstitial: Public Video & mobile convergence product
- Display mechanics: First advertising contact with large format awareness-ad and subsequent contacts (2-4) with medium rectangle to create a sensible balance between efficiency and effectiveness



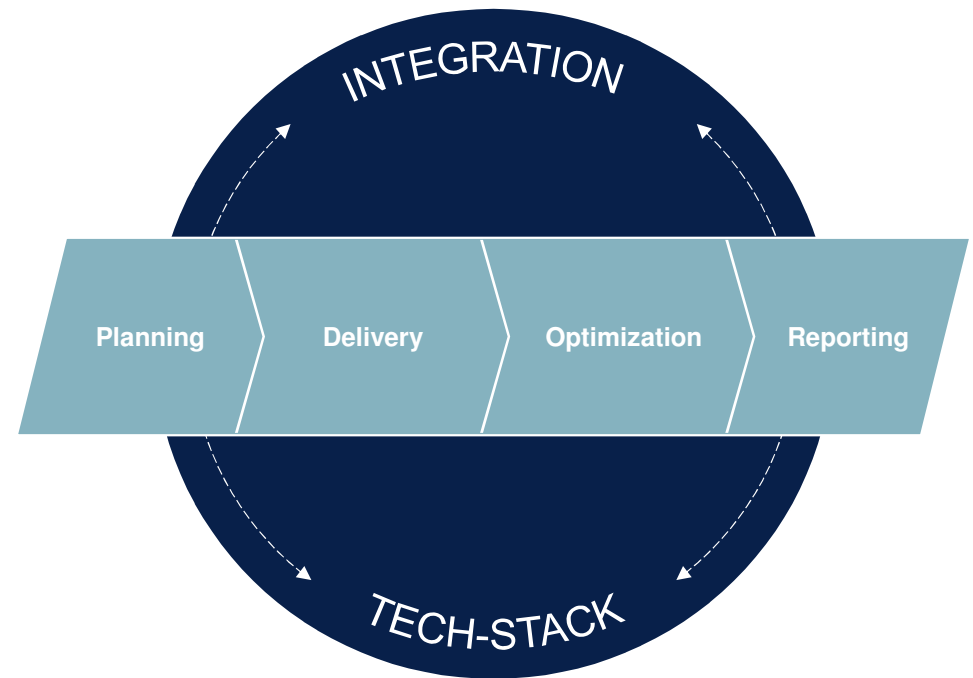
Integration of 3rd Party and owned Cross Media Tech-Stack

OWNED TECHNOLOGY

- Technology in marketing shortens value-added chain
- Intermediates without owned technology become replaceable
- User-based targeting proof of efficiency call for cross media solutions for online and OOH

3rd PARTY TECHNOLOGY

- Usage of existing “best-in-class” 3rd party technology modules
- Optimized integration in our own system landscape (e.g. CRM-system, ERP-system, BI-tool)



Leveraging own Tech-Stack helps to develop new Products and enables fast Growth

Successful integrations



Successful takeover and integration of Seeding Alliance in March 2017

Fully integrated in STRÖER SSP enables uplift up to 20% revenue



Successful takeover and integration in our publisher offering

Acquisition of additional publishers (ariva.de, ponds.de, wetter.de, immowelt.de)

Yield maximization

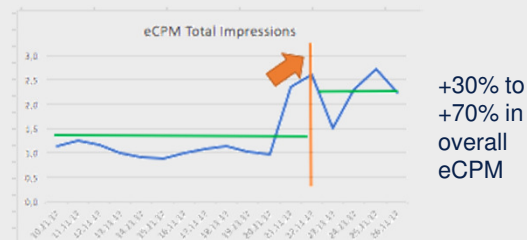
Yield revenue: **+25% YoY**

DFP Switch: **+2.5 m€**

Programmatic eCPM

	2016	2017	YoY
Desktop	0,99	1,32	↑ 33%
Mobile	0,68	0,8	↑ 18%

Header Bidding @ T-Online...



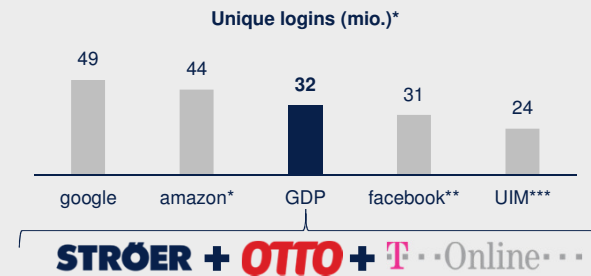
Successful products



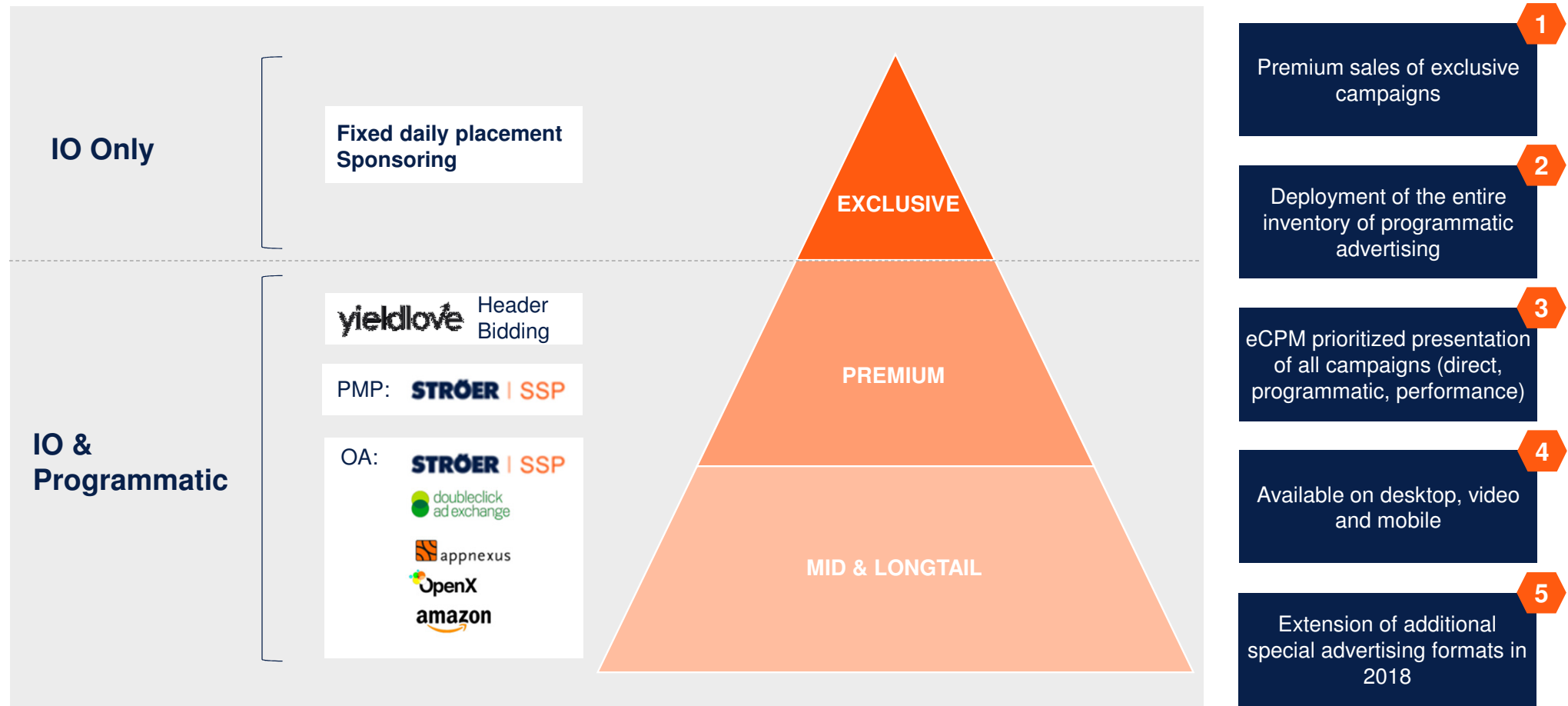
- Sales target achieved in 2017
- 106 proposals /64 mandates won



- Positioning as quality-leaders
- Comprehensive communication plan

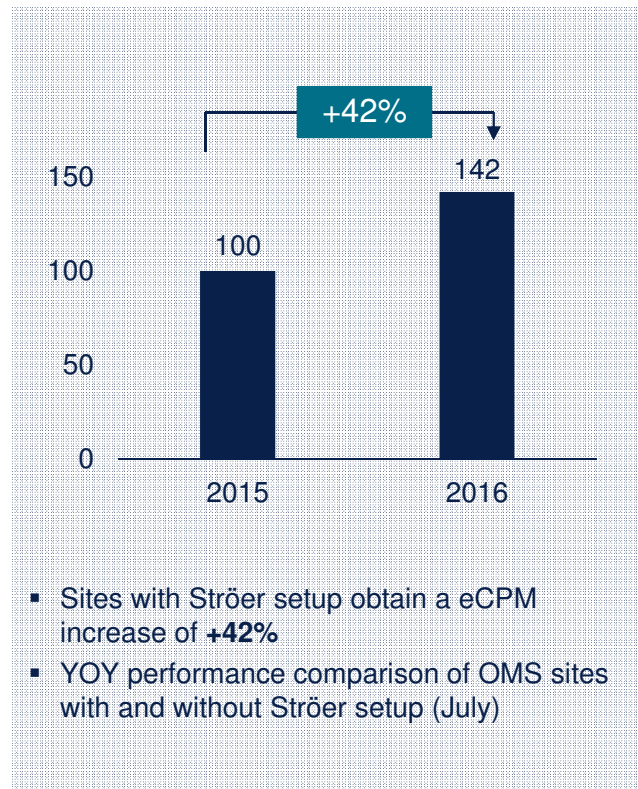


IO and programmatic Demand are treated equally, in Sales as well as in the technical Setup – The Objective is eCPM Maximization

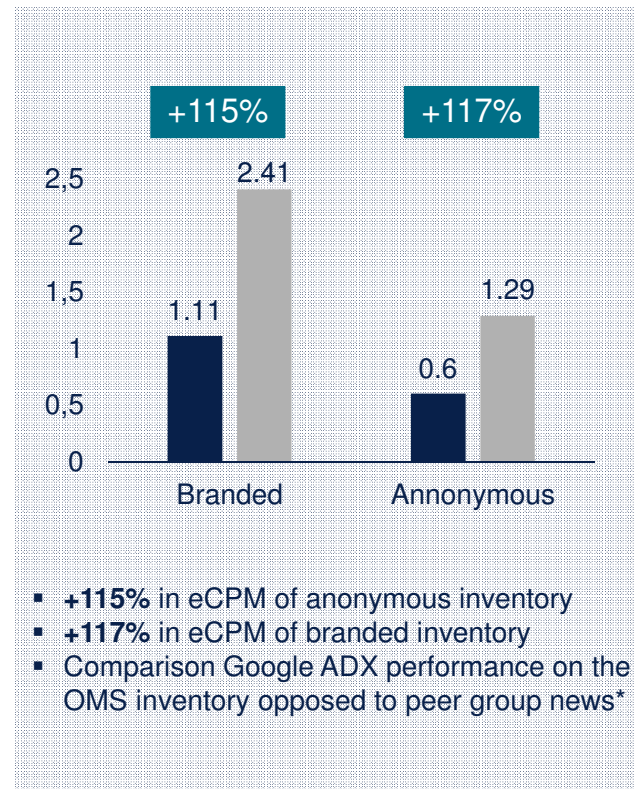


Ultimately, this Leads to a higher traceable Efficiency

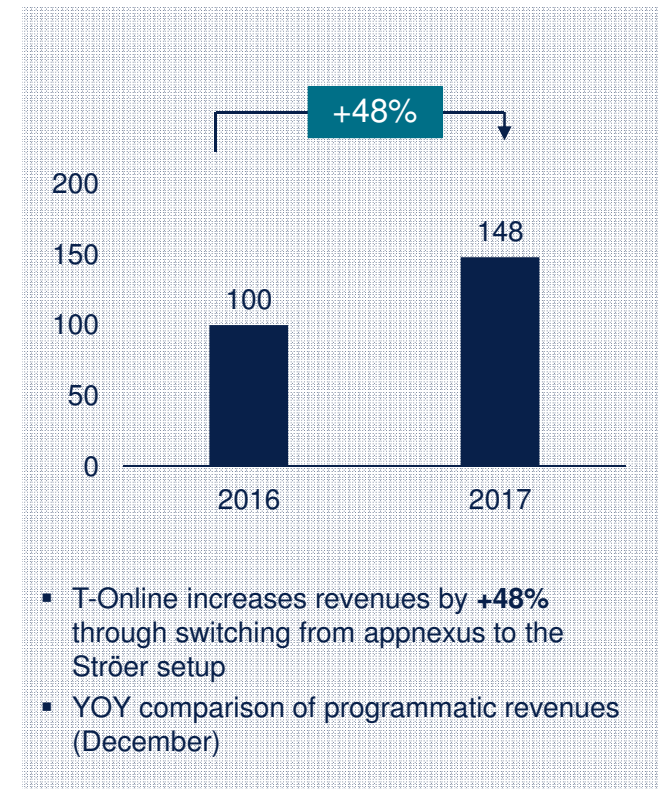
Ströer Setup Case OMS



Excuse Google* Peer Group 2016



Header Bidding Case T-Online



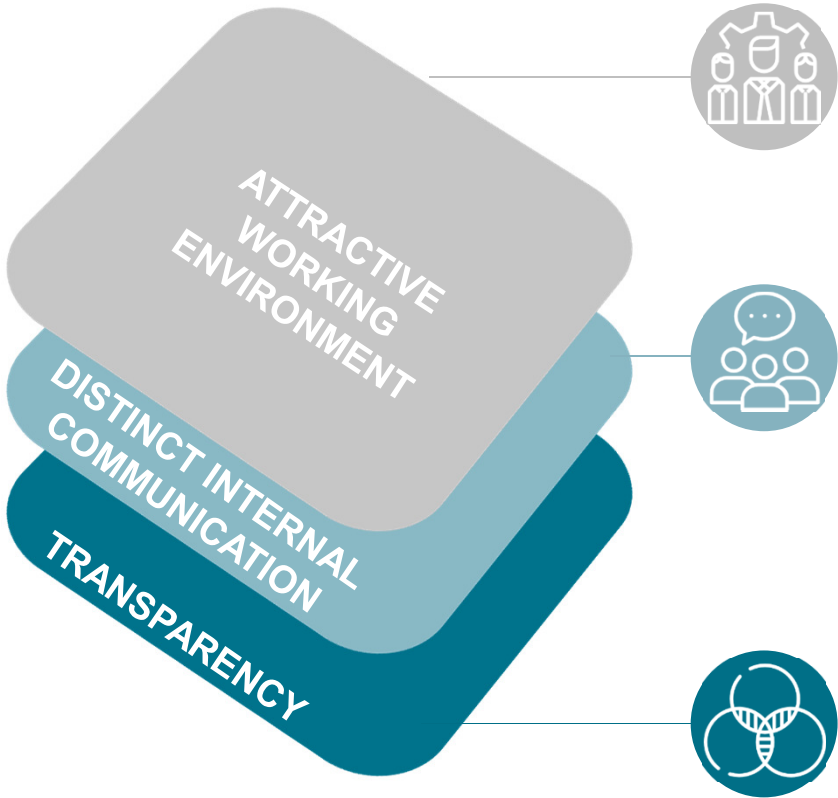
Human Resources as Success-Driver

EXISTING STAFF

Consistent and continuing **DEVELOPMENT** of our existing staff based on both performance and potential

FUTURE STAFF

Recruiting of suitable **TALENTS** in order to meet our growth targets and fill potential gaps





Deep Dive Monetization Regional and Local



Monetization Regional and Local

1 Market Environment

2 Salesforce Development

3 Full Service

4 Integrated Solutions

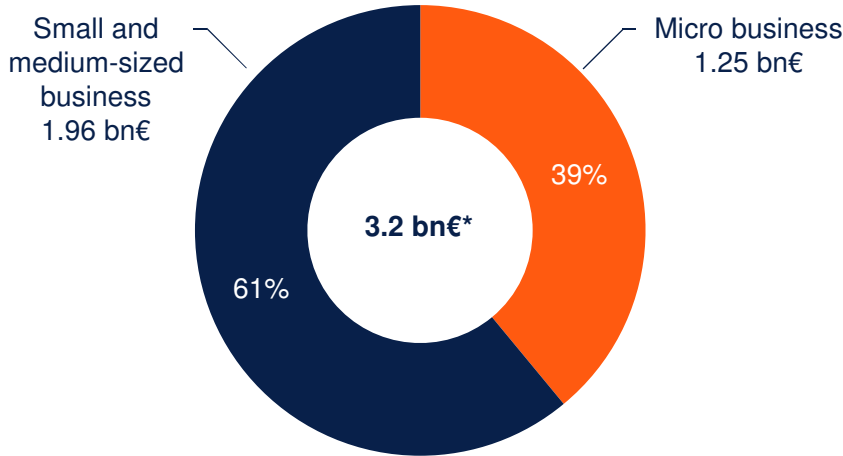


German Business Landscape: SME Count for the Majority of Clients

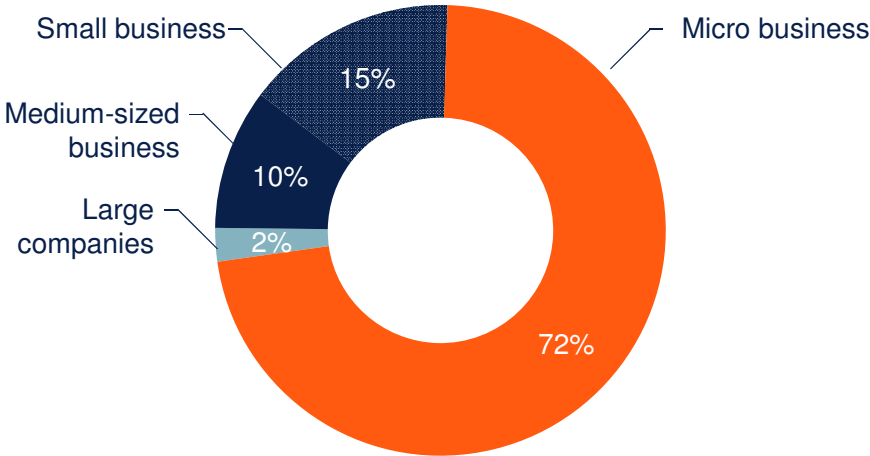
Facts and Figures

- >95% of Companies in Germany are SME, with <5 k€ each in marketing expenses p.y.
- Significant revenue potential

Market volume, net sales:



German businesses



Source: Statista, *Nielsen Media, statistics, company details, own extrapolations

Sales Development and Customer Sales by Clusters

Strategic Focus on E-Customer Segment

Customer Sales

	Client cluster by sales volume, in €	Distribution sales 2017, share in %
A	+250k	22.7
B	100-200k	15.9
C1	50-100k	11.9
C2	10-50k	24.1
D	5-10k	9.2
E	5k	16.2



Ströer Strategy

Leveraging the SME Market through a new Approach



Creating a new platform for solutions

- Marketplace instead of an own portfolio catalogue with a Do-it-for-you priority instead of self service Do-it-yourself
 - Intelligent automation using bespoke AI capabilities to select optimum solution for each client within the whole portfolio
 - Transition to flexible existing yield, optimization of processes
-



Consistent customer focus: Growth, Growth, Growth

- Growth as a necessary requirement for the success of a platform
 - Growth only possible if clients are fully committed due to a full scope of solutions
-

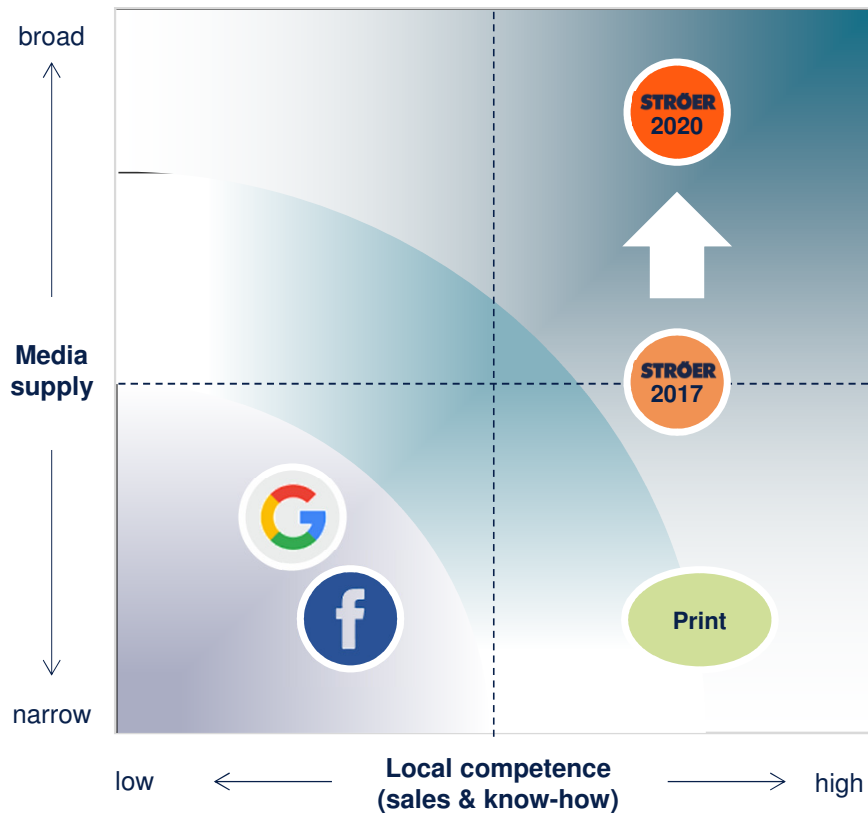


Clear USP and market entry barriers for competitors

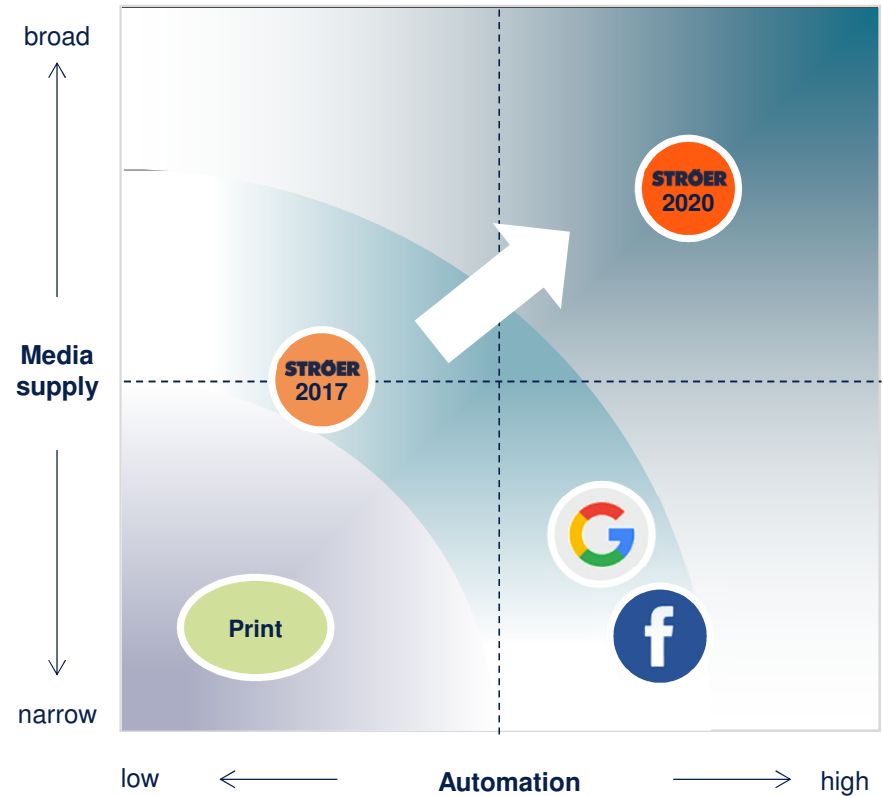
- Our USP is the core competence in the area of Proximity
- Hence Ströer owns the underlying infrastructure:
Legal rights, regional sales force, locations, know-how, data

The Target: Building a unique Positioning in German SME Category

Customer perspective I
One stop shop for local Communication



Customer perspective II
Self service for automated, regional comm. solutions



Our Backbone: Broad Coverage

Local Market Know-How

On-site presence
Local Do-it-for-you solutions

Local execution quality
Local presence enables short routes to the customer



Monetization Regional and Local

1 Market Environment

2 Salesforce Development

3 Full Service

4 Integrated Solutions



Midterm Projections for local and regional Sales Headcounts

For 2018: Optimizing regional consultants & call center + strong growth of local & digital sales force

Sales team/FTEs	2016	2017	e2018	e2019	e2020
Regional consultants	89	118	110	120	130
Local sales	243	284	520	685	850
“Digital only“ consultants	62	58	120	140	160
Ströer SME only call center agents	40	35	50	55	60
TOTAL	434	605	800	1,000	1,200

Monetization Regional and Local

1 Market Environment

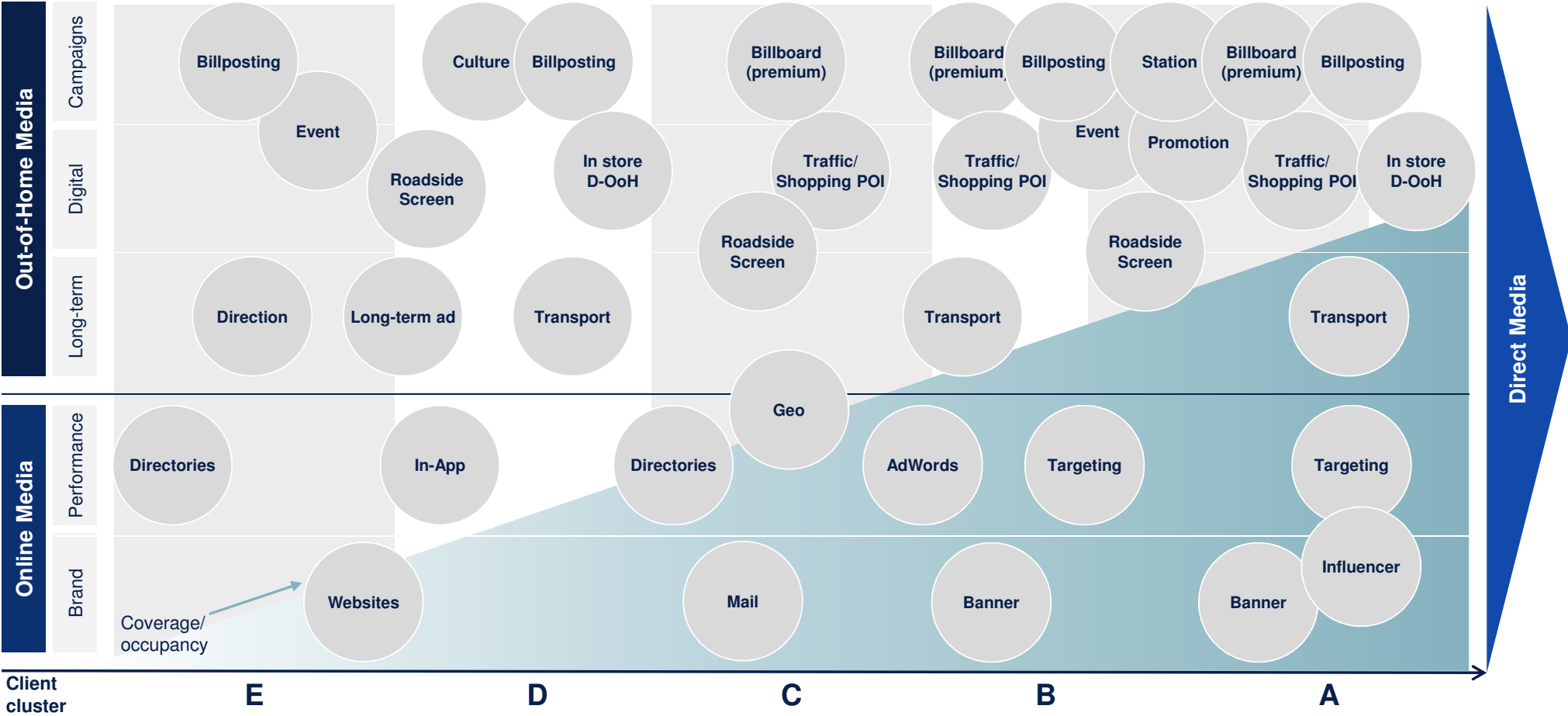
2 Salesforce Development

3 Full Service

4 Integrated Solutions



Customized Solutions for every Requirement



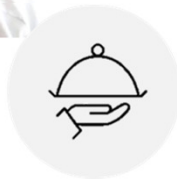
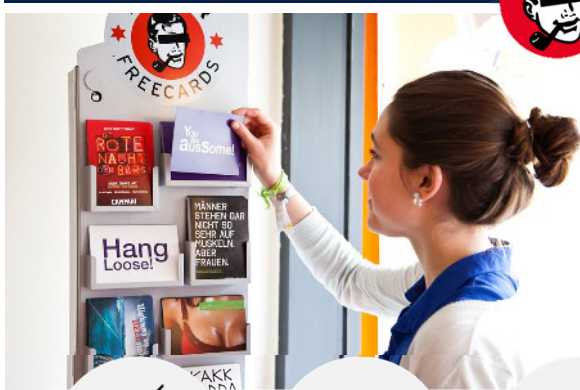
Regional and local top Clients – Overall enhanced Opportunities

		Out-of-Home Media			Online Media	
		Long-term	Digital	Campaigns	Brand	Performance
A clients	NetCologne	●	●	●	●	●
	Schauinsland	●	●	●	●	○
	Phantasialand	●	●	●	●	●
	Möbel Höffner	●	●	●	○	○
B clients	Deiters	●	●	●	●	○
	ABDA	●	○	●	●	○
	Vattenfall	●	○	●	●	●
	Circus Krone	●	●	●	○	○
C+ clients	Messe Berlin	●	○	●	●	●
	SSN	○	○	●	○	○
	Easy Fitness	○	○	●	●	○
	Möbel Biller	●	○	●	○	○

Portfolio of UAM is the ideal Complement to our integrated Offers

With a strong Focus on Marketing to local and regional Customers

Touchpoint Media



Edgar Freecards

Mirror Ads

Poster/Lights

Taxi Channel

Digital Out-of-Home



Banner

Premium Wall

Screens

Live Communication



Events

Guerilla

Video Wall

Sampling

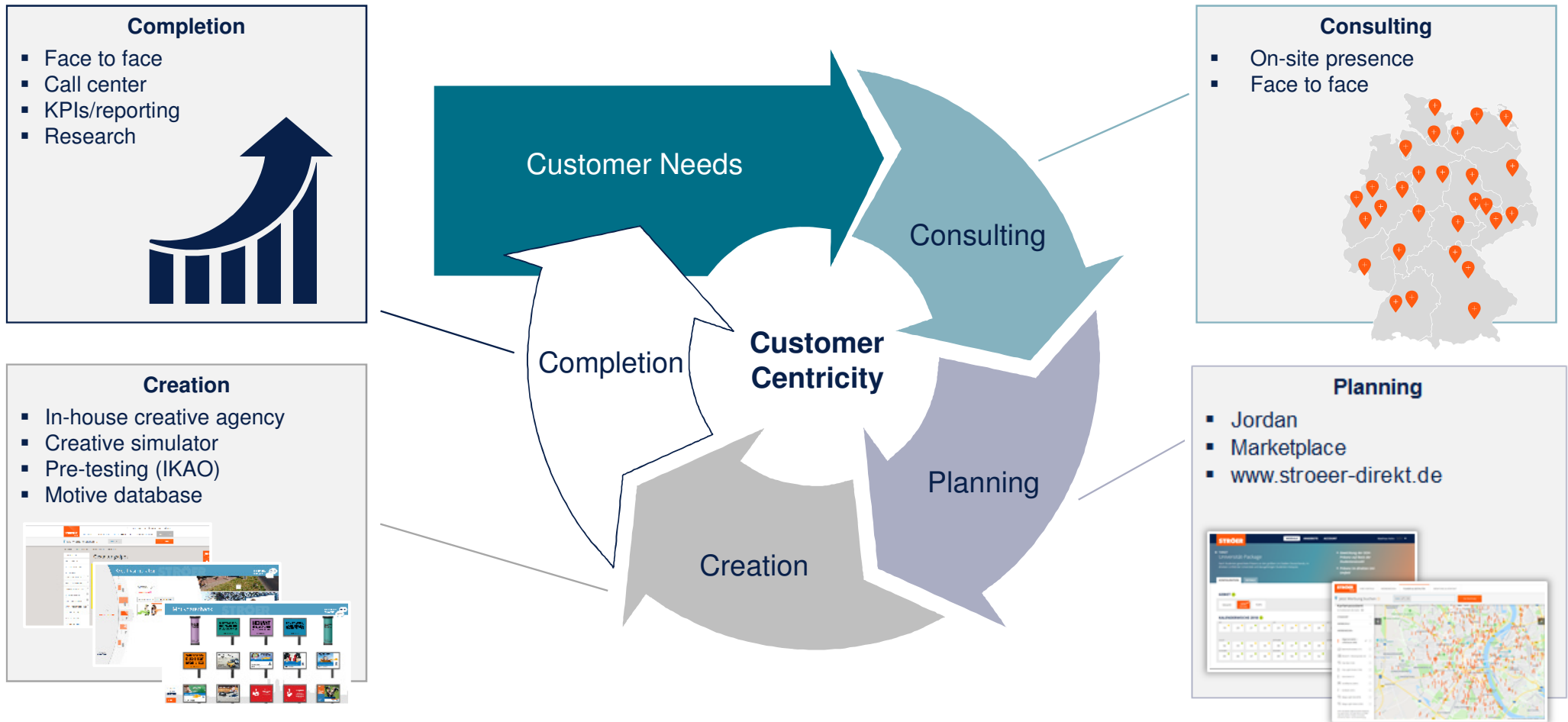
Street Ads

Promotion

Adjusted Product Portfolio to our Strategy Customer Centricity

- Pre-defined city networks
- Smaller city networks of our premium portfolio allow access to regional customers
- More performance and flexibility on attractive terms
- Modification according to budget and campaign objective

Full Service 'Do-it-for-you' Platform



Ströer Media Creation

Local Production and Marketing Services

New founded in-house creative agency for local und regional customers.

Digital, analog and cross-media portfolio:

- Outdoor and online advertising
- Consulting, development, creation
- Design and communication solutions
- Broad service portfolio
- Extensive experience with media portfolio



Monetization Regional and Local

1 Market Environment

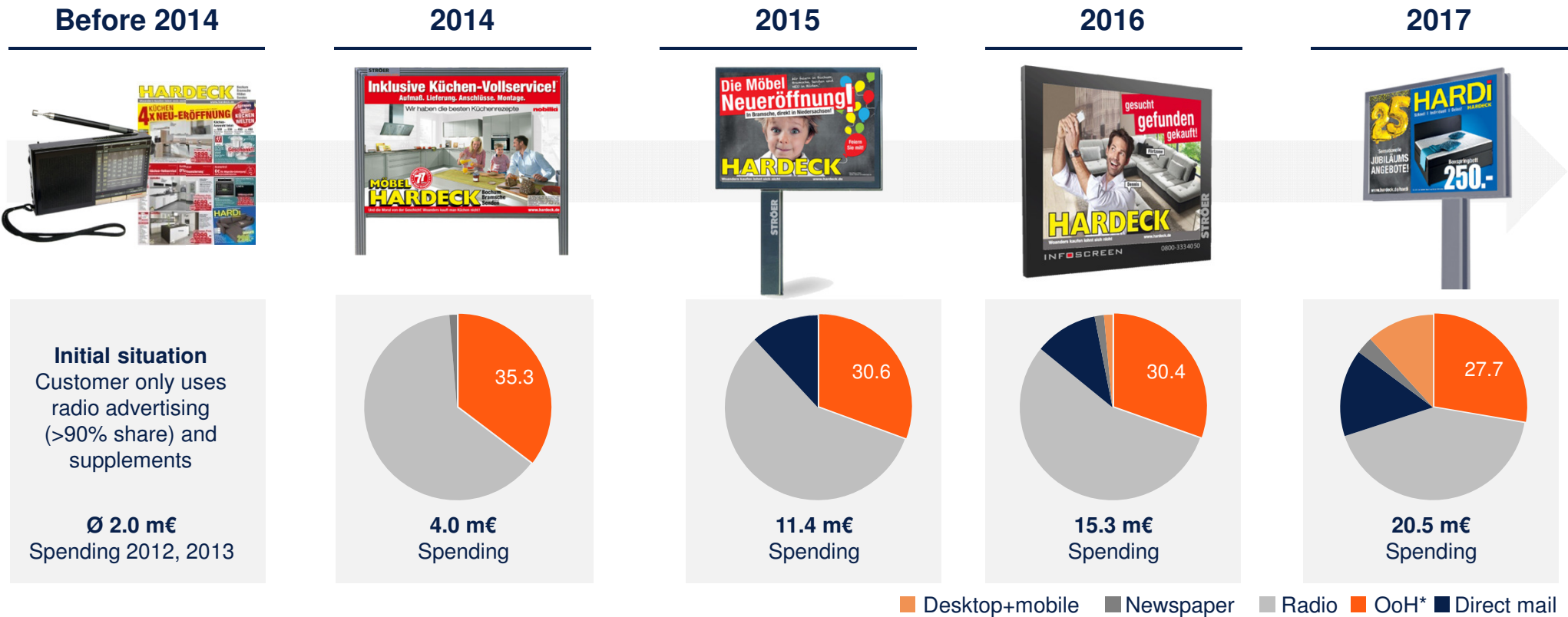
2 Salesforce Development

3 Full Service

4 Integrated Solutions



Möbel Hardeck: Outperforming Competitors with Out-of-Home Furniture Store reorganized its Marketing Strategy



OoH intensifies the campaigns reach and visibility. Via online, potential clients are addressed within their living rooms.

Sources: Nielsen Media Research, gross advertising, *OoH: billboards incl. transport media

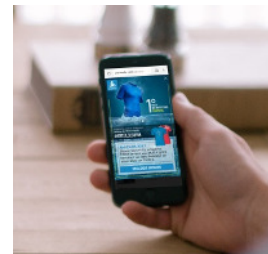
Odlo Days: Integrated Campaign with OoH and Permodo

Extensive campaign for PR event in Munich

The customer audience “outdoor athletes” was precisely determined by Permodo and got a gallery ad with calendar feature on their mobile device, including a coupon as well as an appointment for the next Odlo store.

The Odlo day at “Sporthaus Schuster” was also accompanied by a comprehensive Out-of-Home campaign on billboards, Mega-Light and Infoscreen. The accompanying PR event, which included a flash mob, ice cubes, a green graffiti campaign and light projections in the center of Munich was a great success.

In-App-Targeting



Mega-Light



Infoscreen



Billboards

Continuous & on-going regional and local Sales Growth

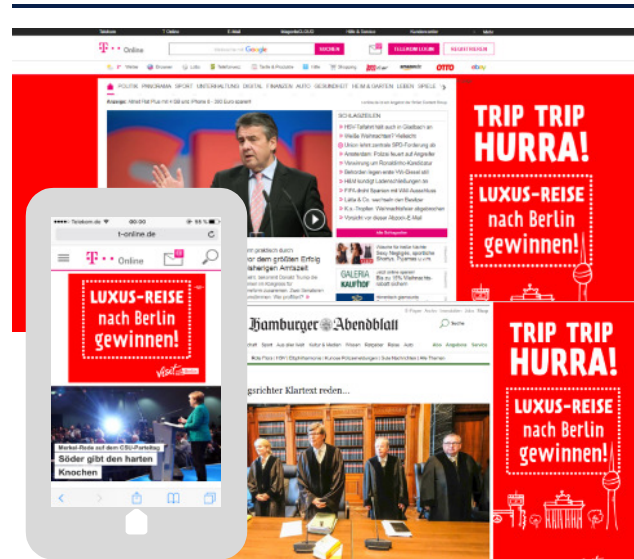
ADAC regional clubs



RegioHelden take over Google AdWords, display and SEO measures for ADAC

First ongoing RegioHelden campaign for ADAC Nordrhein started in February 2016. Moreover, RegioHelden supports currently 72 ADAC Regional Clubs locations. Additional revenue is generated through unique display measures and one-off campaigns.

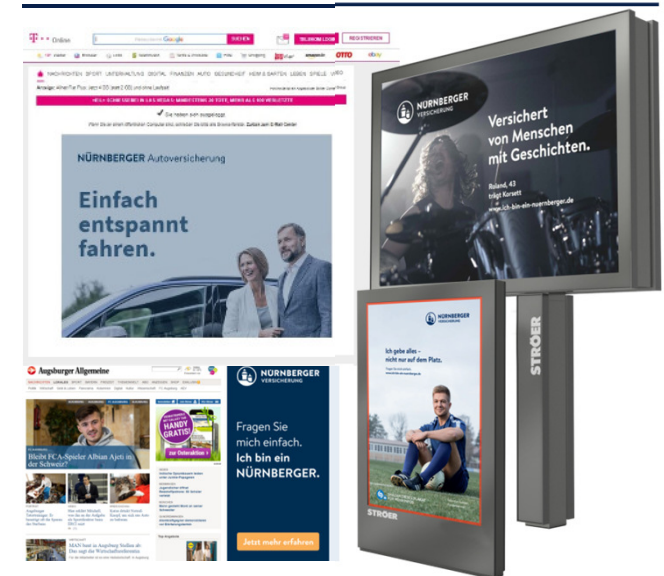
Visit Berlin “Trip Trip Hurra“



Based on the slogan “Trip Trip Hurra” Visit Berlin dominated T-Online

Visit Berlin, Berlin's official marketing organization, draws the price of a luxury weekend for two in Berlin. Visit Berlin was represented on T-Online Home, the OMS and the Bauer Woman Rotation for 2 days to support the campaign. In addition, they ran a retargeting campaign with Twiago.

Nürnberger Insurance



Brand strengthening with personnel campaign

After the new brand identity, NÜRNBERGER insurance presents own employees in a national campaign. That is, because individual stories are best to comprehend, if made the most personal. Additionally they ran a parallel Online presence via various channels incl. targeting solutions.

Summary Monetization Regional and Local

1

**Sustainable support of client access on all levels
with broad range of relevant products for individual requests**

2

**Investment in inimitable and largest media sales force in Germany
connecting the whole range of our offers to more than 40,000 clients**

3

“Do it for you” instead of “Do it yourself”

4

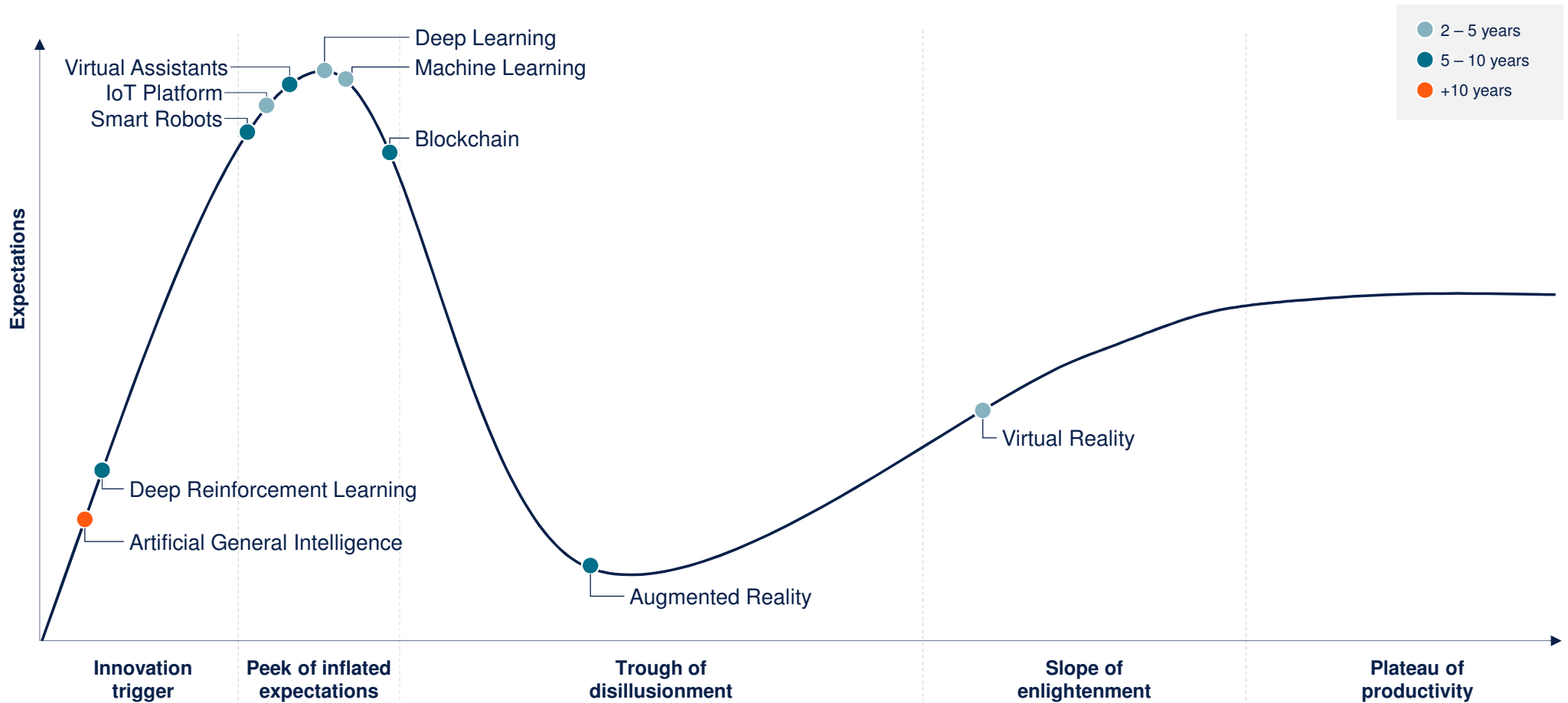
**Significant synergies within the Ströer Group in all areas
(tech, HRM, products, data, accesses, ideation etc.)**



Outlook on current Innovation Initiatives

Gartner Hype Cycle for emerging Technologies

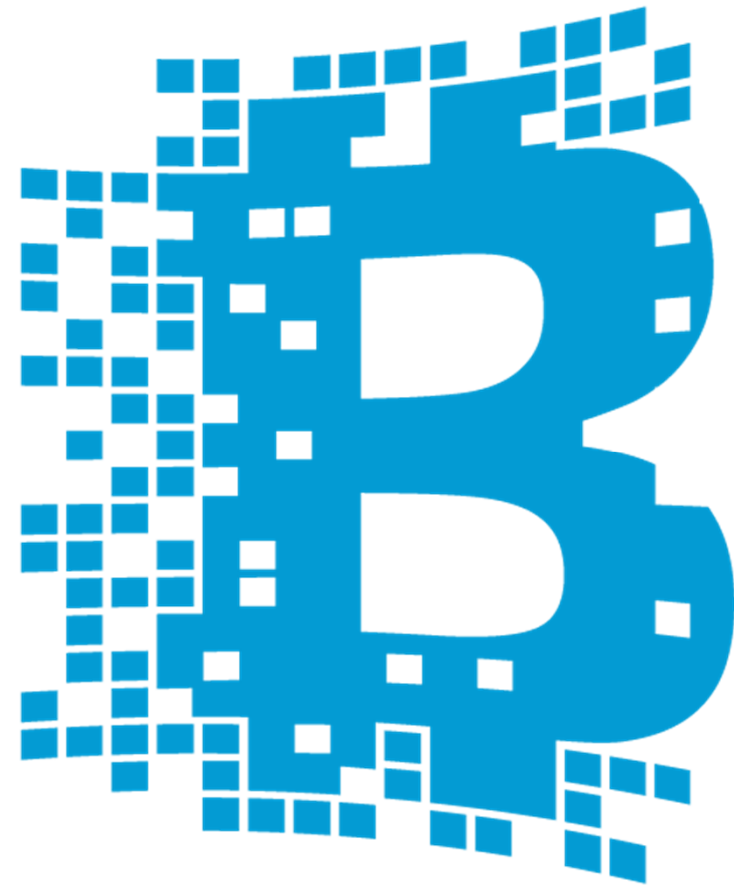
Top Trends



Source: Gartner

Blockchain

- **Why**
Ströer believes that the blockchain offers different game-changing benefits for different areas of our business model. Especially in case of building up transparency and trust, as well as reducing complexity in existing business processes.
- **What**
Big potential has been identified in the field of private blockchain. Especially when it comes to the work with other marketers or agencies, it is a great opportunity to have a mutual interest that is transparent and forgery-proof.
- **How**
Starting cooperation.



Blockchain Initiatives

Together with **T-Systems**, Ströer is currently figuring out which benefits a private blockchain can offer.

- A promising opportunity can be found in the field of the door-to-door business (build up transparency in relation to provision-fees between clients and sales representatives).
- Another possibility has been identified in a private blockchain for several marketers. This should raise the efficiency and transparency of the whole system.

In June a hackathon in cooperation with Ströer and **Deon Digital** takes place.

- The idea is to generate short-term benefits by implementing smart contract solutions in existing fields of the Ströer universe.
- By end of the hackathon several use cases should be ready to start at an MVP basis.



Augmented and Virtual Reality

- **Why**
AR/VR improves customer's engagement. Content and Touchpoints are needed as a basis – both is given in the Ströer Portfolio.
- **What**
Transform existing Content into AR-ability, hardware agnostic.
- **How**
Partnering with big and smaller partners to create enterprise ready solutions.



Augmented and Virtual Reality Initiatives

- **AR customized campaigns**

Interactive AR filter realization on Public Video screens at highly frequented station locations during big public events like the soccer world championship



- **VR Direct Sales Kit**

A ready to use VR sales kit for Ströer direct sales to demonstrate products that are in need of explanation like smart home applications



- **AR Cooperation**

To have a strong partner with AR knowledge and technology Ströer is screening the market



Microsoft

- **Ströer Innolab**

VR glasses as a part of Ströer Innolab for example can be used to let the customer virtually experience the dimensions of e.g. big station campaigns by number of links



Artificial Intelligence

- **Why**

It is obvious that a future built on artificial intelligence (AI) is rapidly approaching and that AI will have a huge impact on any business. For Ströer it is important to monitor this development and to identify those parts which are ready to use.

- **What**

Inside the AI range, we have identified the following fields of application as relevant:

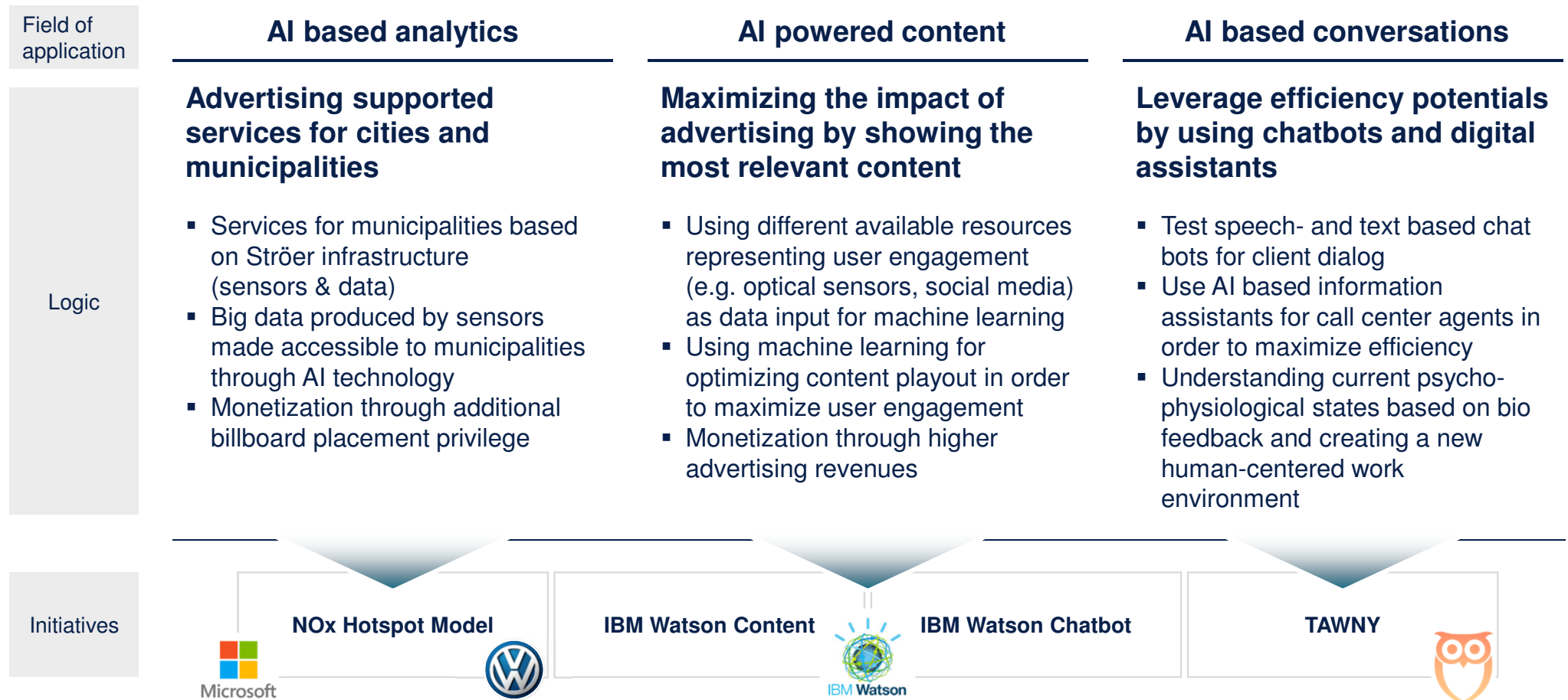
- AI based conversations
- AI based analytics
- AI powered content

- **How**

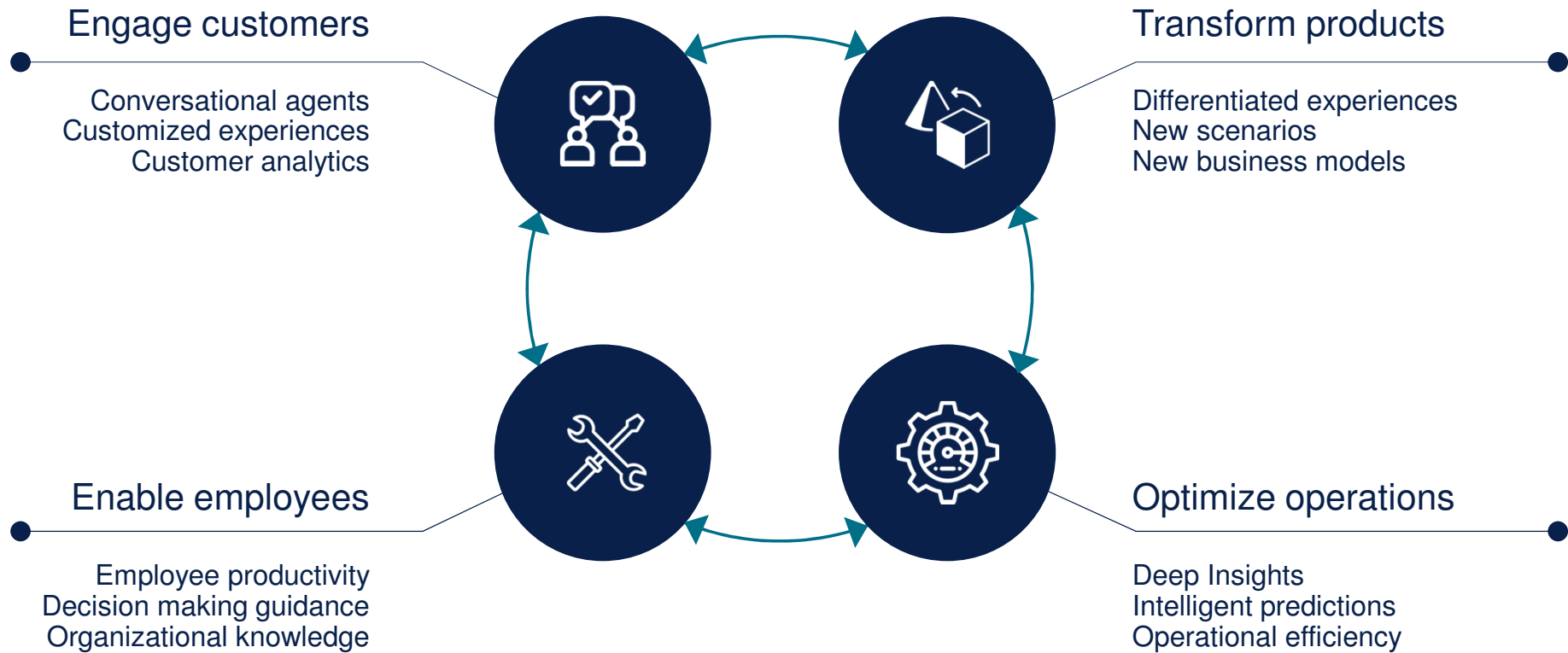
Following a design thinking approach, we identified use cases for each field. In cooperation with technological partners from our established network, we aim to build MVPs in 2018.



Artificial Intelligence Initiatives



Artificial Intelligence for Business



Combining all accessible Customer Data with AI to generate Quality Leads for regional Sales Teams

Customer information from all relevant and accessible data sources

Operating systems (internal)

AYUDA Beacon Aurea CRM showpad

SAP ERP STRÖER Website QlikView

Sentiment layer RABS STATIV OMS WPC PWS PLATIN

Social media (external)

f t p in x yelp

ig g+ s h StepStone

Public data bases (external)

statista Bloomberg Deutsches Patent- und Markenamt W&M

nielsen UNTERNEHMENS-REGISTER G

yasni Interactive Brokers Google Maps for Work

Consolidation

Data lake

hadoop

or

Data warehouse

SAP

AI

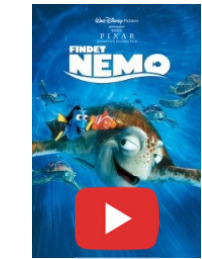


Results

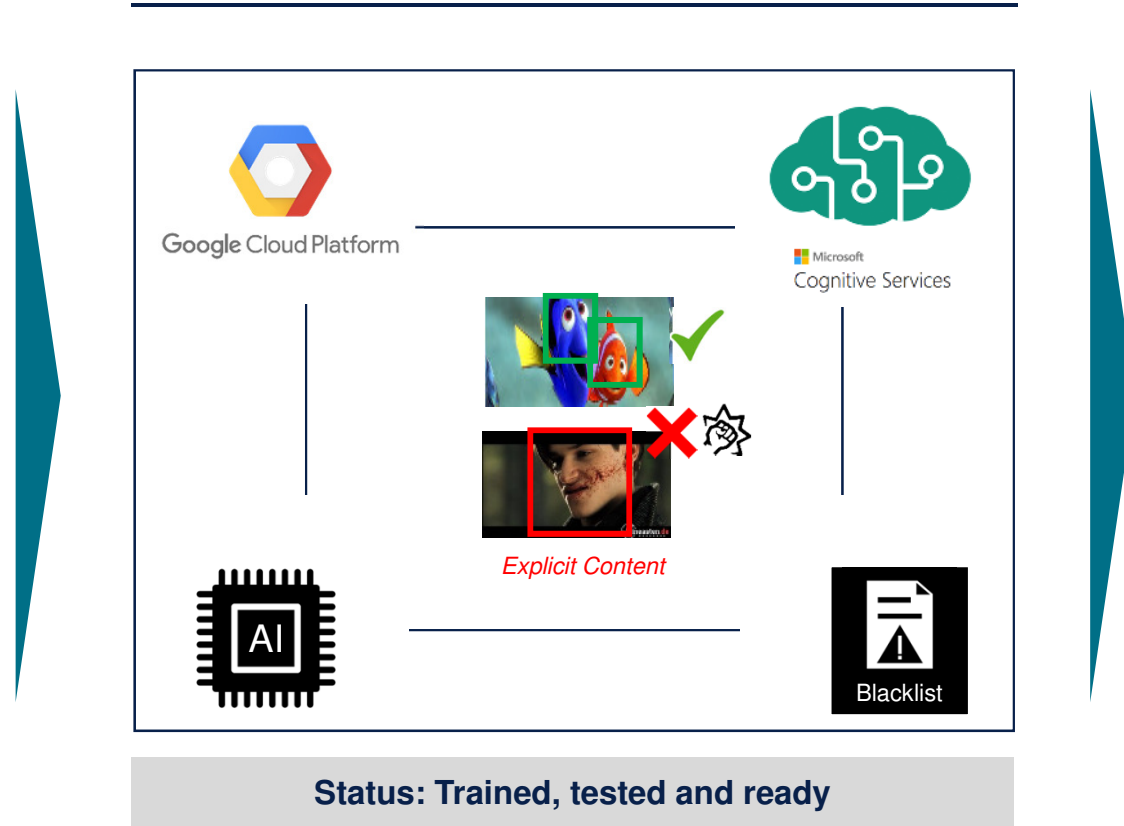
- Potential leads based on genetic twins
- Future needs/trends
- Success probability of leads
- Fitting products to customer
- Sales forecast
- Needs without fitting products

Ad Server based real time Playout for D-OoH requires real time Check of Video Content

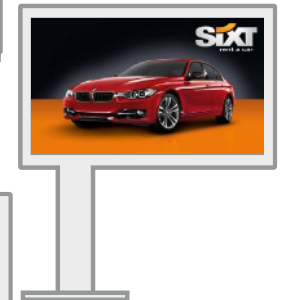
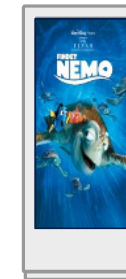
Ad server customer



Content check via MS and Google Vision API

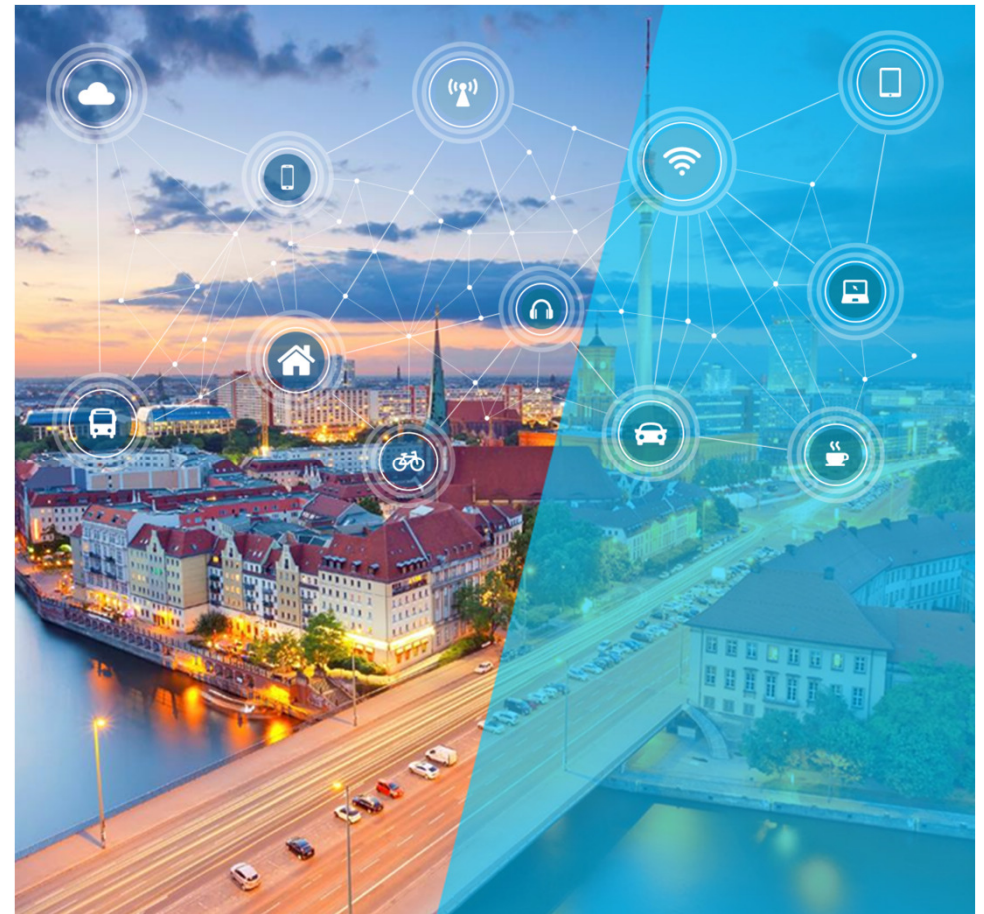


Playout



Responsive Places

- **Why?**
Ströer wants to strengthen its position as innovative city partner and believes that its urban knowledge and inventory can play a key role in the context of smart city transformations.
- **What?**
Ströer has developed a dynamic dashboard that reflects the mood and trending topics in German cities.
- **How?**
A real-time happiness layer and social monitoring provide the necessary insights and ensure the analysis of effects resulting from urban interventions.



Responsive Places Initiatives I

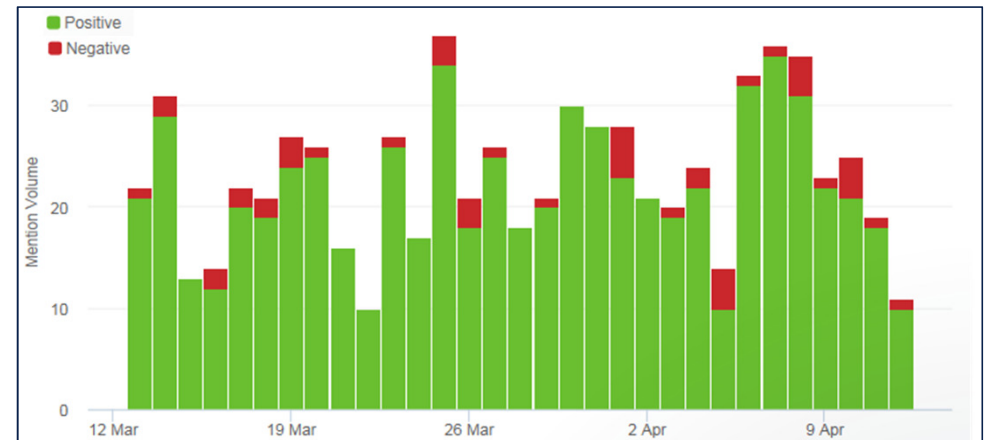
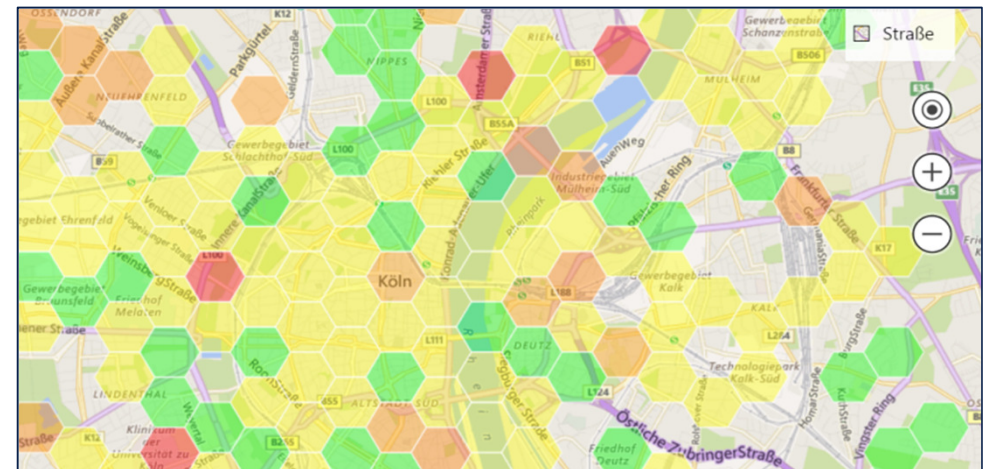
■ Happiness Index

The dynamic Happiness Index developed by Ströer reflects the happiness in German cities. Shared tweets of the citizens and those regarding the city are analyzed in real-time to build a sentiment score which serves as the variable for happiness.



■ Social Monitor

Ströer collaborates with Brandwatch to identify the most discussed topics in German cities. The analysis is based on city mentions in the social web and can be divided into arbitrary clusters. The clusters Ströer has built for current analysis are 'digitization', 'free time/culture/lifestyle', 'infrastructure & mobility', 'security', 'cityscape' and 'administration'.



Responsive Places Initiatives II

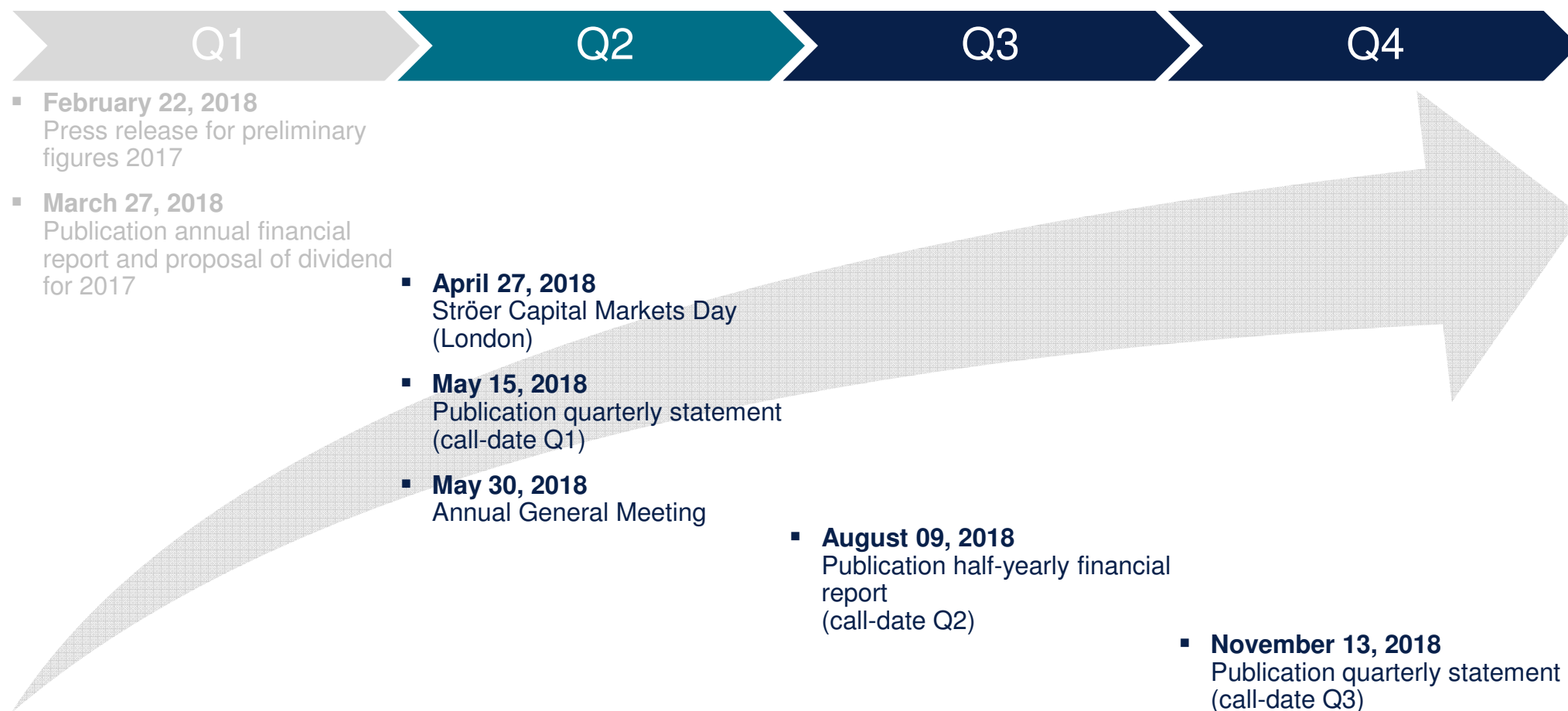
Morgenstadt – Strategic Cooperation with renowned Fraunhofer Institute

In the Morgenstadt initiative, the Fraunhofer Society is developing solutions for the city of the future together with Ströer and other partners from the industry and municipalities:

- Identify and form new markets and development potential within urban systems
- Identify impending technological development and potential disruptive transformations for tomorrow's cities, while designing new product systems and their corresponding business models
- Carry out pilot projects for the demonstration of new ideas
- Discover solutions for urban challenges on the way to a sustainable city



Financial Calendar 2018



A person wearing a dark blue suit and tie is shown from the chest up, with their hands clasped in front of them. The background is a dark blue color with a repeating pattern of small, white, stylized human figures. Overlaid on the center of the image is the word "STRÖÖER" in large, bold, white, sans-serif capital letters. The 'O's in the word are notably larger and more rounded than the other letters.

STRÖÖER

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